

Ref	Description	Deadline	Date of Disclosure	Outcome	Exemptions
0452	Please could the CQC also let me have details of any meetings between the CQC senior management (the Executive team) and the Department of Health that took place in the last six months and are scheduled for the next six months and the topics for discussion.	20-Oct-15	24-Dec-15	Partial Disclosure	S36 (2)
0523	Requested details of all notifications received reporting deaths for independent mental health hospital locations, independent adult social care locations and NHS mental health trust locations. The time period is 1 January 2012 - 30 September 2015.	12-Nov-15	22-Dec-15	Partial Disclosure	S41 (1)
0547	Please may I have the specific details of Mr xxx and Ms xxx engagement with the IOW NHS Trust in total. It would appear that there have been engagement meetings after the inspection and possibly email communication. Unless this is personal data please provide copy of it.	19-Nov-15	10-Dec-15	Partial Disclosure	S40 (2)/(3)

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0548	<p>Re: HighRoyd Care Home, Highroyd Lane, Moldgreen, Huddersfield HD5 9DP</p> <p>1. Kindly confirm when the Care Quality Commission were notified about the closure and, if known, when the last resident left the Care Home?</p> <p>2. At what stage, if any, is a Local Authority required to notify the CQC of stage 3 default notices being issued to a Care Home? Does the position change if stage 3 defaults notices are being issued on a recurring basis?</p> <p>3. If the Local Authority are required to notify the CQC about recurring stage 3 default notices being issued to a Care Home, kindly confirm whether Kirklees Council alerted the CQC to such default notice non-compliances between 1 January 2012 and 30 September 2015, if applicable? If the CQC were notified kindly confirm what these non-compliance issues these related to, what advice, if any, was given and what action, if any the CQC took in response?</p> <p>4. Highroyd Care Home were rated as Requires improvement in Safe, Effective, Responsive and Well-led, yet, the CQC rated Caring as Good. Kindly confirm the rationale has to how this was achieved in light of the aforementioned ratings?</p> <p>5. The CQC asked the provider and manager if there was a procedure in place to guide staff about what they should do if someone was unable to use the stair lift in an emergency situation i.e. requiring to be evacuated by ambulance?</p> <ul style="list-style-type: none"> <li>- If this question was not asked. Kindly explain the rationale behind this omission?</li> <li>- Kindly confirm when the failing, identified in December 2014, was remedied and when the CQC were notified and provided evidence of the same?</li> <li>- If the CQC did not receive confirmation and evidence of the failing being remedied kindly explain why not and what action, if any the CQC imposed?</li> </ul> <p>6. - What sanctions are the CQC able to impose for breaches of the regulations, if any?</p> <ul style="list-style-type: none"> <li>- Kindly confirm what sanctions, if any, were imposed on Highroyd Care Home?</li> <li>- If no sanctions were imposed kindly confirm the rationale behind the CQC decisions not to impose sanctions?</li> </ul> <p>7. Kindly provide Information/documents: letters, emails, faxes; records of phone calls; minutes of internal / external meetings of correspondence forwarded to Kirklees Council by Care Quality Commission (CQC) in respect of safeguarding concerns that have arose between 1 January 2012 and 30 September 2015?</p>	24-Nov-15	01-Dec-15	Partial Disclosure	S44 (1)

