Human rights approach to regulation

1) Why do we need a human rights approach?

Applying CQC’s values: **Excellence**: we consider human rights as vital for good care
**Caring**: about human rights
**Integrity**: protecting, respecting, and fulfilling human rights
**Teamwork**: in promoting rights

To CQC’s purpose:
**We make sure health and social care services provide people with safe, effective, compassionate, high-quality care, and we encourage services to improve**

2) What do we mean by human rights?

Applying our **human rights principles**:
- Fairness
- Respect
- Equality
- Dignity
- Autonomy
- Right to life
- Rights of staff

To our **five key questions**:
Are health and social care services:
- Safe
- Effective
- Caring
- Responsive
- Well-led

Leads to our **human rights topics**

3) Building human rights topics into assessment frameworks

- Regulations (led by the Department of Health and Social Care)
- Guidance on how we regulate services
- Key issues to look for

4) Developing our human rights approach for each type of regulatory activity

- Risk to human rights: measures and monitoring data
- Inspecting for human rights: methods, tools, information
- Building confidence in human rights: learning and development for CQC staff and empowering staff to act to improve human rights
- Embedding human rights in registration and enforcement

5) Supports principles for applying human rights approach

- Putting people who use services at the heart of our work
- Embedding human rights into our regulatory approach
- Delivering in a culture of fairness, equality and inclusion for staff
- Everyone involved in regulation can use it with tailored advice and support from human rights specialists in CQC
- Promoting human rights in a single shared view of quality

6) Continuous improvement as inspection model develops

**Innovation e.g. testing new human rights surveillance measures, inspection methods, learning approaches**

**Supports CQC’s ability to comment on equality and human rights in health and social care, as well as embedding equality and human rights into each inspection we do**