

CQC IAT 1617	Description of Information Request	Deadline	Date of Disclosure	Outcome	Exemptions
0014	I am requesting information concerning Westgate College and the recent action taken by the CQC against the former trust in charge. I note the report published on April 5 refers to the trust making representations about the CQC's Notice of Proposal in November 2014. Please provide information relating to these representations contained in letters or other correspondence such as email chains from the trust or representatives of the trust to the CQC and from CQC to the trust. I note also that the trust board did not accept the findings of an inspection carried out in November 2015 and refers to the board disputing some of the findings. If the trust or representatives of the trust placed on record its concerns, please provide the information contained in letters, e-mails or any written form and provide the CQC's response(s). Finally, please provide the decision of the First Tier tribunal referred to.	06/05/2016	06/05/2016	Part Disclosure Exempt	S41 (1)
0030	I find some discrepancies in the last CQC Inspection report that we have received. I wonder if it is due to the lack of medical knowledge, experience or lack of understanding of neurological patients or other aspects in general. Please let me have the qualifications of those who visited us for this inspection and the medical knowledge of those who have written the report please.	11/05/2016	11/05/2016	Part Disclosure Exempt	S40 (2)/(3)
0034	On 18th January 2016, CQC Chief Executive David Behan called an urgent meeting to discuss "Experts by Experience". The meeting was scheduled for 16.00 on the same day and the presence in person or by phone was requested of Annette Godwin, Chris Day and Rebecca Lloyd Jones as well as members of the Executive Team. <ul style="list-style-type: none"> <li>• Please supply me with the minutes of the above meeting.</li> <li>• Please supply me with all emails referring specifically to the above meeting, mentioning its content and outcomes, and exchanged between the participants in the meeting between January 18th and January 22nd 2016.</li> </ul>	16/05/2016	10/05/2016	Part Disclosure Exempt	S40 (2)/(3)

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0035	<p>Would it be possible to request following information for the period 1 July 2015 – 31st December 2015:</p> <ul style="list-style-type: none"> <li>• Care homes that have registered from 1 July 2015 – 31st December 2015</li> <li>• Care homes that have de-registered in the same time period.</li> <li>• Care homes were de-registered as a result of enforcement action taken by CQC.</li> <li>• Domiciliary care providers that have registered</li> <li>• Domiciliary care providers that have de-registered in the same time period.</li> <li>• Domiciliary care providers that were de-registered as a result of enforcement action taken by CQC.</li> </ul>	18/05/2016	05/05/2016	Full Disclosure	
0037	<p>Please tell me how many times CQC has had litigation against it year by year in the past 5 years? Please tell me if any litigation complaints have come from private individuals?</p>	18/05/2016	17/05/2016	Full Disclosure	
0038	<p>Please provide me with the number of death notifications submitted by St Catherine's Hospice, Malthouse Road Crawley RH10 6BH since 1 October 2010 to the Care Quality Commission.</p>	19/05/2016	10/05/2016	Full Disclosure	
0041	<p>I want to identify and access all Care Home inspection reports published with an outstanding rating in any or all of the 5 areas safe, effective, caring, responsive and well-led. I would welcome your advice on the most efficient way of achieving this.</p>	23/05/2016	03/05/2016	Full Disclosure	
0042	<p>Please provide me with all training materials you use to prepare your inspectors. This may include materials relating to the following areas (but not exhaustive):</p> <ul style="list-style-type: none"> <li>• Grading/scoring services</li> <li>• Appreciative enquiry</li> <li>• Providing feedback (positive and negative)</li> <li>• Report writing</li> <li>• Triangulation of themes and data</li> <li>• Delivering a briefing in advance of an inspection</li> <li>• Use, collation and analysis of evidence</li> <li>• Objectivity/evidence based decisions rather than opinion</li> </ul>	23/05/2016	17/05/2016	Withheld	S12 (1)

