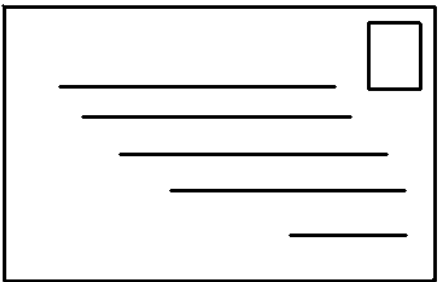
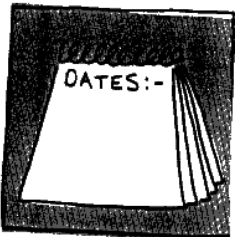



What we think about

Cornerways

Easy read report

	<p>Address:</p> <p>32 Arbor Lane, Winnersh, RG41 5JD.</p>
	<p>Date the inspection was done:</p> <p>1 July 2014</p>
	<p>Care home providing a service for up to eight people who have a learning disability or autism. The service also provides an 'outreach service' and delivers care and support to some people in their own homes in the community.</p>

Introduction



If you would like this report in another format or language or you want a copy of the full report please contact us.

Telephone: **03000 61 61 61**

Email: **enquiries@cqc.org.uk**



The law says that health and social care services must meet essential standards. This is so that people know what to expect from health and social care services.



We, the Care Quality Commission, have made rules about what people can expect when services are meeting the essential standards.



Services have to ask to be on one of our lists so they can offer care to people.

Being on our list means we check them to make sure they keep doing things right so people feel safe.



How we checked Cornerways



We asked people for their views.



We asked friends and family of
people who use the service what
they thought.



We asked staff and managers for
their views.



We looked at policies, records and support plans.



We watched to see how staff treated people using the service.



We thought about what we learnt.

We decided what Cornerways was doing right and what it was not doing well.

What we found out about Cornerways



What they were doing right at Cornerways



People got the support they needed to learn how to be independent and care for themselves.



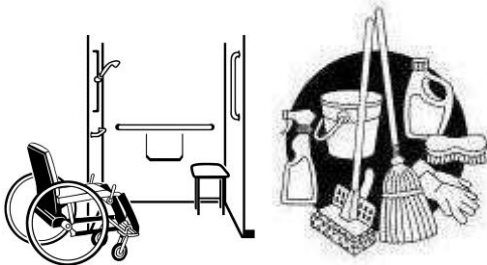
People got support to see the doctor and other people they need to see.



People had Health Care Plans that said what care they needed.



People got the right care and support in a safe way.



The home looked clean and tidy.



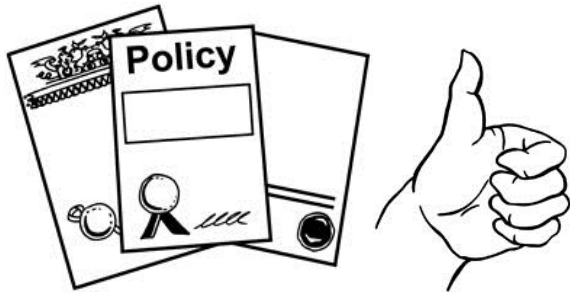
Good systems were in place to make it less likely that people living at Cornerways would get an infection.



Staff got training to make sure they meet people's needs in the best way.



Staff listened to what people said about the care they get.

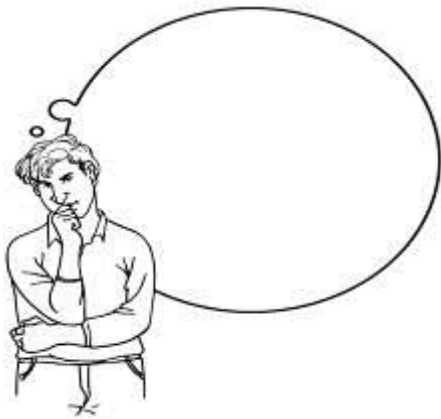


The owner often checked Cornerways to make sure care was good and people were safe.



People's support plans and other records were up to date.

People's support plans and other records were kept in a safe place.



What will happen next



Cornerways is meeting the government standards about quality and safety. We will go back to check this again in the future.