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0579	<p>Re: Langley Lodge Nursing Home, 39 Imperial Avenue, Westcliff-on-Sea, SS0 8NQ</p> <p>1. Would you please provide copies of any and all statutory notifications of serious injury made in respect of the accident on 29 April 2014 to the CQC;</p> <p>2. Would you please provide copies of any statutory notifications of the death on 5 May 2014 made to the CQC;</p> <p>3. Would you please advise what, if any, action was taken by CQC on receipt of the notification(s) referred to in 1 and 2 above. Would you please provide copies of any documents held by the CQC in relation to such an investigation?</p> <p>4. Would you please advise:</p> <p>a. Whether the accident and subsequent death were notified to and/or recorded by the CQC inspector(s);</p> <p>b. provide copies of any documents obtained or created pursuant to the inspection insofar as they refer to the accident;</p> <p>c. provide copies of any documents obtained or created pursuant to the inspection which touch on:</p> <p>i. training and selection of staff;</p> <p>ii. Care or other records in relation to Joan Chessher;</p> <p>iii. The adequacy of staffing levels.</p>	02-Dec-15	01-Dec-15	Partial Disclosure	S41 (1)
0583	Please could you provide me with the up to date internal guidance for Primary Medical Care, including all documentation referred to in the guidance and any documents referred to in the linked documents.	07-Dec-15	02-Dec-15	Full Disclosure	
0590	I request copies of all correspondence between The Healthcare Commission (HCC) and Cure The NHS, including members of CTNHS e.g. Ken Lownds, Julie Bailey etc. for the time period 2007-2010 in relation to Midstaffs Hospital.	07-Dec-15	07-Dec-15	Withheld	S12 (1)
0592	Request for information on telephony and internet contracts.	04-Dec-15	07-Dec-15	Full Disclosure	
0597	I would like all the relevant information that relates to CQC's whistleblowing governance.	08-Dec-15	16-Dec-15	Partial Disclosure	S40 (2)/(3)

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0608	Following your confirmation that the discloser of the inspection date to xxx was made by email may I now request that xxx forwards the said email to me with any replies so that I may satisfy myself of the content and tone.	11-Dec-15	02-Dec-15	Partial Disclosure	S40 (2)/(3)
0610	RE: Thornley House Medical Centre What was the reason for shutting down the Manchester Circumcision Clinic which ran out of Thornley House Medical Centre? What is Dr xxx's current registration status? Are there currently any pending complaints regarding Dr xxx? If so, could you list the detail(s) of the complaint(s)?	16-Dec-15	14-Dec-15	Full Disclosure	
0612	Request for information of staff at Leicester CCG	09-Dec-15	02-Dec-15	Neither Confirm or Deny	S40 (2)/(3)

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0621	<p>In June 2013 CQC stated that it no longer used confidentiality clauses. Please can you advise me since CQC made this statement in June 2013:</p> <ol style="list-style-type: none"> <li>1) How many compromise agreements has CQC entered into with its staff or former staff?</li> <li>2) Whether any of these agreements contained confidentiality clauses, and if so, how many of these agreements featured a confidentiality clause?</li> <li>2) How many of these compromise agreements require staff members not to disclose the existence of the compromise agreement itself?</li> <li>3) How many of these compromise agreements contain non-disparagement clauses that require staff members not to criticise the employees of CQC?</li> <li>4) How many of these compromise agreements were entered into by CQC with staff who had previously made public interest disclosures, (whether or not these were raised by formally invoking CQC's internal whistleblowing policy)?</li> <li>5) If staff who have entered into a compromise agreement with CQC were to voice concerns about CQC reprisal for whistleblowing, would CQC consider this to be a breach of non-disparagement clauses, or would it consider the raising of such concerns to be qualifying disclosures under PIDA?</li> </ol> <p>Additionally, please advise whether CQC has any written guidance or inspection standards for its inspectors on how to assess if regulated bodies are using compromise agreements appropriately. Please also advise what central monitoring arrangements, if any, CQC has in place to track the use of compromise agreements by regulated bodies. Please also advise if CQC has undertaken any central analysis of the use of compromise agreements regulated bodies.</p>	21-Dec-15	21-Dec-15	Full Disclosure	

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0622	<p>Re document CQC Staff Guide to working at 151 Buckingham Palace Road, page 13 Appendix 1 "Being a good neighbour" --</p> <p>[1] Regarding reference in Appendix 1 to working groups and workshops with colleagues please provide copies of [a] all minutes and notes of these meetings and/or discussions; and [b] all management meetings minutes where such were discussed.</p> <p>[2] Regarding the content of Appendix 1 "handy hint" boxes on "Noise levels" please provide details of [a]who determined such content, [b] all notes of management meetings and/or discussions leading to the determination/formulation of such content, [c] the relevant equalities impact assessment with particular reference to disability not limited to but including stress, blood pressure levels related disability.</p>	18-Dec-15	14-Dec-15	Partial Disclosure	
0624	<p>Please tell us how many, if any, prosecutions have been brought by CQC in relation to health and safety offences since it became the enforcement body in this area. If any prosecutions have been brought, please tell us how many of them were successful and how many (both successful and unsuccessful) were in relation to private care providers as opposed to NHS providers. If the information is available, please advise how many in each case were related to social care as opposed to health care. Please also provide us with a copy of the guidance or decision making process documentation used by you in order to decide whether to prosecute.</p>	21-Dec-15	16-Dec-15	Full Disclosure	
0627	Request for a copy of the 'Inspector's Handbook for Safeguarding'	23-Dec-15	23-Dec-15	Withheld	S22 (1)
0633	<p>Please can you provide all recorded information sent/received to/from the East of England Ambulance service and the CQC from September 2015 to the date of processing this request.</p>	22-Dec-15	22-Dec-15	Partial Disclosure	S44 (1)
0634	<p>Please can you reprocess my request to provide any concerns raised with the CQC about the East of England Ambulance Service, from 1st October 2015 to the date of this request.</p>	29-Dec-15	22-Dec-15	Partial Disclosure	S44 (1)

