

MEETING	PUBLIC BOARD MEETING 22 April 2020
Agenda Item Paper Number	6 CM/04/20/06
Agenda Title	CQC Business planning 2020-23
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PURPOSE OF PAPER:

Actions required by the Board

- **Agree** the final draft business plan, including the budget for 2020-21 (Annex A)

IMPACT:

A clear and succinct Corporate Business Plan, supported by more detailed Directorate Plans, and a Programme of change activity, is required to:

- Inform our people and stakeholders of the organisation's priorities for the year, and how our budget is deployed in delivering our role; improving what we do in support of our strategic priorities.
- Provide assurance to the DHSC, Board and ET, against which commitments will be monitored.

1. Summary

This paper presents the final draft business plan, which in addition to the previously agreed Priorities, sets out the objectives and KPIs together with an updated set of risks and describes the current stage we are at in relation to our business planning and the timeline through to final publication.

2. Recommendation

The Board is invited to **agree**, as indicated in the sections below.

3. The business plan – latest draft

3.1 The board previously commented on drafts of the business plan at the February and March Board meetings. And as previously noted, the business plan is the culmination of work over several months to agree Priorities, objectives actions and KPIs with our senior managers, our people, and with the addition of Directorate plans, to set out a suite of planning documents to articulate our future activity.

3.2 As the Introduction to the plan sets out, the business plan sets out four overarching priorities for CQC in the next three years. However, at the time of writing we are entering the first stages of the Covid19 emergency. It is hard to predict with any certainty exactly how long this will last, or the long-term impacts.

3.3 We do know though that our core purpose remains to offer the public assurance around the safety of health and social care, and to promote improvement. That purpose remains as true today as it has ever been, and we expect that constancy of purpose to endure.

3.4 However, the way we go about our work will be quite different in future years.

3.5 Our business plan always foresaw a changed way of working, recognising that we need to deliver our core business whilst transitioning to a more intelligence driven and digital future, regulating across providers who work much more collaboratively across systems.

3.6 The plan therefore represents what we want to achieve over the next three years. Predicting the timing, and exact sequencing is hard to do in the current climate.

3.7 To that end this business plan should be seen as a baseline planning document, something that sets out a direction of travel, with clear ambitions albeit changes in detailed implementation will be needed over the coming few months.

The Board is invited to **agree** the draft business plan

The Board is also invited to **agree** to delegate to the Chair and Chief Executive, the agreement of a final version which takes on Board their comments.

4. Conclusion and timeline

The business planning timeline is as follows:

Month	Action by / With whom	Action
April	Board meeting	(Public) Sign off of business plan
	DHSC	Agreement from DHSC to plan
	Other	Publication of plan, and Intranet news page 30/4
	Directorate action	Directorate Plans published on Intranet – 30/4 Directorate pages

Annexes:

A: Business plan 2020-23 (including 2020-21 Budget)