

PUBLIC ACTION LOG 2019

Ref	Subject	Action Required	Owner	Date Raised	Date Due	Progress/ Comment	Date Completed
CM/05/19/05	Q4 Performance report: Volume of registration applications	KS to provide explanation for increase in volume	KS	15/05/19	18/09/19		
CM/06/19/06	Transformation quarterly update: People Survey outcomes	KS to review and report back on progress on actions arising out of the last People Survey	KS	19/06/19	18/10/19	People update scheduled for October Board	
CM/07/19/04	ET Report - Performance: Enforcement action	Commentary on enforcement issues to inform further consideration, to be scheduled into forward plan	RLJ/ Secretariat	17/07/19	20/11/19	Detailed consideration of enforcement scheduled for Regulatory Governance Committee on 19/11	
CM/07/19/04	ET Report - Performance: targets	Target figure of 30% for 'colleagues tell us that the technology we use is effective' (table 28) and 32% for 'I believe that changes are effectively implemented in CQC' (table 31) are low. KS to review.	KS	17/07/19	18/09/19		

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Any other business	Public communication around Whorlton Hall	CD and KT to work with HWE colleagues to consider most effective communication routes.	CD / KT	17/07/19	18/10/19		