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0043	At the Scrutiny Board meeting, members asked for details of the costs associated with undertaking the consultation around the CQC's regulatory fees for providers. The information requested relates to all the costs that can be legitimately associated with the consultation process; including preparatory work, the consultation process itself and subsequent collection, analysis and reporting of the consultation responses and results.	24/05/2016	04/05/2016	Part Disclosure Part Held	
0048	Request for information of how CQC/Healthwatch record how NHS deal with complaints received from patients/family members/carers. Specific request of how Bromley & Lewisham Healthwatch have contributed to any of Healthwatch England's investigations.	16/05/2016	16/05/2016	Withheld	S12 (1)
0049	I am interested in receiving the following: A copy of the submitted registration application form completed by the operator and all supporting information from Oldercare (Haslemere) Limited or their agents in respect of registration application submitted to the Healthcare Commission for the Registration of St Magnus Hospital dating back to the initial registration of St Magnus Hospital which I believe was in 2008 or 2009. Please also supply copies of all correspondence exchanged between the Healthcare Commission and the operator in respect of the initial registration for St Magnus Hospital along with a copy of registration certificate. If time allows however not at the expense of the above request which takes priority, please also provide a copy of the separate transitional registration forms for each service submitted by Oldercare (Haslemere) Limited resulting in the CQC merging the two locations, as they were both operated by the same legal entity Oldercare (Haslemere) Limited. Please also provide supporting information supplied by Oldercare (Haslemere) Limited in respect of the transition registration. Details on minor updates such as changes in regulated activity since registration in 2010. If time allows please provide copies of the operators applications, if not then just details of the changes in regulated activity and dates will suffice.	25/05/2016	17/05/2016	Part Disclosure Exempt	
0053	Judge xxxx ordered disclosure of the report of xxxxx special court visitor but I was sent his redacted report. May I have the unexpurgated copy please?	27/05/2016	06/05/2016	Not Held	

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0055	<p>Please also advise me:</p> <p>1) How many complaint CQC has received about Ms. X social behaviour.</p> <p>2) Have any letters before action or claim of defamation or libel have been issued against Ms. X as a result of her behaviour on social media.</p>	09/05/2016	06/05/2016	Withheld	S40 (2)/(3)
0056	<p>I think what would be most helpful would be if you could provide figures for cancellations/rescheduling of adult social care inspections and how many were due to lack of external resources ie a time series for the figures you have included below. Am I right in thinking that 'Insufficient non-CQC resource available to carry out inspection' can be a cause of both cancellations and rescheduling of inspections? Also, I wasn't quite clear from your email if CQC has monthly figures, or just quarterly. If you could provide monthly figures for every month you have from April 2015 onwards that would be ideal. Otherwise, figures for every quarter since you started collecting them in April 2015 would be nearly as good.</p>	31/05/2016	31/05/2016	Full Disclosure	
0060	<p>Can you please provide information regarding deaths which occurred at Moorcare Ltd between 1994 and 2007? I am particularly interested in two sites, one at Moorcourt, Farley Road ST10 3BD, and Highfield Court, Uttoxeter. The one at Moorcourt is of particular interest.</p>	02/06/2016	13/05/2016	Part Disclosure Part Held	
0063	<p>We have made several attempts to contact Harley Street Aesthetic Clinic in order to clarify who treated our client on 30/1/2016. Unfortunately, the practice have failed to respond to our requests. In order to assist our investigations, we should be grateful if you would:</p> <p>1. Confirm the full name and contact details of the owner of Harley Street Aesthetic Clinic.</p> <p>2. Confirm the name and contact details of the accountable person at Harley Street Aesthetic Clinic.</p>	03/06/2016	10/05/2016	Not Held	

