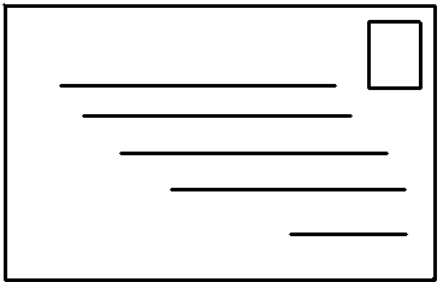


# What we think about Parkview

## Easy read report

	<p><b>Address:</b></p> <p>Parkview</p> <p>1 Armour Road</p> <p>Tilehurst</p> <p>Reading</p> <p>RG31 6EX</p> <p><b>Phone:</b></p> <p>0118 942 0596</p>
	<p><b>Date the inspection was done:</b></p> <p>15 May 2014</p>



Parkview is a care home that provides personal care for up to 9 people who have a learning disability.



**About the Care Quality Commission**



We are an organisation called the Care Quality Commission (CQC).

We checked to see whether the service given by [Service name] is safe, caring, meets people's needs gives good results and is managed well.

Here is what we found.



The five questions we ask about services and what we found



Is the service safe?

Parkview knew what to do to keep people safe.



Does the service give good results?

Parkview made sure changes were made when they were needed.



Is the service caring?

People were well cared for.

People got support to see the doctor and other people they need to see.



Does the service meet people's needs?

Parkview made sure they checked what help people needed.



Is the service managed well?

The person and their family were asked what they think.

Parkview did lots of checks to make sure the home was well run.

What happens next?



We have not asked this service to make any changes, but we will go back to check this again in the future.

## Getting in contact with us



If you would like this report in another format or language, or you would like to tell us something, you can contact us at:

Phone: **03000 61 61 61**

Email: [enquiries@cqc.org.uk](mailto:enquiries@cqc.org.uk)