

CQC IAT 1617	Description of Information Request	Deadline	Date of Disclosure	Outcome	Exemptions
0054	<p>Re Your Lifestyle DCA: Can you please let me know how to find out what reports have been sent to you about all the problems currently at the property referred to in the following link. Is this information available under any freedom of information act rules? Has the CQC revisited their assessment of the capabilities of Your Life style and more particularly the services they provide at this address and the suitability of that particular site? Http://yourlifestyle.co/wp-content/uploads/2015/12/Service-User-Guide-Old-Mead-Walk.pdf Assuming what we are now told that only one report has ever been made to CQC in respect of Your Lifestyle and 10 Oldmead Walk, Bristol. The areas to cover confirmed as:</p> <ol style="list-style-type: none"> 1. information of concern, relating to safeguarding and relating to whistleblowing from someone other than the provider 2. statutory notifications about incidents submitted to CQC by the provider 	21/06/2016	16/06/2016	Part Disclosure - Exempt	S40 (2)/(3)
0057	<p>Recently you have inspected the Nuffield hospital in Cheltenham and have intention to visit the Winfield (Ramsay hospital, GL2 9WH); as a consequence, paediatric patients can no longer be seen at these sites in outpatients. This raises several issues that need explanation and accountability. We would like you provide the figures for all hospitals to whom you have applied these sanctions, and the reported problems that have led to this censure. Please see this as a formal request.</p>	27/05/2016	15/06/2016	Withheld	S12 (1)
0059	<p>I would like to make a request on partridge care centre in Harlow in Essex that you have failed since June 2015</p> <ol style="list-style-type: none"> 1. I would like to know what sanctions and enforcements the cqc have placed or imposed in above home and responses from the home from June 2015 to present date 2. I would like copies of the evidence found since June 2015 to present date that caused the cqc to fail the above home 3. I would like copies of correspondence from cqc and senior management of rush cliff care based both at the home and head office 4. I would like copies of all correspondence to do with enforcement and failings between cqc and Essex county council to do with above home and head office from June 2015 to present date 	01/06/2016	01/06/2016	Part Disclosure - Exempt	S31 (1)/(2)

