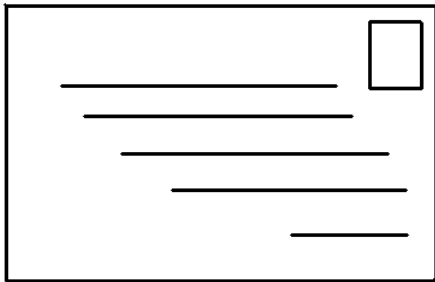


What we think about Heathcotes (Sawley)

Easy read report



Address:

1 Bradshaw Street

Sawley

Long Eaton

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Phone: 01159 721376



Date we did the inspection:

20 May 2016



Heathcotes (Sawley) provides accommodation and personal care support for up to six people with a learning disability and autistic spectrum disorders between the ages of 18 to 65. There were six people who used the service at the time of our visit.



About the Care Quality Commission



We are an organisation called the Care Quality Commission (CQC).

We checked to see whether the service given by Heathcotes (Sawley) is safe, gives good results, caring, meets people's needs, and is managed well.

Here is what we found.



We ask five questions about services and this is what we found



Is the service safe?



We gave this service a score of 'good'.



Staff knew how to keep people safe from harm.



Enough carers were employed to support people properly



Staff supported people to take their medicine safely



Does the service give good results?



We gave this service a score of 'good'.



We saw that people and their relatives were involved in decisions about their care.



Staff had good systems to make sure people got medical help when they needed it.



Is the service caring?



We gave this service a score
of 'good'.



Staff supported people to make choices in their daily lives



People were able to choose where to go if they wanted to be on their own.



Does the service meet people's needs?



We gave this service a score of 'good'.



People were able to choose what activities they wanted to do.



People were helped to keep in touch with their families.



Is the service managed well?



We gave this service a score of 'good'.



People were asked for their views of the service



Staff had meetings every month to talk about how things at the service could improve.

What happens next?



We have not asked this service to make any changes, but we will go back to check this again in the future.

Getting in contact with us



If you would like this report in another format or language, or you would like to tell us something, you can contact us at:

Phone: **03000 61 61 61**

Email: **enquiries@cqc.org.uk**