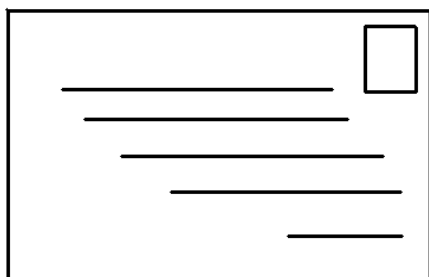


What we think about Collinson Court

Easy read report



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About the Care Quality Commission



We are an organisation called the Care Quality Commission (CQC).

Our job is to check if every care service is:

- **Safe**
- **Effective** (meaning it gives good results)
- **Caring**
- **Responsive** (meaning it meets people's needs)
- **Well-led** (meaning it is managed well).

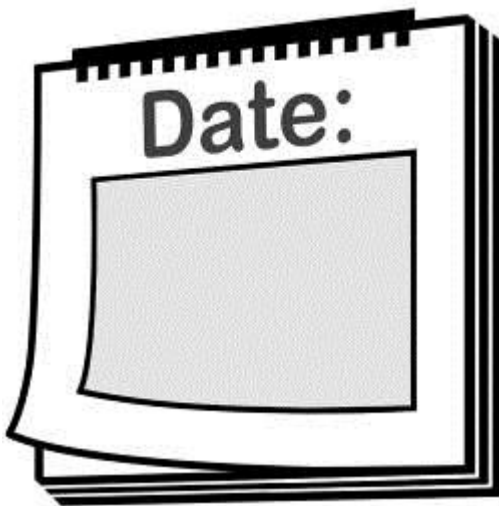
We then give the service ratings (or scores) of:

- **Outstanding** (meaning really good)
- **Good**
- **Requires improvement** (meaning it needs to get better)
- **Inadequate** (meaning it is poor).

About this service



Collinson Court is a care home. When we visited, 10 people with learning disabilities were living staying there.



We checked this service on:

11 July 2016

What we think about this service



Across all the areas we checked, we think this service is **Good**.

1. Is the service safe?



For the question, 'Is the service safe?', we think the service is **Good**

Care plans were changed when needed and staff followed people's plans to keep them safe.

Staff knew how to keep people safe from harm.

2. Is the service effective?



For the question, 'Is the service effective?', we think the service is **Good**

People's health needs were closely monitored for changes. Staff asked for help from professionals like doctors and nurses when this was required.

What happens next?



We have not asked this service to make any changes, but we will go back to check this again in the future.

Getting in contact with us



If you would like this report in another format or language, or you would like to tell us something, you can contact us at:

Phone: **03000 61 61 61**

Email: **enquiries@cqc.org.uk**