

CQC IAT 1516	Description	Deadline	Date of Disclosure	Outcome	Exemptions
0852	I would like all suitable emails, minutes of any meetings and correspondence between the CQC, Kent County Council and the John Townsend Trust directly relating to the closure of living provisions at Westgate College which resulted in the closure of the John Townsend Trust.	19-Apr-16	05-Apr-16	Partial Disclosure	S44 (1)
0881	Kings Edge Medical Centre (Kingsbury Edgware Medical Centre Ltd)132 Stag Lane, Kingsbury, London, NW9 0QP(020) 8204 0151. I would like to know exactly why this surgery has been suspended.	05-Apr-16	04-Apr-16	Withheld	S31 (1)/(2)
0884	I would like to request under FOI all correspondence between the CQC and University Hospitals Birmingham Foundation Trust regarding the comprehensive inspection and subsequent report for UHB which was published by the CQC in May 2015.	06-Apr-16	06-Apr-16	Withheld	S12 (1)
0886	I would like to request 4OC report which is a consultancy work took place for CQC regarding modernization programme for the customer service. Would like to know the following: <ul style="list-style-type: none"> <li>- cost of the tender for consultancy work</li> <li>- panel who interviewed the consultancy group</li> <li>- full details of consultancy including finance</li> </ul>	06-Apr-16	06-Apr-16	Full Disclosure	
0890	1b. Approximately how many contractors have routine access to your information? For question 1b on contractors, I am trying to capture everyone who has access to your data in the normal course of their duties. That will include agency staff and third party suppliers, like the IT contractor. I am looking to exclude the likes of cleaners or other staff who are not expected to access the data. Please do not try to calculate an exact figure, as I recognise the transient nature of these people. A best estimate will suffice. In 1a and 1b I am looking to establish the total risk to the organisations information from authorised persons. The number of accounts on a computer system does tend to align with my question of who has regular access, unless you are still heavily dependent on hard copy documents.	13-Apr-16	22-Apr-16	Full Disclosure	

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0905	RE: Bisina Laser Clinic. There I wanted to retrieve registration documents and also relevant documents when the cqc handed over the care of the clinic and dermatologist to Harrow Council.	14-Apr-16	04-Apr-16	Partial Disclosure	S40 (2)/(3)
0912	We are requesting a copy of the following reports in relation to Lambeth Inspection of Lambeth Residential Care 1993 Inspection of Lambeth Residential Child Care May 1994 – DoH Social Services Inspectorate (authors PaulCalrk, Lynette Greyson and Carol Stanger) 1991 inspection of Lambeth's Child Protection Service	15-Apr-16	26-Apr-16	Partial Disclosure	S40 (2)/(3)
0913	Statistics enquiry for (all care homes that have notified us of abuse and neglect from 1.1.2013) (for all DOLs applications from October 2010) and both of the above statistics for Staffordshire area. Also information from your CRM system in relation to 1) as an information of concern enquiry in relation to ST3 7DF Fernlea Residential Home) 2) a Safeguarding enquiry in relation to ST3 7DF Fernlea Residential Home 3) a whistleblowing enquiry in relation to ST3 7DF Fernlea Residential Home. And disclosure logs or any information allowed in relation to Fernlea Residential Home ST3 7DF, going back to September 2011- December 2012	02-May-16	25-Apr-16	Partial Disclosure	S40 (2)/(3)
0919	Please disclose full details of how much has been spent on the Office of the National Guardian, and the establishment of this role, including the recruitment of Dame Eileen Sills, since the beginning of 2015. This should include all staff costs and expenses, consultancy fees, and all payments made to Guy's and St Thomas' NHS Foundation Trust for the services of Dame Eileen Sills. - I would like copies of all correspondence/communications/emails/letters between the CQC and the Department of Health re the Office of the National Guardian from the beginning of 2015 up until today 16/03/16.	15-Apr-16	21-Apr-16	Withheld	S12 (1)
0923	I would like to request the following: 1) A copy of all reports produced or commissioned by CQC in 2014-15 and 2015-16 on the issue of potential regulation of Approved Mental Health Professionals. 2) Minutes from meetings of the CQC's Mental Health Act advisory group in 2014-15 and 2015-16.	19-Apr-16	25-Apr-16	Full Disclosure	