0061	<p>Please would you supply the following figures, for (all) care homes only, on a monthly basis from January 2015 to April 2016 inclusive:</p> <ul style="list-style-type: none"> <input type="checkbox"/> The number of inspection reports giving an overall rating of "Inadequate" published in each month <input type="checkbox"/> The number of notices of proposal to cancel registration in each month <input type="checkbox"/> The number of notices of decision to cancel registration in each month <input type="checkbox"/> The number of notices in each month under section 31 HSCA2008 removing a care home location from registration <input type="checkbox"/> The number of notices in each month under section 31 HSCA2008 restricting/stopping further admissions 	10/06/2016	10/06/2016	Part Disclosure - Exempt	S12 (1)
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0075	<p>1) Please provide copies of the current guidance to inspectors regarding how to carry out and inspection, write an inspection report, determine ratings and aggregating ratings.</p> <p>2) Please provide copies of any guidance to inspectors explaining the circumstances in which it is not possible to reach a rating judgement.</p> <p>3) Please provide copies of any policies regarding CQC's process to inspecting services whilst enforcement action is in progress.</p> <p>4) Please provide copies of any policies or guidance to inspectors regarding then the use of urgent enforcement powers (such as applying for a magistrates order to cancel registration, use of immediate powers of variation to remove a location or suspension of a registration) and the process which should be followed when using these powers.</p> <p>5) Please provide copies of any guidance to CQC inspectors regarding how inspectors should determine whether a breach of the relevant regulations has occurred.</p> <p>6) Please provide copies of CQC's policy regarding the retention of evidence collected at a CQC inspection, including inspectors' notes of the inspection, and when such evidence may be disposed of or destroyed.</p> <p>7) Please provide a copy of CQC's policy regarding the disclosure of information (in particular, inspection notes and evidence of quality assurance steps undertaken in respect of an inspection report).</p> <p>8) Please provide copies of any documentation describing how CQC's Rating Review process will operate, including copies of guidance to CQC staff on this topic. In particular, please include documentation containing an explanation of the role of the Independent Reviewer and when, and under what circumstances, a request for a Rating Review will be considered by an Independent Reviewer and guidance as to how the judgement should be made whether CQC has complied with the process for making ratings decisions and aggregating them.</p> <p>9) Please confirm (a) how many criminal prosecutions CQC has brought in the 12 month period from April 2015 to April 2016; and (b) how many have resulted in a conviction.</p> <p>10) Please confirm how many fixed penalty notices CQC has issued in the 12 month period from April 2015 to April 2016. Please specify the number of fixed penalty notices issued during this period for each of the categories of fixed penalties (i.e. failure to have a registered manager, failure to display CQC rating etc).</p>	03/06/2016	02/06/2016	Full Disclosure	
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0077	<p>It is quite difficult to gain a full list of care homes and home care services in Gloucestershire. If you have such information, please can you send me a full list of the care homes and care home services registered with you in the county of Gloucestershire, and their most recent inspection outcomes. I have also been concerned about the financial stability of several local care homes. Please can you confirm whether or not the financial status of care homes and home care services is something that the CQC deals with. Please can you provide information about any care homes and home care services in the county of Gloucestershire that you are aware of as being in debt or in trouble financially as a business.</p>	06/06/2016	01/06/2016	Part Disclosure - Exempt	S21 (1)
0081	<p>Please provide figures for the total number of individual contacts you have received (from members of public, professionals, providers, whistleblowers etc) about care homes based in the Cheshire East Council (CEC) local authority area, for 2012,2013,2014 and 2015. If possible, and as logged in your CRM, please provide these numbers for each individual named home (name+postcode) under the headings of :</p> <ol style="list-style-type: none"> 1. Contact as an information of concern enquiry 2. Contact as a safeguarding enquiry 3. Contact as a whistleblowing enquiry <p>If tracking this information for all of CEC area is too much, I would be happy to receive the information for homes in the following postcode areas... CW1, CW2, CW3, CW5 and CW6</p>	10/06/2016	07/06/2016	Full Disclosure	
0082	<p>Please could you provide a copy of all guidance issued to staff regarding how to consider applications for registration?</p>	09/06/2016	01/06/2016	Full Disclosure	

0089	<p>1) Training Manuals or other training material for PMS / General Practice inspection teams</p> <p>2) Any templates, scoring sheets and / or other methods of recording inspections of from PMS / General Practice inspections</p> <p>3) Any templates, scoring sheets and / or other methods of evaluating inspections of from PMS / General Practice inspections</p> <p>4) Any policies or processes that are, or should be, followed during PMS / General Practice inspections</p> <p>5) Training manuals and or other training materials for CQC National Quality Assurance Group</p> <p>9) Academic References or other guidance utilised to design the CQC assessment process of the leadership components of the PMS / General Practice Inspection</p>	13/06/2016	13/06/2016	Part Disclosure - Part Held	
0091	<p>How many submissions of evidence to this inspection reported that individuals felt they had not been treated with kindness, dignity or respect by currently-practising clinicians at Charing Cross Gender Identity Clinic?</p> <p>- Whether any complaints in this regard have been sufficiently serious to be passed on to other bodies (e.g. the GMC, WLMHT or other organisations) for investigation or action regarding the behaviour of the clinician?</p> <p>- Whether there are any complaints which raised serious matters relating to the behaviour of individual clinicians (e.g. direct discrimination, inappropriate conduct) which have not been passed on to other bodies for action, and if so, whether any further action will be taken with regard to these.</p> <p>Clarified:</p> <p>I am referring to the service inspected by the CQC within this recently released report (the Gender Identity Clinic at West London Mental Health Trust, commonly known as "Charing Cross") http://www.cqc.org.uk/sites/default/files/new_reports/AAAF3196.pdf Your references appear to be RKLX1, Trust Headquarters, Gender Identity Clinic, W6 8QZ.</p> <p>I am only interested in any complaints and concerns that were submitted to the CQC as part of this inspection process, from the time when the CQC inspection team first put out a public appeal for feedback prior to the inspection, to the time when the inspection report was finalised. Presumably these complaints and concerns will have already been indexed or summarised as a part of the inspection and report process, since there are other references within the report to how many of the evidence submissions referred to particular issues. Therefore it seems unlikely that collating and providing me with this information would result in an unreasonable time burden.</p>	13/06/2016	01/06/2016	Full Disclosure	

