Intelligent Monitoring Report

Report on

Avon and Wiltshire Mental Health Partnership NHS Trust

November 2014

To view the most recent inspection report please visit the link below.

http://www.cqc.org.uk/Provider/RVN
CQC has developed a new model for monitoring a range of key indicators about Trusts that provide Mental Health services. These indicators relate to the five key questions we will ask of all services – are they safe, effective, caring, responsive and well-led? The indicators will be used to raise questions about the quality of care. They will not be used on their own to make judgements. **Our judgements will always be based on the result of an inspection, which will take into account our Intelligent Monitoring analysis alongside local information from the public, the trust and other organisations.**

To view the most recent inspection report please visit the [link](http://www.cqc.org.uk/Provider/RVN) below.

**What does this report contain?**

This report presents CQC's analysis of the key indicators (which we call ‘tier one indicators’) for Avon and Wiltshire Mental Health Partnership NHS Trust. We have analysed each indicator to identify two possible levels of risk.

We have used a number of statistical tests to determine where the thresholds of "risk" and "elevated risk" sit for each indicator, based on our judgement of which statistical tests are most appropriate. These tests include CUSUM and z scoring techniques. Where an indicator has 'no evidence of risk' this refers to where our statistical analysis has not deemed there to be a risk or elevated risk. For some data sources we have applied a set of rules to the data as the basis for these thresholds - for example concerns raised by staff to CQC (and validated by CQC) are always flagged in the model.

Further details of the analysis applied are explained in the accompanying guidance document.

**What guidance is available?**

We have published a document setting out the definition and full methodology for each indicator. If you have any queries or need more information, please email [enquiries@cqc.org.uk](mailto:enquiries@cqc.org.uk) or use the contact details at [www.cqc.org.uk/contact-us](http://www.cqc.org.uk/contact-us)
### Trust Summary

#### Count of 'Risks' and 'Elevated risks'

- **Overall**
  - Risks: 1
  - Elevated risks: 0

#### Band

<table>
<thead>
<tr>
<th>Risk</th>
<th>Number of 'Risks'</th>
<th>Number of 'Elevated risks'</th>
<th>Overall Risk Score</th>
<th>Number of Applicable Indicators</th>
<th>Proportional Score</th>
<th>Maximum Possible Risk Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deaths of patients detained under the Mental Health Act - MHA Database/MHMDS</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>56</td>
<td>0.89%</td>
<td>112</td>
</tr>
</tbody>
</table>
### Safety

- **MHEF05**: Occupancy ratio, looking at the number of patients allocated to a location compared with the number of available beds - MHA Database  
  - 01/08/2013: 0.93  
  - 03/01/2014: 0.92  
  - No evidence of risk

- **MHEF06**: Proportion of reported patient safety incidents that are harmful - MHA Database  
  - 01/04/2013: 0.19  
  - 03/01/2014: 0.19  
  - No evidence of risk

- **MHEF09**: Proportion of ward visits that have received a discharge from hospital followed up within 7 days - MHA Database  
  - 01/09/2013: 0.95  
  - 03/10/2014: 0.95  
  - No evidence of risk

### Effectiveness

- **MHEF010**: Proportion of approved mental health practitioner (MHP) reports available - MHA Database  
  - 01/10/2012: 0.64  
  - 03/10/2014: 0.64  
  - No evidence of risk

### Caring

- **MHEF020**: Percentage of admissions of less than 7 days out of total admissions - MHA Database  
  - 01/09/2013: 0.59  
  - 03/01/2014: 0.58  
  - No evidence of risk

### Responsiveness

- **MHEF117**: Length of stay ≥7 days - informed patients as proportion of all informed patients - MHA Database  
  - 01/08/2013: 0.26  
  - 03/10/2014: 0.26  
  - No evidence of risk

- **MHEF120**: Proportion of service requests that have waited more than 28 days from referral request received date to date of first treatment - IAPT  
  - 01/09/2013: 0.26  
  - 03/01/2014: 0.27  
  - No evidence of risk

### Well Led

- **MHEF128**: Support service asked about their overall satisfaction with their training - GMC  
  - 01/04/2014: 0.57  
  - 03/01/2014: 0.65  
  - No evidence of risk

### Qualitative

- **MHEF133**: Enhanced Monitoring - GMC  
  - 01/08/2013: 0.99  
  - 03/10/2014: 0.99  
  - No evidence of risk

**Indicates suppression of values between 1 and 5**

**Risk** is flagged if 2 or more deaths; **Diverged Risk** is flagged from statistical analysis