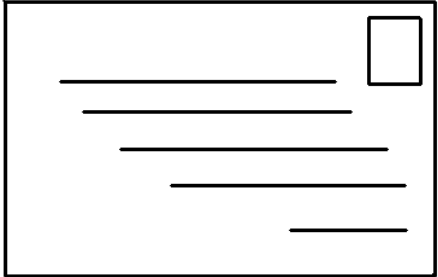

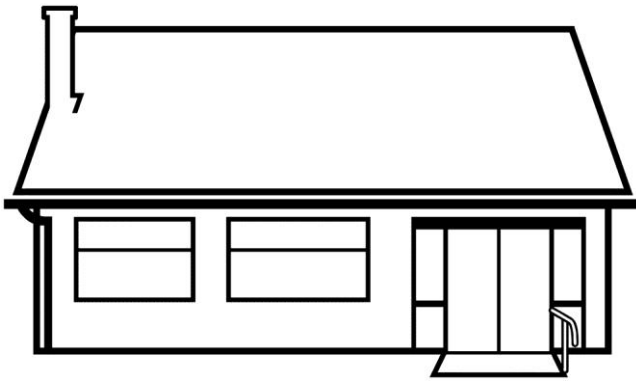


What we think about Greenfield Care Home

Easy read report

	<p>Address:</p> <p>385-387 London Rd, Mitcham, Surrey CR4 4BF</p> <p>Phone:</p> <p>020 88687 3131</p>
	<p>Date the inspection was done:</p> <p>7 February 2017</p>



Greenfield is a care home.

When we visited, 9 people with learning disabilities were living there.



About the Care Quality Commission



We are an organisation called the Care Quality Commission (CQC).

We checked to see whether the service given by Greenfield Care Homes Limited is safe, caring, meets people's needs gives good results and is managed well.



Here is what we found.

We ask five questions about services and this is what we found



Is the service safe?

Yes, it is GOOD

The Home was clean and being well maintained.

There was new paint on the walls and new carpets.



Does the service give good results?

Yes it does, we gave it a score of GOOD

Staff received the training and support they needed.



Is the service caring?

Yes, we think it is GOOD

Staff looked after people very well.



Does the service meet people's needs?

Yes it does

We gave this service a score of GOOD.

People were able to choose what activities they wanted to do.



Is the service managed well?

Yes it is.

We gave this service a score of GOOD.

John and all the staff do a good job.

What happens next?



We have not asked this service to make any changes, but we will come back to check this again in the future.

Getting in contact with us



If you would like this report in another format or language, or you would like to tell us something, you can contact us at:

Phone: **03000 61 61 61**

Email: enquiries@cqc.org.uk