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0640	Please can you tell me the maximum number of employees that the national correspondance team can be allocated due to performance management figures?	30-Dec-15	07-Dec-15	Full Disclosure	
0641	Would you be able to tell me the number of CQC-registered residential care beds in the county, please?	30-Dec-15	01-Dec-15	Full Disclosure	S21 (1)
0643	1. I would like to know the reason given by South Warwickshire Foundation Trust for their decision to close the serious incident of the death of xxx on 13th September 2013 2. Is the CQC aware of the findings of the inquest into the death of xxx, held on 5th September 2014?	24-Dec-15	02-Dec-15	Full Disclosure	
0645	I would like to know the pay band and pay scales for the people employed in your media office <a href="http://www.cqc.org.uk/media/our-media-office">http://www.cqc.org.uk/media/our-media-office</a> Head of Media, Media Manager, Senior Media Officer I would like the same information for your regional team and your Information Access team <a href="http://www.cqc.org.uk/media/regional">http://www.cqc.org.uk/media/regional</a> <a href="http://www.cqc.org.uk/content/freedom-information">http://www.cqc.org.uk/content/freedom-information</a> I would also like job descriptions for all of the positions in all of the teams referred to above.	31-Dec-15	14-Dec-15	Full Disclosure	
0646	• Who is the senior officer (outside of procurement) responsible for ICT/Digital/Business Change Programmes & Strategy?	30-Dec-15	11-Dec-15	Full Disclosure	
0647	Was there a handbook before for ambulance providers or is this the first time this was published in March 2015? Would it be expected that any incidents that are identified by CCGs should be reported to CQC for them to consider and use this information to target areas of concern as part of planned inspection or even to instigate a site visit/inspection? Could I also ask if the information on transferring patients who have been detained under the mental health act is new – this is listed on page 14 of the Handbook ?	31-Dec-15	14-Dec-15	Full Disclosure	
0648	Request for server hardware maintenance contract details.	04-Jan-16	14-Dec-15	Full Disclosure	

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0657	<p>I should be most grateful if you would forward by email pdfs of the reports regarding the following properties. In each case I am seeking the last full inspection report prior to the dates shown :</p> <p>(i) The Loose Valley Nursing Home, 15 Linton Road, Loose, Maidstone, Kent, ME15 0AG - 5 March 2004</p> <p>(ii) Silverpoint Court, Silverpoint Marine, Canvey Island, Essex SS8 7TN - 12 December 2005</p> <p>(iii) Sonya Lodge Residential Home 10 High Road, Wilmington, Dartford, Kent DA2 7EG - 5 March 2007</p> <p>(iv) St Winifreds Residential Home 236 London Road, Deal, Kent, CT14 9PP - 27 July 2006</p> <p>(v) Woodstock Residential Home 80 Woodstock Road, Sittingbourne, Kent, ME10 4HN - 22 September 2005</p>	11-Jan-16	09-Dec-15	Full Disclosure	
0658	<p>I would like to see a copy of the internal review CQC ordered into maternal deaths at the Homerton Hospital. This is the review that came after the most recent CQC inspection of the trust and focussed on how the CQC inspection team came to give the trust's maternity services a clean bill of health first time (they were subsequently rated 'inadequate')</p>	11-Jan-16	18-Dec-15	Withheld	S22 (1)
0660	<p>You responded on 11 Sept 2015 that you can confirm that Beech Home Care Service was CQC registered in 2004 to 2010.</p> <p>Can you send me their full contact details what they hold in that time? Why did you search the registration about company called Beech Home care services. My question was about Beech Home Care, and Beech Nursing and Care Agency and Beech Nursing and Care Agency Ltd. Can you provide the search only about these names, if there is not registration then please write so, and do not provide the other companies' registration details.</p>	12-Jan-16	10-Dec-15	Partial Disclosure	



