



Tell us what you think about our plans to help make private healthcare better

MARCH 2018

Mo	Tu	We	Th	Fr	Sa	Su
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

Please let us know what you think by 3pm on Friday, 23 March 2018



CareQuality
Commission

Easy read



This is an easy read version of the questionnaire called 'Consultation 3 – Our next phase of regulation: A more targeted, responsive and collaborative approach: Independent healthcare.'



This easy read is written by the Care Quality Commission (CQC).



We check services like hospitals, doctors' surgeries and care homes to make sure they are giving good health and social care to people.

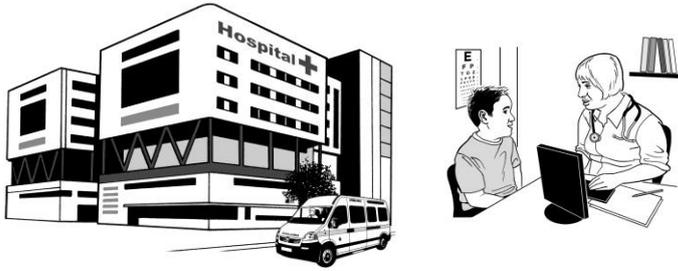
We call our checks '**inspections**'.



We have some questions about our plans to help make private healthcare better.



When we talk about **private healthcare**, we mean healthcare services that might not be paid for by the NHS.



This includes private:

- hospitals,
- clinics,
- doctors and
- ambulances.



We want to know what you think about our plans to inspect these types of healthcare.

MARCH 2018						
Mo	Tu	We	Th	Fr	Sa	Su
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

Please let us know what you think by **Friday, 23 March 2018**.



For more information about this questionnaire, go to our website at:

<http://www.cqc.org.uk/nextphase>

1. Making our checks without warning



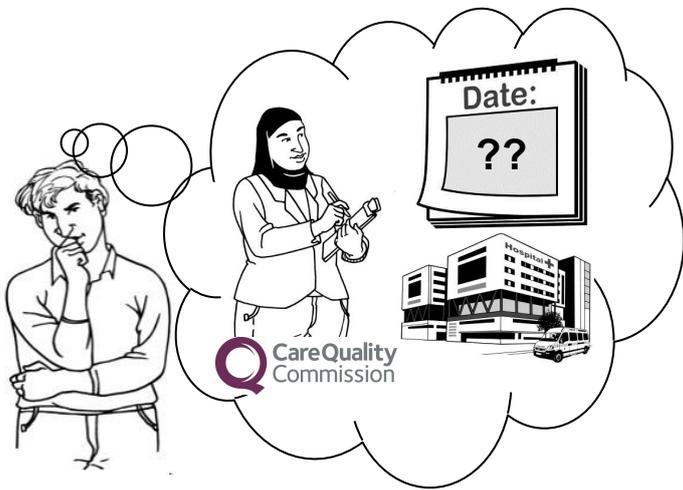
In future, we plan to make more of our inspections of private healthcare services 'unannounced'.



This means we will not tell them before that we are coming.



Sometimes, we may need to warn services a short time before our inspection, if we need them to prepare something for us to look at.



1a. Do you agree that we should do more inspections without warning?

Please circle your answer.



Strongly agree



Agree



Do not have a view



Disagree



Strongly disagree



1b. In what ways do you think this might affect people who use these services?

Write your answer in this box.

2. Using other organisations' checks



As well as inspections, private healthcare services can be checked by other organisations.

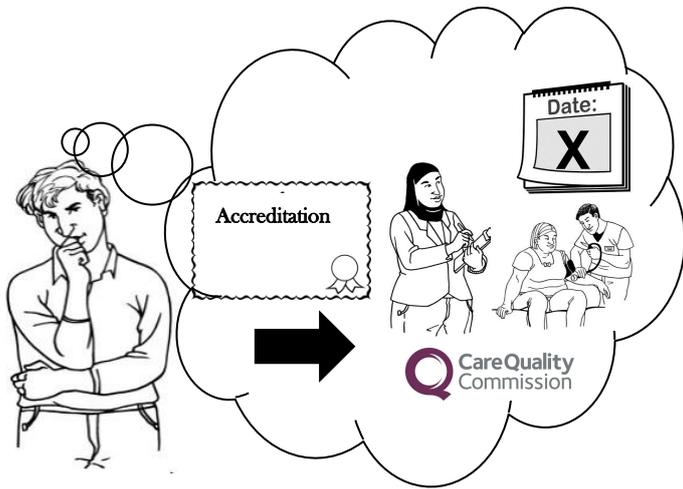


These checks are called 'accreditations'.



