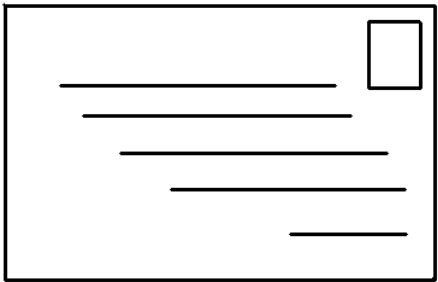



What we think about Red Lodge

Easy read report

	<p>Address:</p> <p>Hawthorn Terrace</p> <p>New Earswick</p> <p>York</p> <p>North Yorkshire</p> <p>YO32 4ZA</p> <p>Phone:</p> <p>01904 762111</p>
	<p>Date the inspection was done:</p> <p>25 September 2014</p>



Red Lodge is a care home that can accommodate up to 42 older people.

People live in their own small flats, furnished with their own furniture, but there is a restaurant and other rooms where people living there can meet up and talk.



About the Care Quality Commission



We are an organisation called the Care Quality Commission (CQC).

We checked to see whether the service given by Red Lodge is safe, caring, meets people's needs gives good results and is managed well.



Here is what we found.

The five questions we ask about services and what we found



Is the service safe?

We wanted to check that people were getting their medicines safely and at

the times they needed them. Whilst people told us this was the case, we found some of the records telling staff how to administer these medicines needed to be better.

We found some other records about people's care also needed to be in more detail, so that care workers could check they were providing the right care.



Does the service give good results?

We did not look at this area



Is the service caring?

We did not look at this area



Does the service meet people's needs?

We did not look at this area.

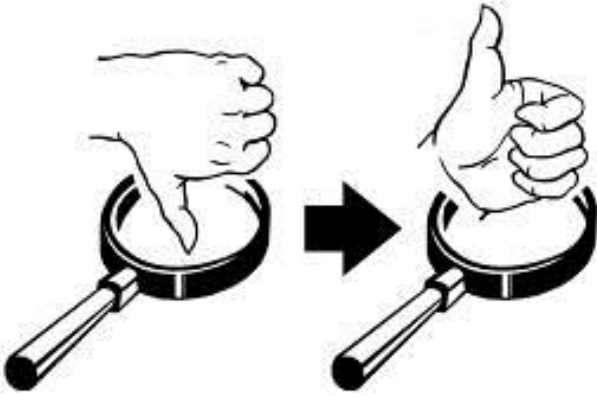
We did not look at this area.



Is the service managed well?

We did not look at this area.

What happens next?



We have asked this service to tell us how and when they will make things better. We will check they have done this.

Getting in contact with us



If you would like this report in another format or language, or you would like to tell us something, you can contact us at:

Phone: **03000 61 61 61**

Email: enquiries@cqc.org.uk