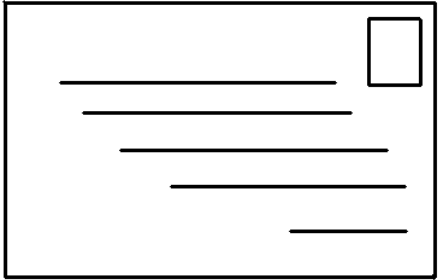



What we think about Heathcotes (Wigston)

Easy read report

	<p>Address:</p> <p>The Vicarage, Bushloe End, Leicester, LE18 2BA</p> <p>Phone:</p> <p>0116 2883043</p>
	<p>Date the inspection was done:</p> <p>6 May 2014</p>



Heathcotes (Wigston) is a care home for up to 8 people. It is a purpose built property near a busy main road in Wigston, Leicester.



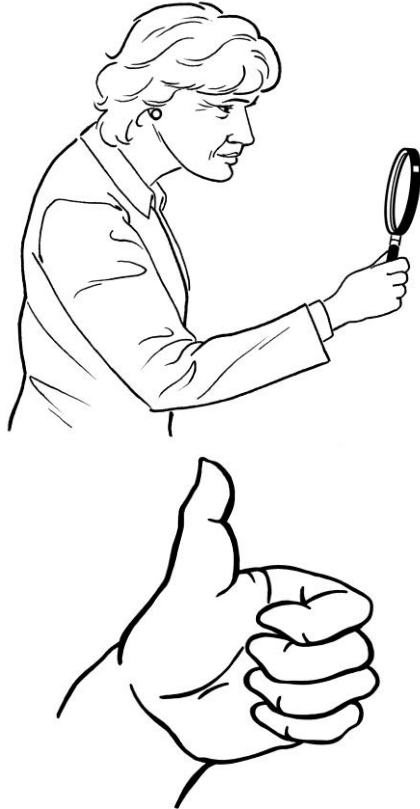
People who live at Heathcotes (Wigston) need support because they have autistic spectrum disorders and learning disabilities.



All the bedrooms are single rooms with en-suite washrooms and over two floors. There are two lounges and a dining room. There is a garden small garden at the back of the home and seating which people can use.



About the Care Quality Commission



We are an organisation called the Care Quality Commission (CQC).

We checked to see whether the service given by Heathcotes (Wigston) is safe, caring, meets people's needs gives good results and is managed well.

Here is what we found.

The five questions we ask about services and what we found



Is the service safe?



People feel safe at Heathcotes (Wigston). They told us that staff respected them.

Staff also listen and help them to stay safe.



Does the service give good results?



People are happy at Heathcotes (Wigston).

Staff helps people to do things for themselves.



People make choices about what they want to do. They told us they enjoy going out to and will use community and leisure services.



Is the service caring?



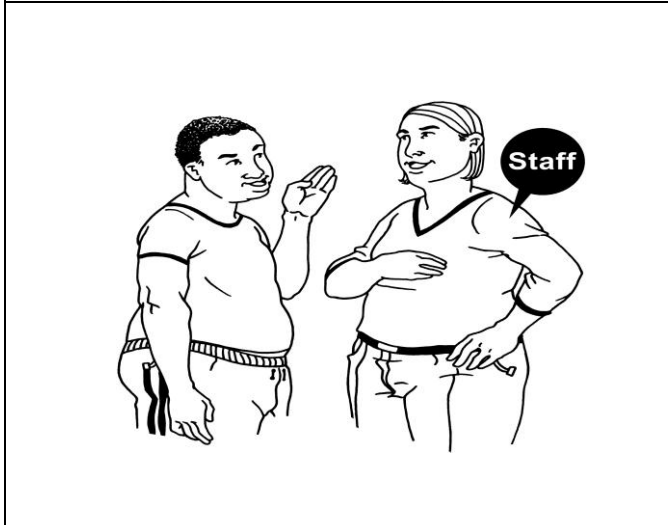
The staff know how to support people to look themselves.



Staff are caring, trained and know how to care for people they look after.



Does the service meet people's needs?



People are well cared for at Heathcotes (Wigston).

Staff make sure people have the help they need to stay healthy and see the doctor when they need to.



Is the service managed well?



The manager and the staff talk with the people living at Heathcotes (Wigston) and listen to what they have to say.



The manager and staff that work at the service have the right skills and are safe to look after people who use the service.

The manager and staff are trained to look after people safely.



There are rules for staff to follow to help make sure people at Heathcotes (Wigston) are looked after properly.

What happens next?



Heathcotes (Wigston) is meeting the government standard about quality and safety.

We have not asked this service to make any changes, but we will go back to check this again in the future.

Getting in contact with us



If you would like this report in another format or language, or you would like to tell us something, you can contact us at:

Phone: **03000 61 61 61**

Email: enquiries@cqc.org.uk