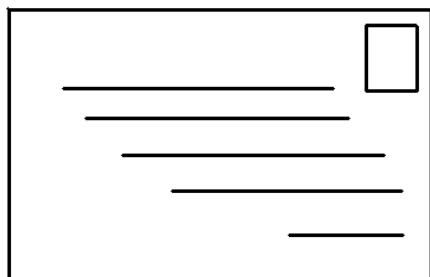


What we think about Merlewood House

Easy read report



52 Park Lane

Great Harewood

Lancashire

BB6 7RF

Phone: 01254 885355

About the Care Quality Commission



We are an organisation called the Care Quality Commission (CQC).

Our job is to check if every care service is:

- **Safe**
- **Effective** (meaning it gives good results)
- **Caring**
- **Responsive** (meaning it meets people's needs)
- **Well-led** (meaning it is managed well).

We then give the service ratings (or scores) of:

- **Outstanding** (meaning really good)
- **Good**
- **Requires improvement** (meaning it needs to get better)
- **Inadequate** (meaning it is poor).

About this service



Merelwood House provides accommodation, care and support for up to six people with autism. When we visited there were four people living at the service.



We checked this service on:

20 and 21 February 2019

What we think about this service



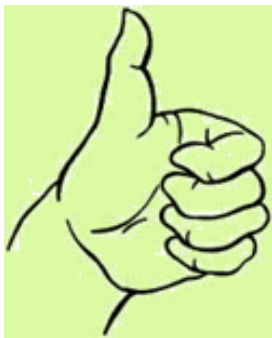
Across all the areas we checked, we think this service is **Good**

1. Is the service safe?



For the question, 'Is the service safe?' we think the service is **Good**

2. Is the service effective?



For the question, 'Is the service effective?' we think the service is **Good**

3. Is the service caring?



For the question, 'Is the service caring?' we think the service is **Good**

4. Is the service responsive?



For the question, 'Is the service responsive?' we think the service is **Good**

5. Is the service well-led?



For the question, 'Is the service well-led?', we think the service is **Good**

What happens next?



We have not asked this service to make any changes, but we will go back to check this again in the future.

Getting in contact with us



If you would like this report in another format or language, or you would like to tell us something, you can contact us at:



Phone: **03000 61 61 61**



Email: **enquiries@cqc.org.uk**