We plan to use these other checks to help us work out whether a service is good or not.

In future, this might mean we can do less checking.



2a. Do you agree that we should use other organisations' checks more, which might mean we can do less checking ourselves?

Please circle your answer.



Strongly agree



Agree



Do not have a view



Disagree



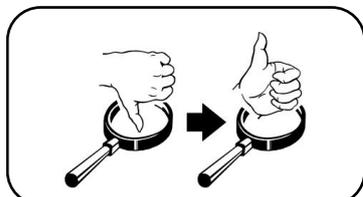
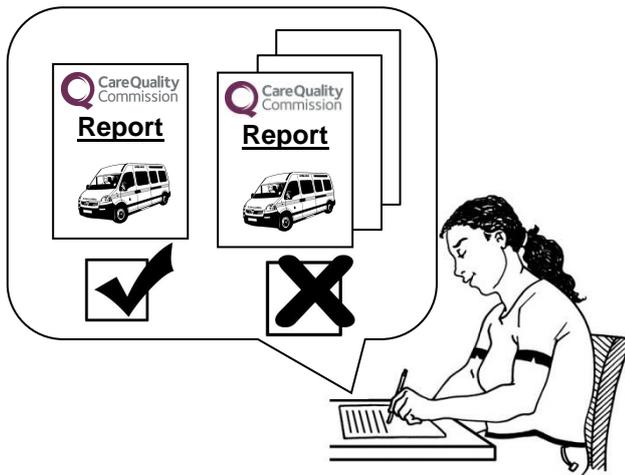
Strongly disagree



2b. Why did you give this answer?

Write your answer in this box.

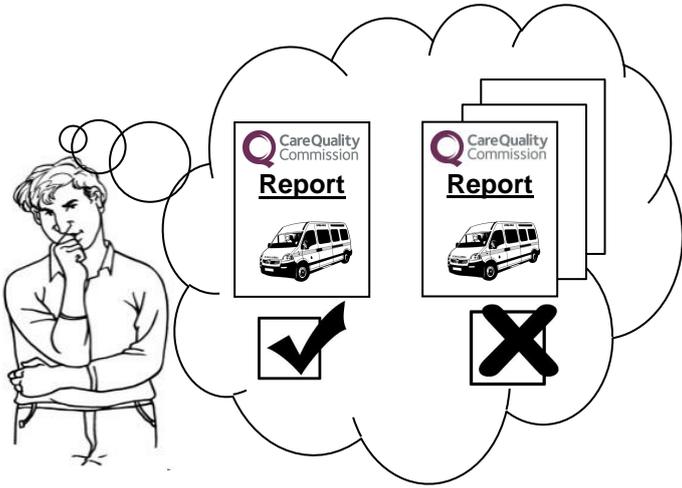
3. Writing shorter reports



In future, after our checks of private healthcare services, we plan to write reports that are shorter than they are now.

This should make it easier for the public to find out the information they need.

We will give the services themselves more information to help them make improvements, if needed.



3a. Do you agree that we should write shorter reports about our checks of private healthcare services?

Please circle your answer.



Strongly agree



Agree



Do not have a view



Disagree



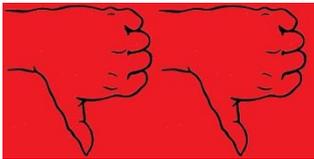
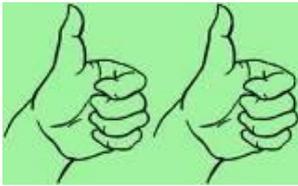
Strongly disagree



3b. In what ways do you think this might affect people who use these services?

