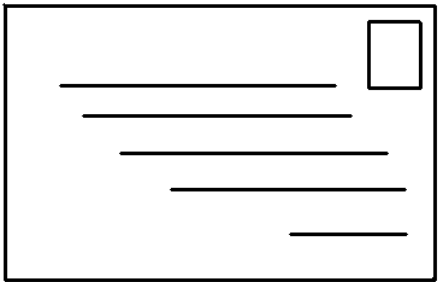



# What we think about Barrington House

## Easy read report

	<p><b>Address:</b></p> <p>Barrington House</p> <p>Rye Road</p> <p>Hastings</p> <p>East Sussex</p> <p>TN35 5DG</p> <p><b>Phone:</b></p> <p>01424 422228</p>
	<p><b>Date the inspection was done:</b></p> <p>20 &amp; 22 August 2014</p>



Barrington House provides care for up to 26 people with learning disabilities. When we visited, there were 18 people with learning disabilities living there.



## About the Care Quality Commission



We are an organisation called the Care Quality Commission (CQC).

We checked to see whether the service given by Barrington House is safe, caring, meets people's needs gives good results and is managed well.

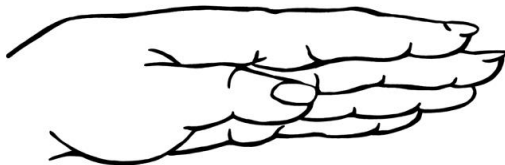


Here is what we found.

## The five questions we ask about services and what we found



Is the service safe?



We gave this service a score of 'requires improvement.'



There were enough staff to keep people safe except in the evenings when sometimes there were only two staff.



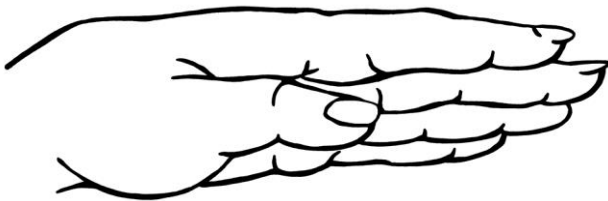
Staff knew how to keep people safe from harm.



The owner checked all staff at Barrington House.



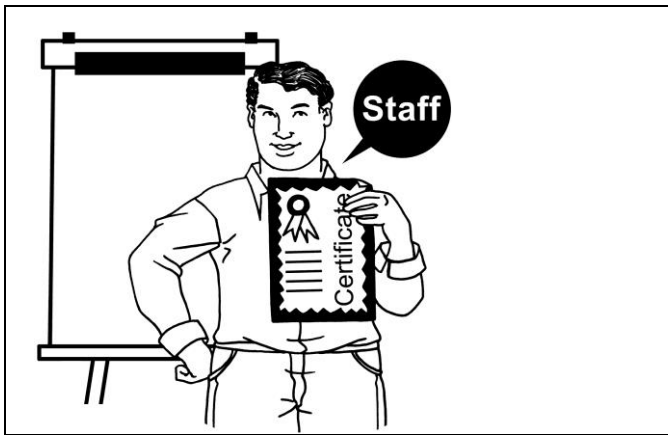
Does the service give good results?



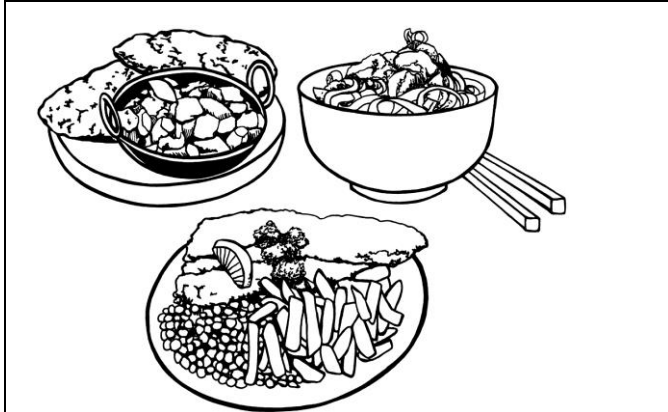
We gave this service a score of 'requires improvement'.