0092	<p>Please could you advise, since 15 May 2015:</p> <p>1) How many further FPPR referrals has CQC received, and how many individuals were referred through these further referrals?</p> <p>2) How many of these further FPPR referrals have been rejected by CQC (by which I mean closed without triggering an FPPR investigation) To be clear regarding question (3) below, please advise the number of referred directors in relation to whom CQC has rejected FPPR referrals on whistleblowing suppression and reprisal.</p> <p>3) How many of the further referrals since 15 May 2015 related to whistleblower suppression and reprisal, and how many referred individuals did these referrals relate to? How many of these referrals on whistleblower suppression and reprisal were rejected by CQC (by which I mean closed without triggering an FPPR investigation)?</p> <p>Additionally, please advise in relation to all FPPR referrals since Regulation 5 came into force:</p> <p>4) How many FPPR investigations has CQC triggered as a result of FPPR referrals?</p> <p>5) How many of these investigations have concluded that the referred directors were Fit and Proper Persons?</p> <p>6) Has CQC undertaken any reviews of its decisions on FPPR referrals as a result of objections by referrers to the outcome of their referrals, and if so, how many?</p>	14/06/2016	23/06/2016	Withheld	S12 (1)
0103	<p>Follow on request from CQC IAT 1617 0037 - Can you please tell me the outcome of the JR's</p>	16/06/2016	09/06/2016	Full Disclosure	
0105	<p>I am wondering if it would be possible to ascertain the amount of patients that have passed away and were the deaths expected? from the Pinetum Nursing Home Address: Valley Drive, Countess of Chester Health Park, Liverpool Road, Chester, Cheshire CH2 1UA on the following dates under the FOI Act:</p> <ul style="list-style-type: none"> - January 2010 - January 2011 - January 2011 - January 2012 - January 2012 - January 2013 - January 2013 - January 2014 - January 2014 - January 2015 - January 2015 - January 2016 	16/06/2016	15/06/2016	Full Disclosure	

0109	<p>Could you please provide a CSV file format of the Adult Social Care Notifications for Deaths, Serious Injury and Abuse for JANUARY 2014 to APRIL 2016 for Social Care Organisations. This would show the adult social care home's Location ID and associated notification data.</p> <p>1. Location ID, 2. Date of Notification [YYYYMMDD], 3. Notification code</p>	17/06/2016	14/06/2016	Part Disclosure - Exempt	S40 (2)/(3)
0110	<p>Care home providers who have re-registered company name (to escape bad CQC ratings)</p> <p>I'd like to be provided with an indication - or statistics - relating to the numbers of care home providers in the UK who have re-registered their care home(s) using a different/new subsidy company following a bad (inadequate) CQC rating.</p>	16/06/2016	03/06/2016	Part Disclosure-Part Held	
0111	<p>Could you please provide the following information: A copy of the registration form completed by L & M Healthcare (Darnton) Ltd with regard to Darnton House Carehome.</p>	17/06/2016	13/06/2016	Part Disclosure - Exempt	S40 (2)/(3)
0114	<p>1. What date did CQC become aware of the problems at Manor House that eventually led to its closure on the 9th May 2016</p> <p>2. What date did CQC notify Kent County Council of those problems? Can I please have a copy of the letter you sent to Kent County Council</p> <p>3. What date did CQC decide to close the care home?</p> <p>4. What date did CQC notify Kent County Council that it was closing the care home?</p> <p>5. What was the reason why the care home was closed? (If you cannot disclose this information at this time, I do not wish a response to the other questions to be delayed.)</p> <p>6. What Communication did you have with the families of residents in the care home? Can I have a copy of that letter?</p> <p>7. Who were you liaising with at Kent County Council with regards to:</p> <p>a. Your concerns about the home?</p> <p>b. The home closure?</p>	17/06/2016	03/06/2016	Part Disclosure - Exempt	S40 (2)/(3)
0116	<p>Please would you supply me with a copy of the documents, templates and guidance for inspectors for adult social care services:</p> <ul style="list-style-type: none"> • The "end to end" inspection process i.e. the whole inspection process. • The whole registration process for a new provider and new manager. 	20/06/2016	15/06/2016	Full Disclosure	

