

TERMS OF REFERENCE

To:

1. Consider and report to the Board of the CQC on the regulation of Whorlton Hall between 2015 and May 2019 and form a view as to whether the abuse of patients that has been identified could have been recognised earlier by the regulatory or inspection process;
2. Make recommendations for how CQC can improve its regulation of similar services in the future, including in relation to:
 - The way risk is considered in these settings, such as when planning inspections;
 - Inspection methodology and practice, and the monitoring of services, in order to increase the likelihood of detecting of harm or abuse, or the risk of harm or abuse;
 - *The protection of the human rights of service users;*
 - Any other aspect of the regulatory process, including the way in which CQC works with other agencies, where lessons can be drawn from the experience of Whorlton Hall.
3. The Review will limit its recommendations to those actions which can be taken immediately and do not require changes in legislation.
4. The Reviewer will present the Report to the CQC Board for publication, and will complete the review as soon as is practical.