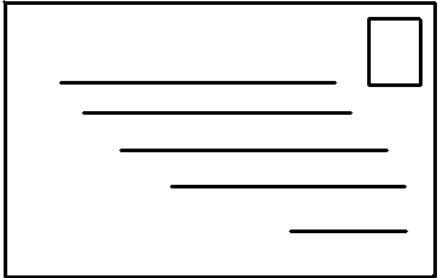
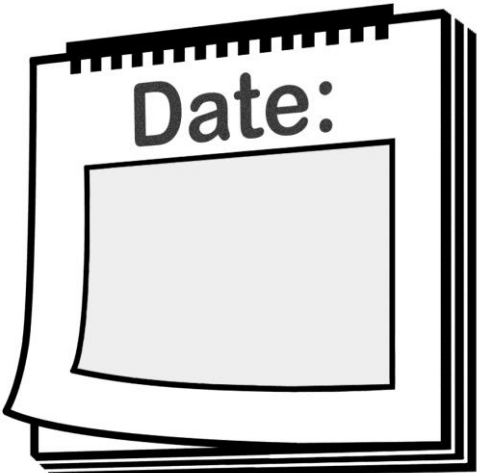
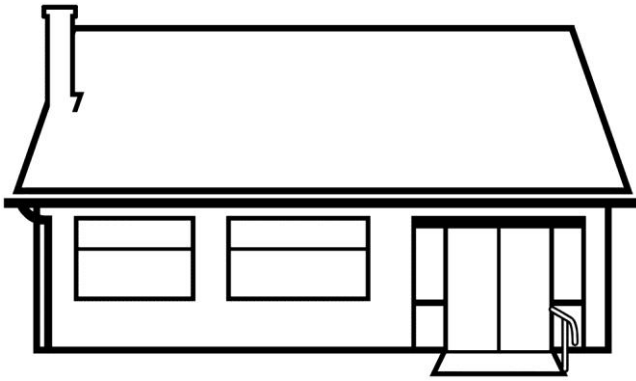


What we think about Greenfield Care Home

Easy read report

| | |
|---|---|
|  | <p>Address:</p> <p>385-387 London Rd, Mitcham, Surrey CR4 4BF</p> <p>Phone:</p> <p>020 88687 3131</p> |
|  | <p>Date the inspection was done:</p> <p>19 and 21 April 2016</p> |



Greenfield Care Home provides accommodation with personal care and other support for up to nine people who have a range of needs including learning disabilities.

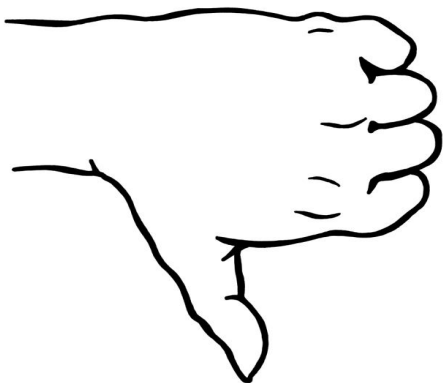


About the Care Quality Commission



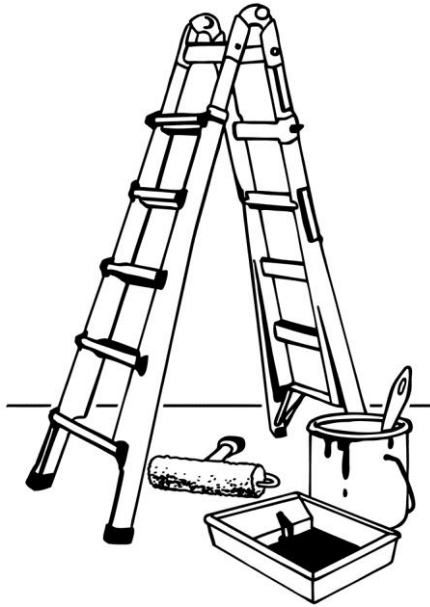
We are an organisation called the Care Quality Commission (CQC).

We checked to see whether the service given by Greenfield Care Homes Limited is safe, caring, meets people's needs gives good results and is managed well.