0117	<p>The following questions refer to the period 1 April 2015 to 1 April 2016 (the "Specified Period"):</p> <ol style="list-style-type: none"> 1. How many investigations have been commenced in the Specified Period for potential breaches of The Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 and how many of these investigations involve the death of a person in the care of a registered provider? 2. How many notifications of RIDDOR reports have been received by the Care Quality Commission ("CQC") in accordance with the Memorandum of Understanding between the CQC, the Health and Safety Executive ("HSE") and Local Authorities in England for the purposes of an investigation under The Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 and how many of these notifications involve the death of a person in the care of a registered provider? 3. How many joint investigations involving both the HSE, or a local authority, and the CQC have been commenced in the Specified Period, in accordance with the Memorandum of Understanding between the CQC, the HSE and Local Authorities in England? 4. How many joint investigations following the death of a person under the care of a registered provider are currently on-going which involve both the police and the CQC? 5. How many prosecutions have been commenced by the CQC in the Specified Period for alleged breaches of The Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 and how many prosecutions have been commenced by the CQC, in the Specified Period, for alleged breaches of other legislation? 6. How many warning notices, notices of proposals and notices of decision have been issued by the CQC within the Specified Period? 	21/06/2016	20/06/2016	Part Disclosure - Exempt	S12 (1)
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0119	<p>Historical Hospice Death Rates in England, 2009-2016</p> <p>I am writing to request the number of incidents of a death reported at hospices in England for the period 2009-2016, grouped annually. This would be ideally categorised by the size of the hospice if this does not make gathering the data impracticable. Any additional data stored in the same location about each hospice's service which would also be useful for forming an informed comparison between them would be appreciated if it adds no additional effort. I am seeking this information preferably in spreadsheet form as I wish to undertake a statistical analysis of the data. If you have this information in a different format but which could be used for this purpose I would appreciate it as well as any additional information which could be used for a comparative analysis of the data.</p>	21/06/2016	13/06/2016	Full Disclosure	
0121	<p>My request is as follows:</p> <ol style="list-style-type: none"> 1. Please disclose the mean earnings for male employees and the mean earnings for female employees for the most recent year for which you have figures and please state which year; 2. Please disclose the median earnings for male employees and the median earnings for female employees for the most recent year for which you have figures and please state which year; 3. Please disclose the number of male employees by quartile salary bands and the number of female employees by quartile salary bands. <p>If within the limits allowable under the FOIA please also provide the respective figures for questions 1-3 for the preceding 12 month period.</p>	05/07/2016	20/06/2016	Full Disclosure	

0122	<p>9 Roseland Avenue, Devizes, Wiltshire, SN10 3AR (Owners – Mr and Mrs Sinclair) 104 Mortimer Street, Trowbridge, Wiltshire, BA14 8BN (Owners – Mr and Mrs Sinclair) 32 Burnett Road, Trowbridge, Wiltshire, BA14 0QA (Owners – Mr and Mrs Sinclair) The Old Dairy, 11 High Street, West Lavington, Devizes, Wiltshire, SN10 4HQ (Owners – Mr and Mrs Sinclair) 10 High Street, Semington, Wiltshire, BA14 6JR (Owners – Mr and Mrs Sinclair) Please could you provide copies of the earliest available Commission for Social Care Inspection Certificate for the above mentioned care homes? We need to clarify when these homes first became registered as care homes and what type of care they supplied.</p>	22/06/2016	01/06/2016	Full Disclosure	
0123	<p>Would you please be kind enough to advise me how many registered care homes have closed in Wiltshire in the past five years?</p>	23/06/2016	17/06/2016	Full Disclosure	
0125	<p>Avicenna health centre in Bermondsey(SE16 3HA) has been closed down and not allowed to treat any patients for three months along with Dr R Kadhim. Please may I request the CQC report as to why this action was taken?</p>	23/06/2016	16/06/2016	Withheld	S31 (1)/(2)