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0926	I am applying for all copies of correspondence you hold in relation to concerns about Worle Health Centre, as well as responses from the CQC from November 1st to date. I would like to also be sent any correspondence between Mailing Health, which ran the centre, and the CQC in relation to this. I would also like to be given a copy of the CQC report in relation to any visits to date in the last 12 months.	12-Apr-16	06-Apr-16	Withheld	S31 (1)/(2)
0928	I would like to see a copy of the agendas, minutes and papers submitted to the last three meetings of the audit and corporate governance committee please. 3 February 2016 7 October 2015 31 March 2015	21-Apr-16	28-Apr-16	Partial Disclosure	S14 (1)
0931	Please provide me with the number of death notifications submitted by St Barnabas House, Worthing 20 beds. Since 1 October 2010 to the Care Quality Commission.	22-Apr-16	13-Apr-16	Full Disclosure	
0932	Would it be possible to ask for the same information for owners of dental practices who currently have registered with the CQC 5 or more dental practices?	22-Apr-16	01-Apr-16	Full Disclosure	
0934	"In your response, you state that 8 requests have been made for ratings reviews. Do you know how many of these ratings reviews have been completed and of those that have been completed, what the outcome was and which Trusts were involved?"	25-Apr-16	25-Apr-16	Full Disclosure	
0935	Is it possible for you to share with us the responses you have received from providers where you have made recommendations re Duty of Candour - We would also like to receive information about how you have dealt with intelligence received about potential breaches of the Duty of Candour regulations. Specifically, could you tell us: how many reports of potential breaches of the Duty of Candour regulations you received in 2015; how many of these reports you investigated; how many of these reports resulted in any communication with or recommendations to or warnings made to providers?	05-Apr-16	05-Apr-16	Partial Disclosure	S12 (1)

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0936	<p>1) Could I please have the number of concerns- alerts received by yourselves relating to Station House, Emerald Care Services Station Rd, Laughton Common. ( Rotherham Council area )</p> <p>2) The period I require is 1st December 2014 and today being 24th March 2016. I would like ALL the figures to also include families, care workers and other agencies.</p> <p>3) I would like the figures to include web reports on your website, phone calls to you and also to the local cqc inspectors.</p> <p>4)Could I also have the number of times that CQC passed the information on to the local authority ( Rotherham Council)</p> <p>5) Could I have the information also as to how many of the reports were investigated 1) by yourselves CQC and 2) by the council.</p>	25-Apr-16	15-Apr-16	Full Disclosure	
0939	Can you please provide me with the number of statutory notifications received by the CQC following deaths at Safe Harbour dementia care home between April 2012 and January 2015.	27-Apr-16	19-Apr-16	Full Disclosure	
0941	<p>Forrester Court, Cirencester Street, London W2 5SR</p> <p>I am seeking information as follows: All recorded information held by the CQC pertaining to other complaints/safeguarding alerts regarding Forrester Court between 2009 and 2014 - to be more specific, any concerns raised about residents having unexplained falls, being dehydrated, malnourished or not receiving adequate personal or nursing care. Furthermore, any complaints about conduct of care workers.</p>	26-Apr-16	14-Apr-16	Partial Disclosure	S44 (1)
0946	Can you please provide me with the number of statutory notifications received by the CQC following deaths at the following two dementia care homes between April 2012 and January 2015. The homes are Autumn House,2 Station Road Worsbrough Dale, Barnsley S70 4SY and Greenhive care home 50 Barnyards Road,Peckham, London SE15 2BQ.	28-Apr-16	19-Apr-16	Full Disclosure	

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0947	1. How many NHS Trusts have you been asked to monitor under Regulation 5? 2. What proportion arose from complaints from members of the public? 3. What proportion came from the NHS Trust directly? 4. Following your investigations, in how many cases has CQC required action to be taken? 5. When there was a case to answer, what were the most common actions taken? 6. In how many cases has the CQC made it a condition of registration that an individual is removed from an NHS Trust organisation? 7. What was/were the reason(s) for this? 8. Which, if any, NHS Trusts has the CQC made it a condition of registration that the organisation/provider remove a director, trustees or board member.	11-Apr-16	15-Apr-16	Full Disclosure	
0948	1. How many independent specialist care providers have you been asked to monitor under Regulation 5? 2. What proportion arose from complaints from members of the public? 3. What proportion came from the provider directly? 4. Following your investigations, in how many cases has CQC required action to be taken? 5. When there was a case to answer, what were the most common actions taken? 6. In how many cases has the CQC made it a condition of registration that an individual is removed from a specialist care organisation? 7. What was the reason(s) for this? 8. Which organisations has the CQC made it a condition of registration that the organisation/provider remove a director, trustees or board member?	11-Apr-16	15-Apr-16	Full Disclosure	

