



Looking at mental health care in Nottingham

March 2024



Easy read version of 'Special review of mental health services at Nottinghamshire Healthcare NHS Foundation Trust'

About this booklet



We are the Care Quality Commission. We check services like hospitals and care homes to make sure they give good care to people.



In January 2024, the government asked us to look at what mental health care was like for people who live in Nottingham.



This booklet looks at what we found out about mental health care at Nottinghamshire Healthcare NHS Foundation Trust.

How good is mental health care in Nottingham?



We checked what mental health care was like for people in Nottingham.



We found that some people had to wait a long time to get the care they needed.



We were worried that people might hurt themselves or others while they were waiting to get help.



We found that staff were kind and caring.



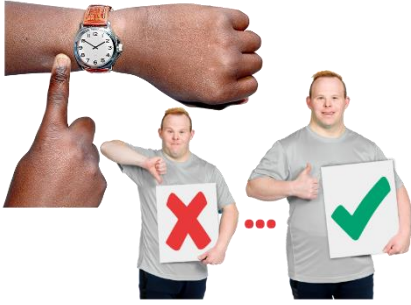
But people did not always get good care that met their needs.



We were worried that people were not always kept safe.



Managers knew about the problems and had plans to fix them.

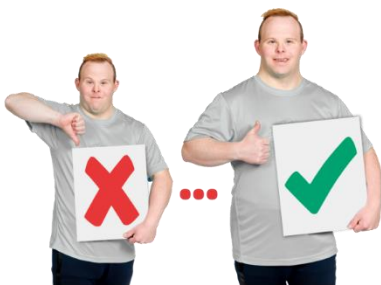


But we were worried it was taking too long to make things better.

What was care like at Rampton Hospital?



People who are very ill may be cared for at Rampton High Secure Hospital.



We checked to see if care at Rampton Hospital had got better since our last visit.



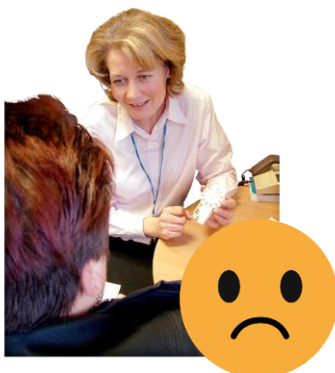
We found that how staff talked to patients was still not very good.



But care for patients who are deaf was better.



Staff were better at keeping people safe.



But we found problems with how staff looked after people when they were ill and how they gave them medicine.



We found that there were more staff on the wards, but this was not always enough.



Not having enough staff meant that sometimes people did not get the care and treatment they needed.



Overall, care at the hospital was much better than when we had looked at it before.



But managers needed to do more to make sure staff were always kind and people were getting the care they needed.

Find out more



You can see the full version of our report on our website at:

[www.cqc.org.uk/publications/
nottinghamshire-healthcare-nhsft-
special-review](http://www.cqc.org.uk/publications/nottinghamshire-healthcare-nhsft-special-review)



If you want to give feedback on your care – it can be good or bad – fill out our form at:

www.cqc.org.uk/givefeedback.



Or you can call us on:

03000 61 61 61