0129	<p>Please may I have the following information redacted as necessary for the period since the Job Evaluation to date:-</p> <ol style="list-style-type: none"> 1. Minutes and notes of meetings detailing the pay protection arrangements for staff seconded to grades above their substantive role. 2. Minutes, notes, emails, other correspondence to staff outlining pay protection arrangements and impacts for staff in pay protection who have been seconded to higher grades. 3. Minutes, notes, emails, other correspondence detailing rationale for pay protection and support arrangements for staff and how this information was circulated to Managers. It is understood that pay protection was in place to mitigate against staff seeing an immediate drop of excess pay and to support staff in gaining roles at the grade suitable for their current salary. This element of the request will help to understand what support arrangements were put in place for those affected individuals. 4. The number of staff still in pay protection. 5. Of the number of staff in pay protection the number who have been successful in gaining permanent promotion. 6. Of the number of staff in pay protection the number who are seconded, acting up or on fixed term contracts at a higher grade. 7. Of the staff in pay protection who have been, or are currently in, secondment posts pay protection arrangements agreed by HR and/or their line managers when they have, or will, return to their substantive posts (redacted as necessary). 8. For No. 7 (above) documentation (emails, letters, minutes/notes of meetings) at team or individual level on where the decision was made. 	27/06/2016	21/06/2016	Part Disclosure - Exempt	S12 (1)
0132	<p>Please may I know, how many applicants were interviewed for each of the age categories please. I would like to know when the calculations on each sheet was made? How were the calculations used to decide I was unsuccessful? So what was the totting up process? If I had a total score what was it? What were the scores of those who were successful? I was informed I was unsuccessful on 05/02/16 so I wondered had all these calculations that been done by February 5th? Also finally, how many people who were recruited had a disability.”</p>	23/06/2016	09/06/2016	Part Disclosure - Exempt	S14 (2)
0133	<p>Please confirm the current pay scale for each level/grade of staff in your organisation. Please also confirm the pension contributions which apply. Please confirm when the next increase in pay is due to take place. If pay is due to increase in the next six months, please provide the pay scales which are expected to apply at that point.</p>	28/06/2016	14/06/2016	Full Disclosure	

0136	<p>Please disclose:</p> <ol style="list-style-type: none"> 1. The total cost of CQC's inspection of Southern Health NHS Foundation Trust 7-10 October 2014, including the production of the inspection report. 2. Details of CQC staff who took part in the inspection, including numbers and seniority and specifically the number of specialist advisors. 3. The seniority of CQC personnel who directly reviewed the trust's serious incidents records and deaths data during the inspection 4. Total hotel, travel and staff expenses costs for the inspection 	29/06/2016	30/06/2016	Full Disclosure	
0137	<p>Please can you supply me with any correspondence and communications, including emails, between the CQC and Great Western Hospitals NHS Foundation Trust, between 7th August 2015 and 31st May 2016, regarding a Never Event which occurred at Great Western Hospitals NHS Foundation Trust on 7th August 2015.</p>	28/06/2016	27/06/2016	Part Disclosure - Exempt	S40 (2)/(3)
0141	<p>The following Freedom of Information request refers to the Expert by Experience contracts supplied to the CQC.</p> <ol style="list-style-type: none"> 1. Please provide the total number of inspections in which Experts by Experience were deployed in EACH of the four regions named above in the month of May 2015. 2. Please provide the total number of inspections in which Experts by Experience were deployed in EACH of the four regions in the month of May 2016. 3. Please provide the percentage fulfilment rate for Experts by Experience requested by CQC inspectors in EACH of the four regions in the month of May 2015. That is, the percentage of requests made by inspectors for Experts by Experience that were fulfilled with Experts by Experience for those inspections. 4. Please provide the percentage fulfilment rate for Experts by Experience requested by CQC inspectors in EACH of the four regions in the month of May 2016. 	30/06/2016	29/06/2016	Part Disclosure - Exempt	