Here is what we found.

The five questions we ask about services and what we found



Is the service safe?

No

The service was not safe because the home was not as well maintained as it should be.



Does the service give good results?

No

Staff did not always receive the training they needed.



Is the service caring?

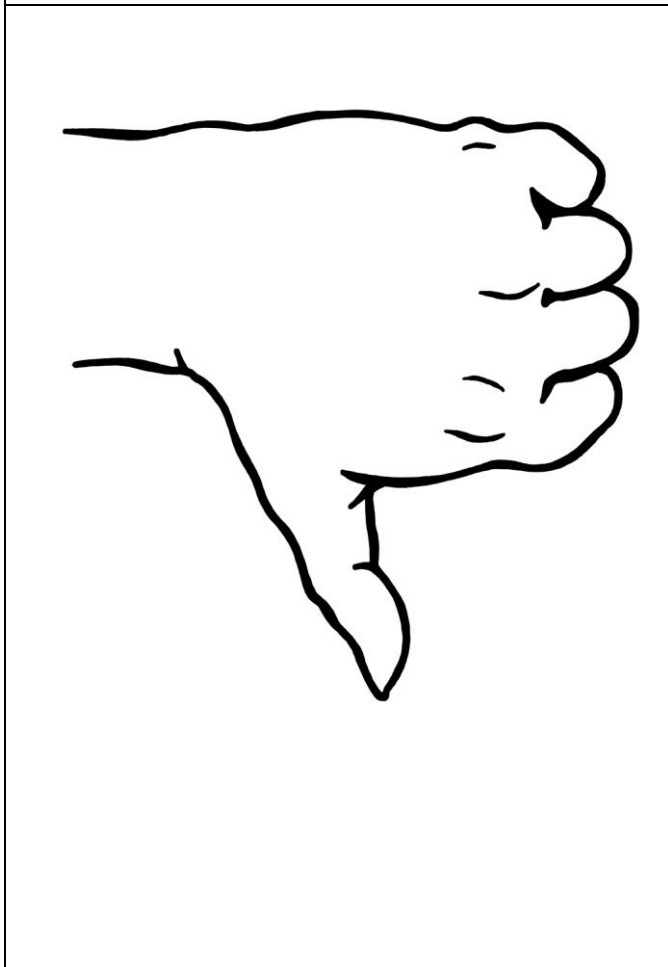
No

Staff looked after people very well but there were not enough staff to

support people when they needed support.

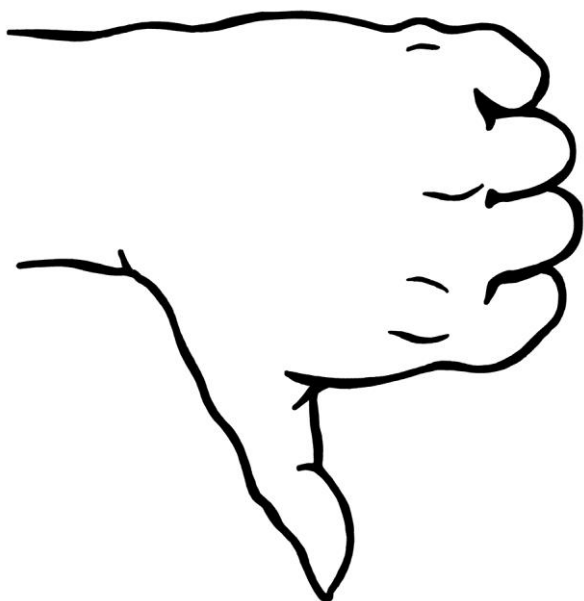


Does the service meet people's needs?
No
Because they were not enough staff people could not always do the activities they wanted to do.



Is the service managed well?
No
Regular checks to monitor the quality of the service were not good.

What happens next?



We have asked this service to make changes and we will go back to check this again in the future.

Getting in contact with us



If you would like this report in another format or language, or you would like to tell us something, you can contact us at:

Phone: **03000 61 61 61**

Email: enquiries@cqc.org.uk