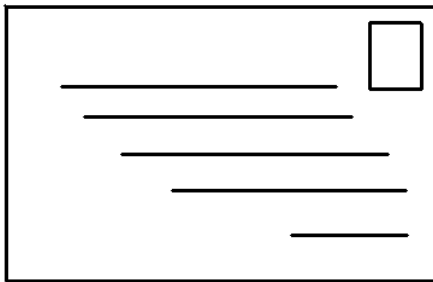


What we think about Bradbury House

Easy read report



Address:

The Portway

Salisbury

Wiltshire

SP4 6BT

Phone:

01722 349144



Date we did the inspection:

8 November 2015



Bradbury House is a Care Home that provides planned and emergency short term respite care. When we visited, eight people were staying there.





About the Care Quality Commission



We are an organisation called the Care Quality Commission (CQC).

We checked to see whether the service given by Bradbury House is safe, gives good results, caring, meets people's needs, and is managed well.

Here is what we found.



We ask five questions about services and this is what we found



Is the service safe?



We gave this service a score of 'good'.



Staff knew how to keep people safe from harm.



Staff knew how to give people their medicine safely.



Does the service give good results?



We gave this service a score of 'good'.



Is the service caring?



We gave this service a score of 'Good'.



People could go out when they wanted to. Staff supported them to do this if they needed it.



People were given choices about their day.



Does the service meet people's needs?



We gave this service a score of 'Good'.



People were able to choose what activities they wanted to do during their stay.



People were helped to keep in touch with their families during their stay if they wished to.



Is the service managed well?



We gave this service a score of 'good'.



Staff had regular meetings to talk about how things at the service could improve.

What happens next?



We have not asked this service to make any changes, but we will go back to check this again in the future.

Getting in contact with us



If you would like this report in another format or language, or you would like to tell us something, you can contact us at:

Phone: **03000 61 61 61**

Email: **enquiries@cqc.org.uk**