0144	<p>Please can you tell me how many serious incidents did York Court care home inform the CQC of between Jan 2014 and Dec 2015 and what they were for ie grade 3 pressure ulcers, fractures etc ? What action was taken against this care home for not reporting serious incidents the CQC was made aware of ? Is there any pending prosecution on York Court or the company that owns York Court FSHC for breaching any of the standards it did, that are prosecutable without notice? Does the CQC have any pending prosecution re lack of duty of candor on this home or the company for breaching this standard?</p>	05/07/2016	07/06/2016	Withheld	S30 (3)
0145	<p>"On your website you have Intelligent Monitoring Reports for Acute NHS Trusts. Within this report there is a category under the heading staff survey for - "The proportion of staff who would recommend the trust as a place to work or receive treatment".</p> <ol style="list-style-type: none"> 1. When was the most recent survey done and what was the average across all trusts sampled.? 2. Please provide me with a table showing the name of the Trust and the percentage score for the 20 Trusts with (i) the highest score and (ii) the lowest score. 3. For those with the lowest scores please indicate if it was low enough for it to be considered either a (i) risk category or (ii) elevated risk category. 4. Please provide me with a table showing the ten trusts that have seen the biggest (i) improvement and (ii) deterioration in their score in this category in the last year." <p>NOTE: You provided me with a response to this question in 2015 in relation to the results from 2014 [Ref: CQC IAT 1516 0100] – What I am asking for is a update to that response but using the 2015 survey data.</p> 	01/07/2016	23/06/2016	Not Held	
0148	<p>I would like to make an FOI request for data on the number of CQC carehome inspections (nursing and residential) in the last 12 months that highlighted issues medication related issues and the type of issues they were.</p>	01/07/2016	21/06/2016	Full Disclosure	

0149	Please could you confirm or deny that the Resident Medical Officer practicing at BMI Mount Alvernia Hospital, Guildford who self referred to the General Medical Council in 2014/15 is the same individual who was identified by the hospital's Resuscitation Committee as, "Giving rise to concerns about their ability to respond and lead resuscitation attempts during a practice scenario of 2013," as quoted from the CQC's 2015 report into BMI Mount Alvernia Hospital?	01/07/2016	15/06/2016	Not Held	
0150	RE: Ladybird Community Care Limited. The purpose of this letter is to ask whether, as part of the registration process, you would hold details of the companies employers liability insurance cover. If you do hold such details then please would you provide us with that information.	01/07/2016	29/06/2016	Full Disclosure	
0152	Please would you be so kind as to share with me your most recent updated list of registered carehomes including their full name and full address details.	05/07/2016	08/06/2016	Full Disclosure	S21 (1)
0155	Would you please furnish me with the following details as a Freedom of Information Request. 1) As of todays date, how many care homes overseen by the CQC are there within England and Wales? 2) Since the new CQC five point marking system was introduced in 2014, how many homes have been inspected to-date? 3) Since the introduction of the new system, how many homes to-date require re-inspection due to being rated Inadequate? 4) Since the introduction of the new system, how many homes to-date require re-inspection due to being rated Requires Improvement?	07/07/2016	23/06/2016	Full Disclosure	S21 (1)
0156	I previously requested information for fleet contracts which you have provided a response but I forgot to add the questions below if you can answer this please: 1) Maintenance/support contracts for vehicle telematics? 2) Makes and models for all vehicles can you also put this with the supplier of the vehicles?	07/07/2016	14/06/2016	Part Disclosure - Part Held	
0157	Please provide a list of all community interest companies that the CQC regulate.	07/07/2016	10/06/2016	Full Disclosure	