Write your answer in this box.

4. Giving private healthcare services a score



We give most services that we check a score, which we call a 'rating'. These scores are:

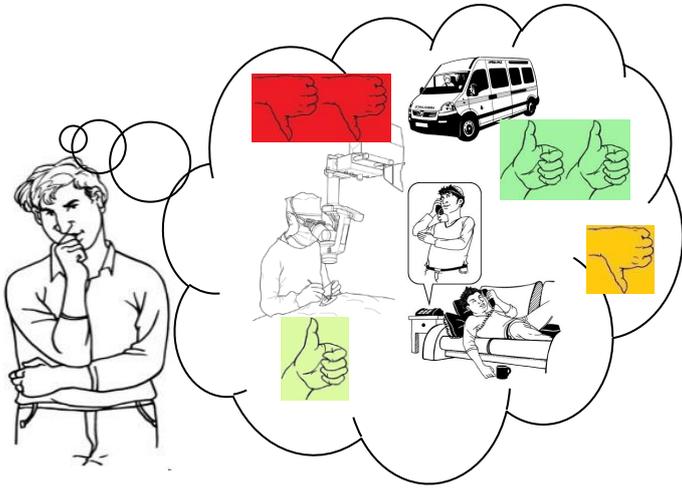
- Outstanding (which means the service is really good)
- Good
- Requires improvement (which means the service needs to get better)
- Inadequate (which means the service is poor)



We plan to give ratings to more private healthcare services for the first time, including:

- Cosmetic surgery
- Ambulance services
- Doctors and clinics (including 'online' services, given over a computer or mobile phone).





4a. Do you agree that we should give ratings to more private healthcare services for the first time?

Please circle your answer.



Strongly agree



Agree



Do not have a view



Disagree



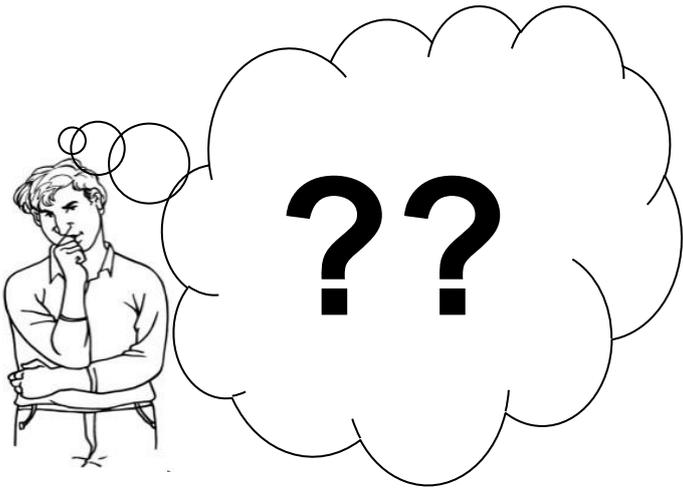
Strongly disagree



4b. In what ways do you think this might affect people who use these services?

Write your answer in this box.

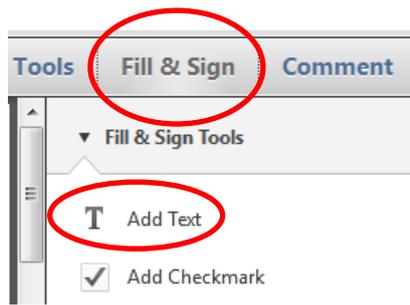
5. Anything else you would like to tell us



5. Please tell us if there is anything else you would like to say about our plans to help make private healthcare better.

Write your answer in this box.

Thank you for thinking about our plans.



You can write your answers on your computer by using the tools in the PDF software.

You can also print out this questionnaire and write your answers in the answer boxes.

Please send your answers to:

Email:

accessible.communications@cqc.org.uk

Post:

**Editorial and Planning
Team**

Care Quality Commission

**151 Buckingham Palace
Road**

London

SW1W 9SZ