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0064	Please could Mr Behan advise if any meetings between him and individuals interested in applying for the National Guardian post were (1) arranged (2) took place before the National Guardian post was advertised on 29 April 2016.	03/06/2016	05/05/2016	Full Disclosure	
0065	Can I make this formal request for a copy of the Quality control documentation you used to rate us and reference when giving us a rating. This would be the same document you refer too in your letter dated 27th April 2016.	27/05/2016	12/05/2016	Voluntary Disclosure - Provider	
0066	When will you be publishing your report of the inspection you carried out of Staffordshire & Stoke on Trent Partnership Trust during November 2015. What is the reason for the delay?	03/06/2016	10/05/2016	Full Disclosure	
0068	1) Please can CQC advise, if as invited, it put forward any candidates for the interim posts in the National Guardian's office. 2) Please also advise how many candidates in total were put forward by ALBs for the interim posts in the National Guardian's office.	25/05/2016	24/05/2016	Withheld	S40 (2)/(3)
0069	I would be grateful if CQC could explain why it did not advertise the National Guardian post in NHS Jobs and also if CQC could clarify whether the people with whom Mr Behan met and spoke before the national guardian post was advertised had in fact been vetted by Russell Reynolds as meeting the criteria prior to these meetings and conversations.	06/06/2016	24/05/2016	Full Disclosure	
0073	Request for information relating to a deceased individual who received care from Independence Homes Domiciliary Care Agency, 2nd Floor, Quadrant House, 31-65 Croydon Road, Caterham, Surrey, CR3 6PB.	09/06/2016	27/05/2016	Voluntary Disclosure - Deceased	S41 (1)

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0076	<p>Questions: Abortion has a separate Act and NHS regulations and separate forms from other medical procedures</p> <ol style="list-style-type: none"> <li>1. How many abortion clinics/providers do you inspect and how often ?</li> <li>2. Do you have a staff dedicated to inspecting these premises and their staff ?</li> <li>3. Does it take longer and/or cost more than inspecting a clinic or private hospital which does regular medical procedures - e.g hip replacements, kidney stones etc but not abortions ?</li> <li>4. What is the total cost of inspecting abortion clinics and providers ?</li> <li>5. Who pays your costs ? Does each clinic pay CQC direct or does the NHS pay you for your work ?</li> </ol>	06/06/2016	16/05/2016	Part Disclosure Part Held	
0079	<p>Please can you confirm:</p> <ol style="list-style-type: none"> <li>1. The health providers in Hull.</li> <li>2. When they were last inspected - copy of reports please.</li> <li>3. When they will be next inspected.</li> <li>4. Any formal concerns investigated about services in the community for both children and adults.</li> <li>5. Where any public reports are published.</li> </ol>	07/06/2016	12/05/2016	Full Disclosure	
0080	<p>Please could you supply a list of organisations classified as an 'any qualified provider', the services which they provide and if possible details of the commissioning body/bodies?</p>	08/06/2016	12/05/2016	Not Held	
0084	<p>Can you advise me please of your qualifications in making such decisions as:-</p> <ol style="list-style-type: none"> <li>1) you seem to act over and above legal regulations of the NHS and the CQC</li> <li>2) have not read the NMC minutes were by Ms Duff committed purgery.</li> <li>3) Found by the NMC to make malicious falsehoods</li> <li>4) covered up falsification of data by the General Practitioner as found by the GMC</li> <li>5) did a criminal act</li> </ol>	09/06/2016	19/05/2016	Part Disclosure Exempt	S40 (2)/(3)