0160	I would like to know 1. How many health and non health based places of safety are there currently (June 2016) across England for the purposes of S.136 MHA? 2. Please break these down by county / city/ other logical area 3. Who/ which organisations provide the services including staffing for each individual S.136 suite? Your 2014 report for example mentions -- apart from NHS Trusts-- two Community Interest Companies 4. Who/ which organisation provides the funding for the individual S.136 suites? 5. If the funding or provider of services for S.136 suites is not an NHS body, I would like to be sent copies of their respective contracts please. If you do not hold them, please point me to the contract holders.	08/07/2016	22/06/2016	Part Disclosure - Part Held	
0165	Please could you forward to me a copy of the CQC Report on Broadmoor Special Hospital - between 2000 - 2010.	11/07/2016	21/06/2016	Part Disclosure - Exempt	S40 (2)/(3)
0170	The Parliamentary and Health Service Ombudsman (PHSO) has indicated that the CQC is best placed to answer a question in relation to the regulation of social services input to the NHS Continuing Healthcare process. I am therefore writing to you to obtain all documentation and clarification on "how social services input into the NHS Continuing Healthcare process is regulated".	08/07/2016	14/06/2016	Not Held	
0171	I formally request an itemised breakdown of your "different" sources as stated (not individuals names but roles) and disclosure of the evidence in informing the report.	05/07/2016	17/06/2016	Not Held	
0172	1. Which organisation is responsible for commissioning community dietetic services in your locality? 2. How are community dietetic services commissioned? 3. What delivery model of community and clinical dietetic services is used in this area? 4. How much has been spent on community dietetic services each year for the last 3 years? Does this figure include all management, office & IT etc. costs? 5. What measures are used for evaluation to determine the effectiveness of the community dietetic services? 6. What are the outcomes of the last 3 years of the community dietetic services?	12/07/2016	15/06/2016	Not Held	

0176	<p>What is the annual spend of the broadband contract with Vodafone? The Level 3 contract has expired can you please provide me with an update? Has a new contract for WAN award if so can you please send me the following contract details of the new provider: WAN Provider- please provide me with the main supplier(s) if there is not information available please can you provide further insight into why? 16. WAN Contract Renewal Date, 17. Contract Description, 18. Number of sites, 19. WAN Annual Average Spend, 18. Internal Contact</p>	13/07/2016	22/06/2016	Part Disclosure - Part Held	
0178	<p>We formally request a copy of the Mental Health Act Inspection reports that are linked to the recent visits of Mental Health Act inspectors to the Dene Hospital in West Sussex, which is managed by Partnerships in Care.</p>	21/06/2016	21/06/2016	Full Disclosure	
0180	<p>Please supply a list of NHS Hospitals and Mental Health Services (including NHS Foundation Trusts) you have conducted routine inspections of in the last 5 years, together with information on how many 'listening events' took place prior to inspection. Please specify which hospital/MHS the 'listening events' relate to.</p>	15/07/2016	30/06/2016	Part Disclosure - Part Held	
0181	<p>I am keen to understand what proportion of general practices have nebuliser(s) as part of practice equipment. I note that nebuliser compressors are required to be maintained.</p>	15/07/2016	29/06/2016	Not Held	
0182	<p>For the card processing and merchant service contract with the Government Banking Service is this a free service or do you pay a annual fee for this?</p>	18/07/2016	22/06/2016	Full Disclosure	
0185	<p>I would also request information relating Safeguarding reports and complaints regarding Hurst Hall covering the last 6 years.</p>	15/07/2016	21/06/2016	Not Held	
0188	<p>Are CQC willing to share their customer and carer surveys, ie the template of questions they use prior to and during an inspection as oppose to the actual findings of the surveys.</p>	24/05/2016	22/06/2016	Full Disclosure	
0198	<p>Please could I have the latest national ratings results (totals) for domiciliary care agencies. The total on the website doesn't break down the different service areas. 24 Outstanding 769 Good 292 Requires improvement 75 Inadequate</p>	26/07/2016	28/06/2016	Full Disclosure	

0204	<p>We would be grateful if you would provide us with copies of the following :</p> <ul style="list-style-type: none"> • The Compliance Handbook • The Handbook for Inspectors • The Adult Social Care Handbook • The PMS Inspectors' framework document for NHS GP Practices and GP out of hours. <p>We would also be grateful if you would advise us of any further guidelines or guidance for inspectors of which we are not yet aware but, which may be made available to us.</p>	27/07/2016	30/06/2016	Full Disclosure	
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