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0950	<p>I would like;</p> <ol style="list-style-type: none"> <li>1. How many people have moved from contracts as a contractor to fixed term contracts in the last 6 months?</li> <li>2. Which positions have been filled by people who were previously contractors (job titles)</li> <li>3. Copies of job descriptions for each of the above roles and confirmation of payscale banding.</li> <li>4. The date (from and to) each role was advertised and if it was advertised internally and/or externally</li> <li>5. The length of each fixed term contract.</li> </ol>	21-Apr-16	19-Apr-16	Full Disclosure	
0952	<p>Please disclose full details of how much has been spent on the Office of the National Guardian, and the establishment of this role, including the recruitment of Dame Eileen Sills, since the beginning of 2015. This should include all staff costs and expenses, consultancy fees, and all payments made to Guy's and St Thomas' NHS Foundation Trust for the services of Dame Eileen Sills. I would like a breakdown for the costs, if possible, for example... 1) payments to Guy's and St Thomas' for Eileen Sills work 2) office costs 3) travel costs 4) consultancy fees etc, and then a total cost.</p>	20-Apr-16	20-Apr-16	Partial Disclosure	S40 (2)/(3)

CQC IAT 1516	Description	Deadline	Date of Disclosure	Outcome	Exemptions
0953	Re: Bootham Hospital, York • When the CQC decided to move the inpatients and close the hospital to outpatients did the CQC carry out a risk assessment to identify if closing the hospital would result in greater harm to a larger number of patients? Specifically: o Did the CQC assess the negative impact on wider access into services into those units where Bootham hospital patients were moved to? O Did the CQC carry out an impact assessment on national availability of beds which would have been reduced by the decision to close the hospital? If there is a national shortage of beds then presumably the rush to close the hospital in York would have impacted on people who are not now receiving appropriate help? O Did the CQC assess the impact on the mental health of people who no longer had an outpatient service through closure of the hospital? O Does the CQC routinely look beyond the inspection at hand to risk assess any unintended consequences of its decisions?	19-Apr-16	19-Apr-16	Partial Disclosure	

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0001	Is it possible to receive confirmation in respect of the 'Freedom of Information Act 2000' with regard to, XXX, in terms of DOLS notifications to CQC during their Care at Brookfield Care Home, High Street, Lazenby, Middlesbrough TS6 8DX. I would appreciate information on how many notifications CQC has received and the authorisation dates.	13/05/2016	27/04/2016	Neither Confirm or Deny	S40 (2)/(3)
0002	In light of the recent findings in Tower Hamlets does the CQC plan to investigate the operation of The Docklands Handicapped Group?	29/04/2016	05/04/2016	Not Held	
0003	I am wondering if you can provide a breakdown of the causes of death of people in care homes (preferably for men and women separately).	03/05/2016	06/04/2016	Part Disclosure Part Held	
0004	Can you please inform me a police investigation which I became aware of on March 18th 2015 has been reported by Newbarn Ltd.	29/04/2016	06/04/2016	Not Held	
0006	May I ask if CQC, as one of the ALBs feeding into recent recruitment by the National Guardian, put forward any candidates who were whistleblowers for the interim posts in the National Guardian's office?	04/05/2016	05/04/2016	Withheld	S40 (2)/(3)
0008	I'd like to know if private dentist practices are regulated?	04/05/2016	06/04/2016	Full Disclosure	S21 (1)
0009	Please supply the information about the Care Quality Commission I am entitled to relating to: <ul style="list-style-type: none"> <li>• the budgeted Inspector numbers for PMS for 2014/15 and 2015/16;</li> <li>• the actual Inspector numbers in post for PMS for 2014/15 and 2015/16;</li> <li>• current Inspector staff vacancies for PMS;</li> <li>• current Inspector staff vacancies for PMS Central Region;</li> <li>• employee turnover for Inspectors for PMS since 1 January 2014 to date;</li> <li>• employee turnover for Inspectors for PMS Central Region since 1 January 2014 to date;</li> <li>• a copy of the Internal Audit of Health and Safety undertaken in January and February 2015 referred to as Agenda Item no. 7 in the Public Board Meeting Agenda dated 23 March 2016.</li> <li>• An organisation chart including names and job titles of staff in post for the HR Department for the PMS directorate.</li> </ul>	05/05/2016	26/04/2016	Part Disclosure Exempt	S40 (2)/(3)



