

Please tell us what you think about health and social care



Who we are

We are the Care Quality
Commission. Our inspectors check
health services, like hospitals, and
social care services, like care
homes, to make sure they give good
care to people.



Use this form to tell us about:

A time when you experienced good or bad care.

What was the care you want to tell us about like? (Please circle your answer)



Good



Bad



Both good and bad



What was good about the service (if anything)? (Please write your answer below)



What was bad about the service (if anything)? (Please write your answer below)



What is the name and address of the service you want to tell us about? (Please write your answer below)



What was the month and year that this happened? Or is it still happening now? (Please write your answer below)



Do you work for this organisation? (Please circle your answer)

Yes / No

Or have you worked for them in the past? (Please circle your answer)

Yes / No



If you answered yes, before you give us views, check if your rights are protected. There is more information on this website: https://protect-advice.org.uk/



Can we talk to you about your feedback? You do not have to say yes, but it's more likely we can use your feedback if we can ask you questions about it. (Please circle your answer)

Yes / No



If you answered yes, please write down your name

If you answered yes, please write down your email address or your telephone number, or both.



Please write your email address below:



Please write your telephone number below:



We will keep your contact details private, unless we think someone is in danger.



Thank you for your feedback.



Please email your feedback to: enquiries@cqc.org.uk



Or send it in the post to:
Care Quality Commission
Citygate, Gallowgate
Newcastle upon Tyne
NE1 4PA