

What we think about Camberley Cottage



Easy read report summary

Please print each page on one side of paper



Address:

1 Coolarne Rise
Camberley
GU15 1NA



Telephone number:

01276 686898



Website:

www.dolphinhomes.co.uk



This service is a care home for people with learning disabilities and autistic people. 6 people can live here.

About the Care Quality Commission



The **Care Quality Commission (CQC)** checks if every health and social care service gives good care to people.

We checked this service on **9 March 2021**

We visited this service to check how it was keeping people safe from infections that can make them ill.

What this service was doing well to keep people safe from infections



People were supported to keep safe from the infection. For example, staff explained why they wore face masks and helped people to plan how to go out safely and how to follow the government guidance.



People who were most likely to get very ill from an infection were supported to stay safe and observe social distancing in their own home.

1. Is the service safe?



People were kept safe from being infected by people visiting the service.



People were kept a safe distance from others when they needed to.



The service was using protective equipment, like gloves and face masks, in the right way.



People and staff were being tested to check if they had an illness, if they needed to.



The service was kept clean.

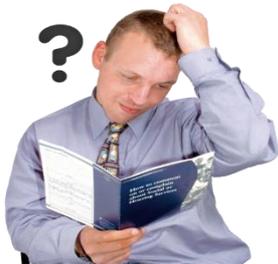


Staff were supported to help stop infections happening, with things like training.



The service's policy about keeping people safe from infections was up to date.

How to contact CQC



If you would like a different version of this report, or you would like to tell us something, please contact us by:

Phone: **03000 61 61 61**

Email: **enquiries@cqc.org.uk**

If you find any of the words in this report hard to understand, ask your family or a friend or a member of staff to help you.