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0011	Could I have a list of all the care homes in the UK, ideally in electronic format. Your website lists them individually but not under an A, B, C... listing?	05/05/2016	06/04/2016	Part Disclosure Part Held	S21 (1)
0013	What action and penalties have been taken against the following homes and provider (Four Seasons) who were known to have abusive practices whereby residents were harmed and died: Landsdowne Care Home, London; Harrogate Lodge, Leeds; York Court, Battersea Claire Royston is named as the responsible individual for the majority of Four Seasons care homes, what action has been taken against her, as so many care homes under her responsibility are failing?	05/05/2016	29/04/2016	Full Disclosure	
0015	I was wondering if you could please update me with the following information. What care homes has xxx, inspected?	06/05/2016	12/04/2016	Withheld	
0016	Wemyss Lodge Limited; Wemyss Lodge Residential and Nursing Home, Ermin Street, Stratton St Margaret, Swindon, SN3 4LH in relation to the CQC inspection of 14 & 15 March 2016. We would be very grateful if you could provide us with the Inspectors' notes from the inspection of 14 & 15 March 2016.	04/05/2016	13/04/2016	Withheld	S31 (1)/(2)
0017	I would like to request the following information: A list of all English private hospitals in the UK with following details: <ul style="list-style-type: none"> <li>• Company/organisations name</li> <li>• Departments/addressees</li> <li>• Full mailing address</li> <li>• Full telephone numbers</li> <li>• The names of any members of staff that could be contacted at each address</li> </ul>	06/05/2016	08/04/2016	Full Disclosure	S21 (1)

CQC IAT 1617	Description	Deadline	Date of Disclosure	Outcome	Exemptions
0018	<p>With respect to the contracts you have with Remploy and Choice Support to run the Experts by Experience programme, please tell me:</p> <p>1 How many CQC inspections at which Experts by Experience were to attend had to be cancelled in: Jan 2016; February 2016; March 2016; Jan 2015; February 2015; March 2016?</p> <p>2 Which user-led organisations are working with: Remploy; and Choice Support on the Experts by Experience contracts?</p> <p>3 How many Experts by Experience have agreed to work on: the two Remploy contracts; the Choice Support contract?</p>	06/05/2016	28/04/2016	Withheld	S12 (4)
0019	<p>I would like to exercise my right to access all information held under the acts Freedom of Information Act (FOIA) 2000 or the Environmental Information Regulations (EIR) 2004. This information should include everything held under xxx and Tiny Toes Baby Scans.</p>	06/05/2016	28/04/2016	Part Disclosure Exempt	S40 (2)/(3)
0021	<p>I will simplify my request and ask that you simply provide me with the job evaluation outcome (i.e grading score) of the billing team administrators from 2012, 2013 and 2015. This information should be in the CQC JEGS library.</p>	09/05/2016	20/04/2016	Not Held	
0023	<p>1. What is the annual spend on vehicle hire at Care Quality Commission?</p> <p>2. What proportion (%) of your annual spend on vehicle hire relates to cars and light commercial vehicles up to 3.5t?</p> <p>3. Who is the person within Care Quality Commission responsible for vehicle hire services? (Please provide name, job title, telephone, email and address details)</p> <p>4. Who are your current suppliers for vehicle hire?</p> <p>5. When are your current vehicle hire arrangements due to expire?</p>	09/05/2016	15/04/2016	Full Disclosure	

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0025	<p>Penalties to York Court care home or FSHC</p> <ol style="list-style-type: none"> <li>1. What action and penalty was taken against FSHC or its HO or the responsible person registered on the CQC web site or York Court care home Battersea for not reporting grade 3 pressure ulcers as a serious incident as is obligatory to the CQC?</li> <li>2. What penalty was given or action taken to that care home or its HO or the responsible person registered on the CQC web site or FSHC for not reporting safeguarding incidents to the CQC including grade 3 pressure ulcers?</li> <li>3. How many serious incidents were reported to the CQC re York Court care home between Sep 2013 when it opened Dec 2015 and to date?</li> <li>4. How many safeguardings were reported or known to the CQC re that care home between Sep 2013 when it opened to Dec 2015 when it was closed by FSHC and to date?</li> <li>5. What penalties were given to York Court care home FSHC between Sep 2013 when it opened to Dec 2015 when it was closed by FSHC and to date?</li> <li>6. How many people raised issues re poor care, neglect, abuse, bullying and theft with the CQC re this care home between Sep 2013 when it opened to Dec 2015 when it was closed by FSHC and to date?</li> <li>7. How many residents died at York court in or out of hospital between Sep 2013 when it opened to Dec 2015 when it was closed by FSHC and to date?</li> <li>8. How many residents received unknown caused injuries between Sep 2013 when it opened to Dec 2015 when it was closed by FSHC and to date and known to the CQC?</li> </ol>	19/04/2016	21/04/2016	Full Disclosure	
0027	<p>Follow on request from CQC IAT 1516 0941 in which we refused to provide all recorded information held relating to information of concern and safeguarding. Forrester Court, Cirencester Street, London W2 5SR</p> <p>Please provide a summary of the following enquiries recorded on your system:</p> <ul style="list-style-type: none"> <li>- seven enquiries recorded as 'information of concern'</li> <li>- Three 'Vulnerable Adults Alerts'</li> <li>- 20 'Vulnerable Adults Concerns'</li> </ul>	13/05/2016	19/04/2016	Full Disclosure	

