

What we think about Woodwell House



Easy read report summary

Please print each page on one side of paper



Address:

227-229 Nibley Road,
Shirehampton,
Bristol,
BS11 9EQ

Telephone number:

0117 938 1942

Website:

www.avon-autistic.co.uk

This service provides accommodation and support for autistic people. 12 people can live here.

About the Care Quality Commission



The **Care Quality Commission (CQC)** checks if every health and social care service gives good care to people.

We checked this service on **11 November 2020.**

We visited this service to check how it was keeping people safe from infections that can make them ill.

What this service was doing well to keep people safe from infections



People were able to keep in touch with visitors in a safe way. Sometimes this was outside.



Staff knew how to keep people safe and what to do if anyone became ill.



Staff knew people well. Staff supported people to do things that were important to them.



Staff knew how to put on and take off protective equipment (like face masks).

1. Is the service safe?



People were kept safe from being infected by people.



People were helped to keep a safe distance from others when they needed to.



The service was using protective equipment, like gloves and face masks, in the right way.



People and staff were being tested to check if they had an illness, if they agreed and needed to.



The service was kept clean.



Staff were supported to help stop infections happening, with things like training.



The service's policy about keeping people safe from infections was up to date.

How to contact CQC



If you would like a different version of this report, or you would like to tell us something, please contact us by:

Phone: **03000 61 61 61**

Email: **enquiries@cqc.org.uk**

If you find any of the words in this report hard to understand, ask your family or a friend or a member of staff to help you.