

What we think about Bridge House (Somerset)

Easy read report

	<p>Address:</p> <p>2 Bridgwater Road</p> <p>Taunton</p> <p>TA1 2DS</p> <p>Phone:</p> <p>01823 334797</p>
	<p>Date we did the inspection:</p> <p>27 October 2015</p>



Bridge House provides accommodation and support with personal care needs for adults with a learning disability.

The home can accommodate up to 11 people.



About the Care Quality Commission



We are an organisation called the Care Quality Commission (CQC).

We checked to see whether the service given by Bridge House is safe, gives good results, caring, meets people's needs, and is managed well.

Here is what we found.



We ask five questions about services and this is what we found



Is the service safe?



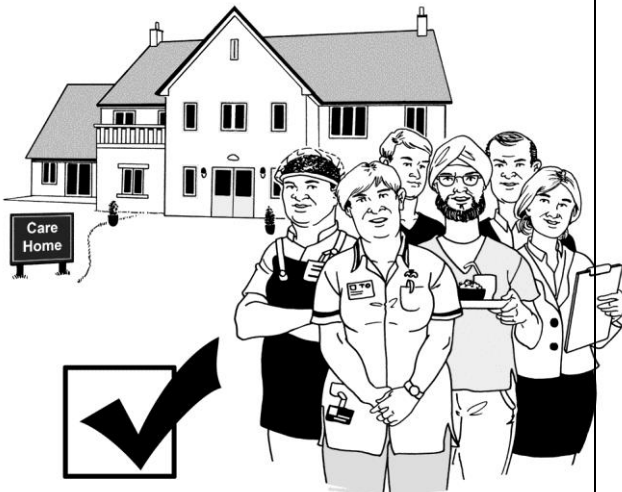
We gave this service a score of 'good.'



Staff supported people with their medicines in a safe way.



Staff knew how to keep people safe from harm.



There were enough staff to help keep people safe.



Does the service give good results?



We gave this service a score of 'good'.



We saw that people were involved in decisions about their care.



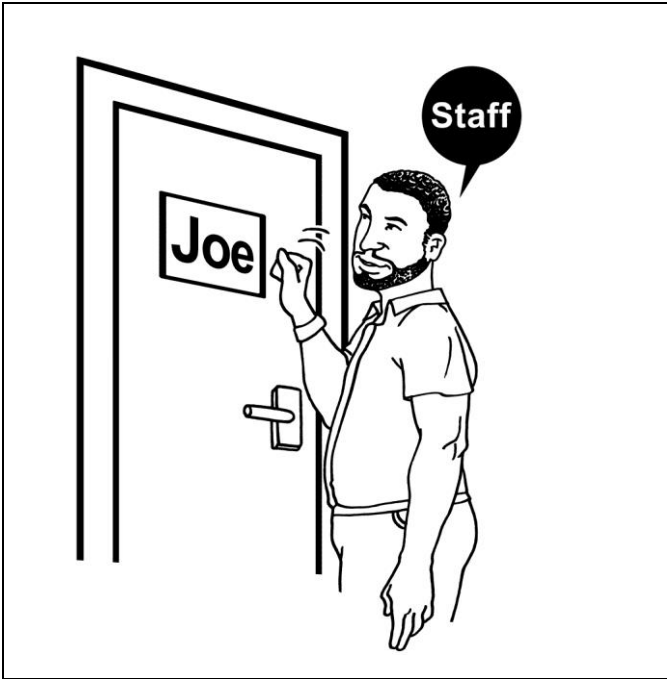
Staff had good systems to make sure people got medical help when they needed it.



Is the service caring?



We gave this service a score of good.



Staff respected people's privacy.



Staff were kind to people.



**Does the service meet
people's needs?**



We gave this service a score of
good.



People were able to choose what activities they wanted to do.



People were helped to keep in touch with their families.



Is the service managed well?



We gave this service a score of 'good'.



Staff had meetings every month to talk about how things at the service could improve.



The service made sure staff got the right training.

What happens next?



We have not asked this service to make any changes, but we will go back to check this again in the future.

Getting in contact with us



If you would like this report in another format or language, or you would like to tell us something, you can contact us at:

Phone: **03000 61 61 61**

Email: **enquiries@cqc.org.uk**