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0661	Capability implemented in CQC in the last 2 years - Can you please supply the following information: i) How many staff underwent informal capability in each given directorate ii) How many staff then found themselves the subject of a formal capability iii) How many staff were dismissed under the issue of capability iv) How many staff are taking legal action against CQC as a result of unfair dismissal v) Please also provide the above information by ethnicity of the staff and in percentage terms for BME staff	12-Jan-16	16-Dec-15	Full Disclosure	
0662	Please provide the following information: 1. Number of NHS GP practices in England who have had a new style CQC check to date. 2. Number of NHS GP practices in England yet to receive a new style CQC inspection.	12-Jan-16	23-Dec-15	Full Disclosure	
0665	Please can CQC advise since Regulation 5 Fit and Proper Person (FPPR) came into force, how many FPPR referrals has CQC received about Board members of Southern Health? How many members of the Southern Health Board have been the subject of FPPR referrals to date? How many of these FPPR referrals has CQC put to the Trust Board and on how many occasions has CQC required the Board to review the fitness of the referred director(s)? Has any investigation been undertaken into the fitness of directors as a result of CQC's intervention, and if so, how many?	12-Jan-16	18-Dec-15	Neither Confirm or Deny	S44 (1)
0668	Please could you send me a copy of the last Inspection Report which covers Whittington Community Services which covers podiatry and physiotherapy? (This is an Fol request.)	14-Jan-16	14-Dec-15	Partial Disclosure	

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0670	You wrote to me on 23.11.15 to say that my business was carrying out regulated activity 'personal care' from the above address. I do not undertake such activity and my core business is domestic services. Also, the above address is my mailing address and so therefore I don't have a virtual business address. I request that you provide me with where you got your information regarding my business from.	31-Dec-15	15-Dec-15	Not Held	
0673	I hear that the Commission has abandoned the checking of hospital A&E waiting times when carrying out inspections at hospital trusts. If so, can you please advise why this is the case?	12-Jan-16	15-Dec-15	Not Held	
0676	Please would you supply me with a list of the current Heads of Inspection for all regions in England, and their email contact addresses as Heads of Inspection - or advise if their emails are simply forename.surname@cqc.org.uk The most recent list available on the CQC website, of 4 June 2014, includes acting posts which perhaps may have been changed since then	14-Jan-16	15-Dec-15	Full Disclosure	
0681	RE: Rose Cottage Nursing Home in Swindon,Wiltshire. I have two questions I would like answered please ? • Was a Deprivation of Liberty authorisation made in the first instance and if so has it been extended and for how long ? • Has an incident that occurred on Tuesday 8th December 2015 at Rose Cottage been reported to CQC and/or the HSE ?	16-Jan-16	22-Dec-15	Full Disclosure	
0683	Please would you supply me with a list of the current Heads of Inspection for all regions in England, and their email contact addresses as Heads of Inspection. The most recent list available on the CQC website, of 4 June 2014, includes acting posts which perhaps may have been changed since then.	14-Jan-16	30-Dec-15	Full Disclosure	
0689	Who is the internal contract responsible for the contracts?	18-Jan-16	18-Dec-15	Full Disclosure	
0709	I am currently researching and comparing healthcare delivery systems in the UK, Germany and Switzerland. I am trying to find out estimates for the number of private GP practices and private clinics. Do you have an estimate for these figures?	25-Jan-16	29-Dec-15	Full Disclosure	

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0710	Please provide: 1. The Care Quality Commission's definition, or the definition it uses, of each of the following terms: Negligence, neglect and abuse. 2. Confirmation, or otherwise, that all organisations in respect of which the Care Quality Commission is the regulator use the same definitions of negligence, neglect and abuse as the ones used by the Care Qulaity Commission.	17-Dec-15	30-Dec-15	Full Disclosure	