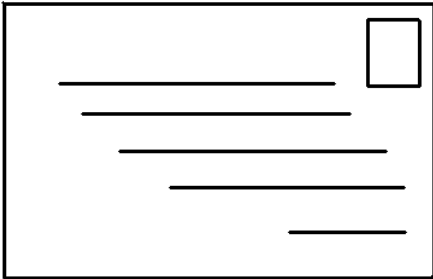


What we think about Yews Hill

Easy read report



75 & 77 Yews Hill Road
Lockwood
Huddersfield
Tel: 01484 430329



Date we did the inspection:
11 May 2015



Yews Hill/North Rise provides accommodation for 17 people living with a learning disability or autism.





About the Care Quality Commission



We are an organisation called the Care Quality Commission (CQC).

We checked to see whether the service given by Yews Hill/North Rise is safe, gives good results, caring, meets people's needs, and is managed well.

Here is what we found.



We ask five questions about services and this is what we found



Is the service safe?



We gave this service a score of 'good'.



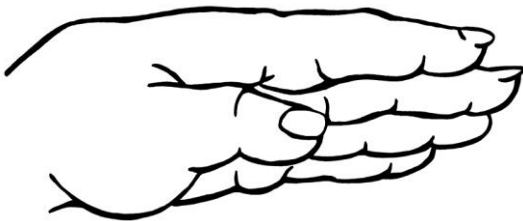
Staff knew how to keep people safe from harm.



Staff knew how to give people their medicine safely.



Does the service give good results?



We gave this service a score of 'requires improvement', which means it needs to get better.

We saw that people were involved



in decisions about their care. But the staff did not record how they obtained consent from people in the way they should.



Staff had good systems to make sure people got medical help when they needed it.



Is the service caring?



We gave this service a score of 'good'



Staff respected people's privacy.



Staff encouraged people to be independent



Does the service meet people's needs?



We gave this service a score of 'good', which means it is good



People were able to choose what activities they wanted to do.



People were helped to keep in touch with their families.



Is the service managed well?

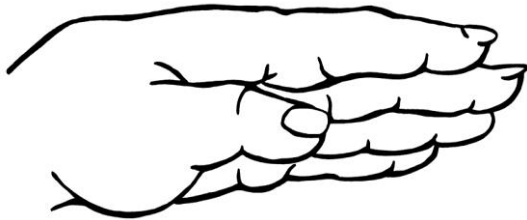


We gave this service a score of 'good'.



Staff had regular meetings to talk about how things at the service could improve. Families and the people who lived at Yews Hill/North Rise were encouraged to be involved to improve the service.

What happens next?



We have asked this service to make some changes, and we will go back to check this again in the future.

Getting in contact with us



If you would like this report in another format or language, or you would like to tell us something, you can contact us at:

Phone: **03000 61 61 61**

Email: **enquiries@cqc.org.uk**