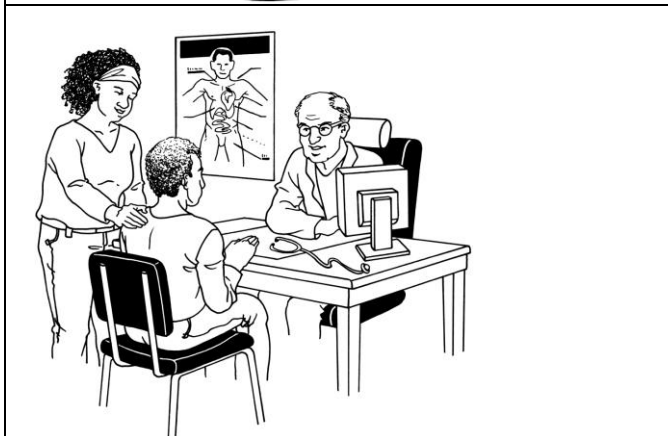
Staff did not spend enough time supporting people at mealtimes.



Staff had training to make sure they met people's needs in the best way.



People had enough to eat and drink throughout the day and night.



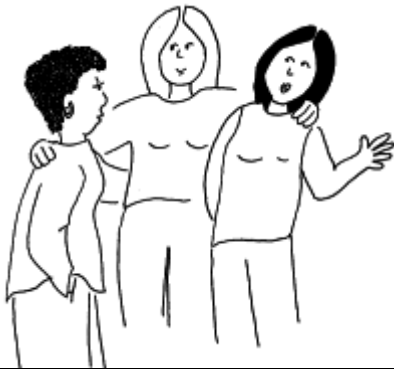
Staff made sure that people were taken to health appointments when they needed to.



Is the service caring?



We gave this service a score of 'good'.



People told us that their friends and families could visit them at Barrington House.



People could have private time and staff always knocked on bedroom doors before going in.



Staff listened to people's hopes and dreams for the future.



Staff were caring and friendly.



Does the service meet people's needs?



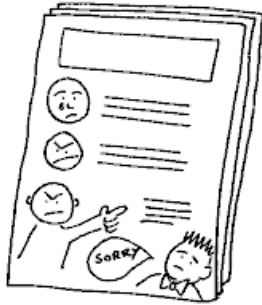
We gave this service a score of 'good'.



People were able to choose what activities they wanted to do.



People knew who they would talk to if they had any worries.



People knew that there was a complaint procedure that would be followed if they had worries.



People's care plans were up to date.



Is the service managed well?

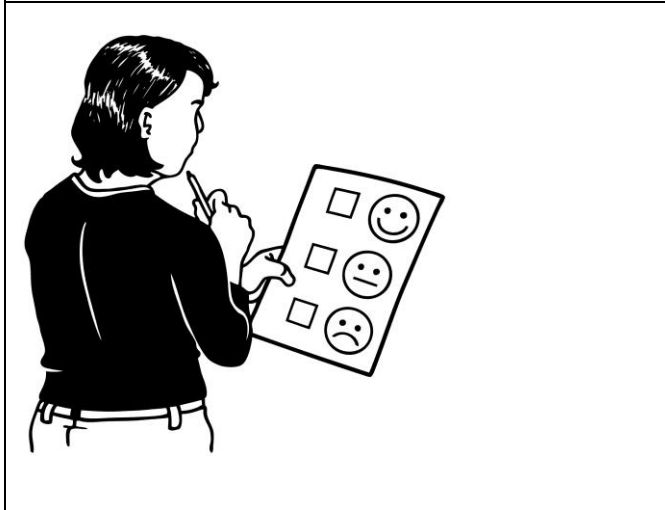


We gave this service a score of 'good'.

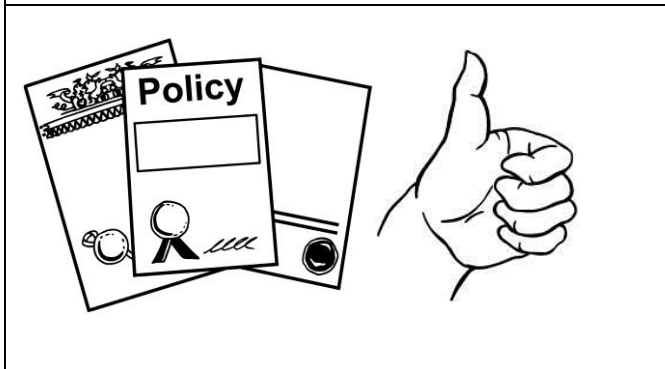




Resident's meetings were held every month so that people could talk about how they felt and give ideas about things they wanted to do, like outings.



People were asked what they thought about Barrington House, so that improvements could be made.



The owners checked Barrington House to make sure that the care was good and people were safe.

## What happens next?



We have asked Barrington House to tell us how and when they will make things better. We will check they have done this.

## Getting in contact with us



If you would like this report in another format or language, or you would like to tell us something, you can contact us at:

Phone: **03000 61 61 61**

Email: [enquiries@cqc.org.uk](mailto:enquiries@cqc.org.uk)