CQC IAT 1617	Description	Deadline	Date of Disclosure	Outcome	Exemptions
0028	<p>Follow on request from CQC IAT 1516 0941 in which CQC made a voluntary disclosure to the personal representative of the deceased. Forrester Court, Cirencester Street, London W2 5SR Can you please advise whether you hold copies of email correspondence and records between Westminster City Council and xxx at CQC. These emails/records were in relation to the safeguarding investigation being carried out regarding the concerns I raised about my late grandmother's care in 2013. Westminster has provided me with redacted versions of the emails in question, claiming that they have not received a response from the CQC asking permission to release the emails/records in full. I also note that xxx requested a copy of the the safeguarding minutes etc. which I wonder if you hold? Still, it would be good to have full versions if possible, and any other records CQC received from Westminster relating to the investigation in 2013.</p>	13/05/2016	15/04/2016	Voluntary Disclosure - Deceased	S41 (1)
0029	<p>Request for the number of safeguarding alerts made by CQC to relevant local authorities in relation to Hazelgrove Nursing Home for the period 1 April 2015 - 15 April 2016. Please summarise the nature of the concerns reported.</p>	16/05/2016	15/04/2016	Full Disclosure	
0031	<p>Please can you advise me on the qualifications, experience requirements that your Organisations requires when appointing NHS and Private Sector Nursing and Care Home Inspectors. In particular, in regard to Fire Safe Factors in these premises, what relevant experience, know how and knowledge of specific fire safety routines, dynamics and concepts of fire evacuation of patients/residents does your "FIRE EXPERT" Inspectors have to know, when appointed as Inspectors?</p>	16/05/2016	15/04/2016	Full Disclosure	
0032	<p>I would like to know the number of private hospitals registered in England. I would also like to know the number of NHS registered hospitals registered in England. I would like to know the types of those hospitals i.e. are they Mental Health etc.</p>	16/05/2016	18/04/2016	Full Disclosure	S21 (1)
0045	<p>Would you kindly let us know when you last inspected the care agency ' Care At Home' in Swindon, Wiltshire.</p>	23/05/2016	26/04/2016	Full Disclosure	S21 (1)

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0046	I would like to make a formal request for clarification. We are a Third Party Staffing Agency that specialise in solely providing Registered nurses and Health Care Assistants to Numerous Nursing Homes. Do we as an agency need to be registered with CQC or not? From the information I have gathered is the fact that the Nursing homes are CQC registered we as a nursing agency do not need to be registered with CQC but may I please request written confirmation of this.	24/05/2016	27/04/2016	Full Disclosure	S21 (1)
0050	1) What Medication is prescribed for British National Citizens of African Caribbean Decent suffering from Vitamin D deficiency. 2) How does a British National Citizen of African Caribbean decent receive a substantial amount of Vitamin D after unnecessarily suffering and being inhumanly deprived from the natural source of Melanin which can be found in our natural environments such as Africa or Jamaica.	25/05/2016	27/04/2016	Not Held	

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0051	<p>Please could you supply me with the following information about preparations your Department (including arms-length bodies) has made for a possible vote to leave the EU at the 23 June referendum:</p> <ol style="list-style-type: none"> <li>1. What preparatory work has your Department (including arms-length bodies) undertaken in order to understand how its' remit and operations could be affected if the UK voted to leave the EU?</li> <li>2. Please could you confirm whether your Department (including arms-length bodies) has delayed any decisions on policy matters, major projects or procurements until after the results of the EU referendum? If yes, please say which.</li> <li>3. If the UK voted to leave the EU, please indicate whether your Department (including arms-length bodies) would be likely to experience any of the following over the next 2 -3 years as a direct or indirect result: <ul style="list-style-type: none"> <li>• A change in the remit or duties of your organisation</li> <li>• Major projects or procurements subject to uncertainty, cancellation or delayed decision-making</li> <li>• Need to help client group(s) understand the implications of EU exit for them</li> <li>• Need for increased budget to deal with additional workload related to EU renegotiation and exit</li> <li>• Need for extra staff to deal with additional workload related to EU renegotiation and exit</li> <li>• Need to change IT systems or implement new ones</li> </ul> </li> </ol>	25/05/2016	27/04/2016	Part Disclosure Part Held	