Deciding if a new service for people with a learning disability or autism is good enough.

This is an Easy Read version of CQC’s report called ‘Registering the right support: CQC’s policy on registration and variations to registration for providers supporting people with a learning disability or autism’ – June 2017
This Easy Read is written by Care Quality Commission (CQC). We check services like hospitals, doctors’ surgeries and care homes to make sure they are giving good health and social care to people.

Our inspectors look at new services for people with a learning disability or autism, like a hospital or care home, to see if they are good enough to start running.

In December 2016 we asked some questions about what we should look for in a good hospital or care home. This Easy Read leaflet says what we decided, based on what people told us.
What we look for in a hospital that looks after people with a learning disability or autism

We are more likely to allow a hospital or a hospital unit to start running if:

1. it is small. This means the staff are more likely to give more **personalised care**. (Personalised care is care based on what an individual wants and needs.)

2. other organisations, like NHS England, have asked for this sort of service in the area.

3. it is close to a local community. For example, if it’s in a town that has lots of shops and places to go and enjoy yourself.

4. the managers can show how they will help people to stay independent and to go back home as soon as they are able.
What we look for in a care home or supported living service for people with a learning disability or autism

We are more likely to allow a care home or supported living service to start running if:

1. it is small. For example, if the service is in a person’s own home or in a small shared home. This means the staff are more likely to give more personalised care. (Personalised care is care based on what an individual wants and needs.)

2. it is close to a local community and the managers can show how people would get involved in local activities, like church or the cinema.

3. the managers can show how they will help people stay independent, to make choices about what they want to do, and to feel included in the home and in the community.
4. if the managers have worked out how to try to make sure that accidents don’t happen, and how to deal with them if they do.

For more information about this report, go to our website at: www.cqc.org.uk/nextphase

The Making it Easier Group making EasyRead information with Leading Lives.

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