

What we think about Pemdale



Easy read report summary

Please print each page on one side of paper



Address:

26a Nursery Close

Potton

SG19 2QE

Telephone number:

01767 262515



This service is a care home for people with learning disabilities and autistic people. 6 people can live here.

About the Care Quality Commission



The **Care Quality Commission (CQC)** checks if every health and social care service gives good care to people.

We checked this service on 26
February 2021

We visited this service to check how it was keeping people safe from infections that can make them ill.

What this service was doing well to keep people safe from infections



The home was clean.



Staff had training on how to use protective equipment (like face masks) correctly.

1. Is the service safe?



People were kept safe from being infected by people visiting the service.



People were kept a safe distance from others when they needed to.



Staff were being tested to check if they had an illness, if they needed to.



The service's policy about keeping people safe from infections was up to date.

How to contact CQC



If you would like a different version of this report, or you would like to tell us something, please contact us by:

Phone: **03000 61 61 61**

Email: **enquiries@cqc.org.uk**

If you find any of the words in this report hard to understand, ask your family or a friend or a member of staff to help you.