

MEETING	PUBLIC BOARD MEETING 15 May 2019
Agenda Item Paper Number	4 CM/05/19/04
Agenda Title	Executive Team report to the Board
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PURPOSE OF PAPER:

This is a paper for the Board to **note**.

Introduction

The report this month provides an update on the following matters:

1. Update to Public Accounts Committee (PAC) regarding recommendations
2. Update to information on visiting rights in care homes
3. Oral health care in care homes report
4. Oral evidence to PACAC on eating disorder services
5. New digital platform to gather views of external stakeholders
6. Information and cyber security risk

Chief Executive's report
1. Update to Public Accounts Committee (PAC) regarding recommendations

Following the Public Accounts Committee's inquiry into the '[Care Quality Commission](#)' in December 2017, we made a commitment to write to the committee in April 2019 with an update on progress against the recommendations made in their report. [Our letter](#) outlines our progress against recommendation 2 (ensuring findings from hospital inspections are available to the public as soon as possible) and recommendation 4 (how changes in the external environment are affecting staffing assumptions and planned cost reductions).

Chief Inspector of Adult Social Care's report
2. Update to information on visiting rights in care homes

This publication will update existing information, principally for providers, on the visiting rights of people living in care homes, their family and friends. The updated information mainly refers to new consumer law obligations published by the Competition and Markets Authority that providers should already be observing.

3. Oral health care in care homes report

We carried out pilot inspections of 100 care homes to establish whether they are following NICE guidance on oral health in care homes, and if not, why not.

The report, due to publish in June, will also look at the extent to which dental services are available to those living in residential settings. It is likely to include recommendations on how the dental and adult social care sectors, as well as regulators and commissioners, can work better together to improve oral health in care homes.

Chief Inspector of Hospital's report

4. Oral evidence to PACAC on eating disorder services

As part of the Public Administration and Constitutional Affairs Committee's (PACAC) inquiry on '[Follow-up to the PHSO report 'Ignoring the alarms''](#)', we submitted [written evidence](#) to the committee. The submission highlighted our approach to regulating eating disorder services managed by NHS mental health trusts, the quality of the pathway of care and our work on the 'Learning From Deaths' review.

Chief Inspector of Primary Medical Services' report

Nil report.

Chief Operating Officer's report

Nil report.

Executive Director of Strategy and Intelligence's report

5. New digital platform to gather views of external stakeholders

The engagement team are piloting the use of a new [digital engagement platform](#) to gather the views of external stakeholders on CQC's work.

The pilot will run from Monday 29 April until the end of June. External stakeholders will be invited to join and test the platform via our regular bulletins and social media channels.

6. Information and cyber security risk

There are no significant incidents to report.