Tell us what you think about our plans to help make health and social care better in the future

Please let us know what you think by Monday 14 March 2016.

This is an easy read version of the report called CQC's strategy 2016 to 2021 - Shaping the future: consultation document.
This easy read is written by the Care Quality Commission (CQC).

We check services like hospitals, doctors’ surgeries and care homes to make sure they are giving good health and social care to people.

We have some questions about our plans to help make health and social care better.

We want to know what you think about them.
1. What we think health and social care should look like

We think there are 4 things that people should expect from health and social care in the future.

These help us work out what we need to do.

1. People have information they trust about services that they use.

2. People are sure that good and poor care will be highlighted, and people will be protected where necessary.
3. Services are helped to give better care.

4. And services also know how to keep costs down.

QUESTION 1
Do you agree with these 4 things that people should expect from health and social care in the future?

Strongly Agree

Agree

Disagree

Strongly Disagree
2. Using information even more

We plan to use information more and more to help us work out the most important services to check first.

This means making it as easy as possible for people to tell us about their care and using this and other information as well as possible.

QUESTION 2

Do you agree that we should use information, including what people tell us, even more?

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
3. Making our checks in different ways and where they are most needed

We plan to change the way we check services (or carry out an inspection).

This usually means visiting a service to talk to the people using it and staff, and checking how the service is run.

We think we should check services in different ways, for example by looking at what we know about them.

This will help us to carry out our inspections where they are most needed.
This probably means that we will do inspections of some services less often than we do now.

**QUESTION 3**

Do you agree that we should change the way we check services, even if this means doing some inspections less often?

- [ ] Strongly Agree
- [ ] Agree
- [ ] Disagree
- [ ] Strongly Disagree
4. Checking how well services work together

We are thinking about looking more at how health and social care services work together.

We could look at:

- How well services work together in a place, like a town. For example, how GPs talk to hospitals to get the right treatment for people.

- How well services work together to care for different groups of people, like people with learning disabilities or older people.
QUESTION 4

Do you agree that we should check how well services work together?

Strongly Agree  Agree  Disagree  Strongly Disagree
5. Anything else you would like to tell us

QUESTION 5
Please tell us below if there is anything else you would like to say about our plans.
Thank you for thinking about our plans.

Please send your answers to:

Email:
accessible.communications@cqc.org.uk

Post:
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Please let us know what you think by Monday 14 March 2016.

For more information about this report, go to our website at:
www.cqc.org.uk/2016strategy consultation
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