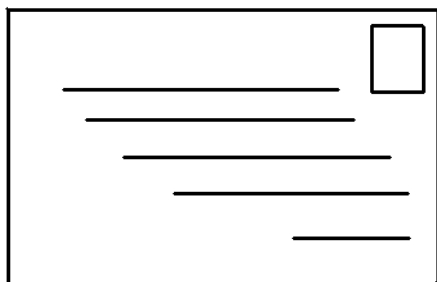


What we think about The Sycamores

Easy read report



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Date we did the inspection:

22 December 2015



The Sycamores specialising in providing education, care and support for young people and adults with profound complex needs. On the day of our inspection, seven people were living at The Sycamores.



About the Care Quality Commission



We are an organisation called the Care Quality Commission (CQC).

We checked to see whether the service given by The Sycamores is safe, gives good results, caring, meets people's needs, and is managed well.

Here is what we found.

We ask five questions about services and this is what we found



Is the service safe?



We gave this service a score of 'good'.



Staff knew how to keep people safe from harm.



Does the service give good results?



We gave this service a score of 'good'.



Staff received training and support.



Is the service caring?



We gave this service a score of 'good'.



Staff were kind and caring.



Does the service meet people's needs?



We gave this service a score of 'good'.



People took part in a variety of activities.



Is the service managed well?



We gave this service a score of 'good'.



Staff had meetings to talk about how things at the service could improve.

What happens next?



We have not asked this service to make any changes, but we will go back to check this again in the future.

Getting in contact with us



If you would like this report in another format or language, or you would like to tell us something, you can contact us at:

Phone: **03000 61 61 61**

Email: **enquiries@cqc.org.uk**