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0085	Can someone please send me a copy of the IAO [Information Access Officer] job description	13/06/2016	13/05/2016	Full Disclosure	
0086	<p>I would be very grateful if you could respond to the following information request;</p> <p>1. Is there a policy, rule, regulation or guideline as to the maximum period of time an NHS Trust may remain in Special Measures?</p> <p>2. Can you inform me of the NHS Trust that has been in Special Measures for the longest consecutive period of time, and the duration of that period? Please indicate the date the Special Measures started and the date they were lifted (or whether they remain ongoing).</p> <p>3. Can you inform me of the shortest period of time an NHS Trust has been in Special Measures and also the average (mean) length of time that NHS Trusts have remained in Special Measures?</p> <p>For the sake of clarity, the information I require only relates to NHS Trusts that provide Acute secondary care services (i.e. Not general practice, care homes, or private providers).</p>	09/06/2016	25/05/2016	Full Disclosure	
0087	<p>Re: ENQ1-2488675978</p> <p>I would kindly ask you to forward to me a copy of the legal advice supplied to X.</p>	31/05/2016	26/05/2016	Not Held	
0090	<p>6) Details of all approved methods of recording inspection information</p> <p>7) Policy, process or other guidance on using personal electronic equipment during inspections and, and if personal devices (such as ipads) are approved, any policies, processes or other guidance on ensuring data security upon these devices</p> <p>8) Details of geographic regions utilised for storing CQC data (eg England)</p> <p>10) Details of all approved electronic communication methods utilised by the CQC (eg "NHS.net email / mobile phones / UK based land-lines and phone systems")</p>	13/06/2016	24/05/2016	Full Disclosure	

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0093	I am looking for information relating to my relative who passed away at West Middlesex University Hospital Twickenham Rd, Isleworth, Middlesex TW7 6AF. I want to know if this has been reported to CQC due to the nature of the death, Can you confirm if this has been reported to CQC and when it was reported and what exactly have they reported.	08/06/2016	17/05/2016	Not Held	
0094	I'm writing to ask for access to the process for requesting the Email Addresses of HomeCare Agencies registered with CQC.	15/06/2016	18/05/2016	Withheld	S41 (1)
0098	Re the late X, we would like copies of X's Care Notes from: Ashdown Nursing Home, 2 Shakespeare Road, Worthing, West Sussex, BN11 4AN and from Caremark (Worthing), CPL House, Ivy Arch Road, Worthing, West Sussex, BN14 8BX.	14/06/2016	19/05/2016	Not Held	
0104	I should be grateful if you could supply me with an electronic copy of the template used by CQC inspectors for the purposes of inspecting Primary Care Providers.	16/06/2016	19/05/2016	Full Disclosure	S21 (1)
0108	RE: Community Options Ltd care home, 78 Croydon Road, London, SE20 7AB and died on 1 April 2016. We should be grateful for confirmation as to whether the Care Quality Commission are undertaking an investigation as a result of X's death and if so request a copy of the terms of reference.	15/06/2016	19/05/2016	Not Held	
0112	Re: Acacia Court Care Home, 17-19 Roe Lane, Southport, Merseyside PR9 9EB. I would appreciate if you could provide any information resulting from the RIDDOR investigation undertake by CQC under Freedom of Information regarding this incident and the findings of that investigation.	01/04/2016	20/05/2016	Part Disclosure Exempt	S40 (2)/(3)
0113	I am formally requesting a copy of the report that you have received from St. John's.	17/06/2016	20/05/2016	Not Held	

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0118	260-262 Hornby Road Blackpool, FY1 Residential Care Home known as Prospect House operated by Mr and Mrs Alcock I am looking to obtain proof that this property was run as a care home prior to my purchase by the above persons. I would be grateful if you could provide details of any inspections/registrations that were carried out/held by yourselves or previous inspectorates, and in particular the dates concerned.	21/06/2016	24/05/2016	Full Disclosure	
0127	If the NHS.net - CQC email systems are secure why was this approach deemed necessary? Can you therefore please send me a copy of the privacy impact assessment for the use of non-end to end encrypted email systems by the cqc.	27/06/2016	27/05/2016	Part Disclosure Part Held	
0128	Please could you provide me with a spreadsheet of all the services registered with you. Please provide all the data that you hold, but I don't need reports. (The spreadsheets that I can download are what I need but I can only a limited numbers of rows directly from the site.)	24/06/2016	27/05/2016	Full Disclosure	S21 (1)