

Ref	Description	Deadline	Date of Disclosure	Outcome	Exemptions
0432	<p>Further to your advice that the CQC can provide the information I requested for 36 trust inspections, could you please provide me with the hotel information from their most recent inspection for the trusts below.</p> <p>1. The name of the hotel; 2. The number of individuals accommodated by the CQC; 3. The total hotel costs to the CQC in each instance; 4. If the CQC has accommodated inspectors in more than one hotel during an inspection, could you please provide me with a breakdown of the individual hotel costs and the number of people accommodated at each location.”</p> <p>1. East Kent Hospitals University FT; 2. Oxford University Hospitals Trust; 3. Imperial College Healthcare Trust; 4. Burton Hospitals FT 5. Leeds Teaching Hospitals Trust; 6. North Middlesex Hospital Trust; 7. Northern Devon Healthcare Trust; 8. Peterborough and Stamford Hospitals FT; 9. Medway FT; 10. Royal Berkshire; 11. Homerton University Hospital FT; 12. The Dudley Group FT; 13. Blackpool Teaching Hospitals FT; 14. North Cumbria University Hospitals Trust; 15. Heart of England FT; 16. Buckinghamshire Healthcare Trust; 17. Aintree University Hospital FT; 18. Royal Surrey County Hospital FT; 19. Frimley Health FT; 20. London North West Healthcare Trust; 21. Cambridge University Hospitals NHS Foundation Trust Hospitals NHS Foundation; 22. Chesterfield Royal Hospital NHS Foundation Trust; 23. Doncaster and Bassetlaw Hospitals NHS Foundation Trust; 24. Great Ormond Street Hospital for Children NHS Foundation Trust ; 25. Plymouth Hospitals NHS Trust; 26. University Hospitals of North Midlands NHS Trust; 27. West Hertfordshire Hospitals NHS Trust; 28. Central London Community Healthcare NHS Trust; 29. Gloucestershire Care Services NHS Trust; 30. Croydon Health Services NHS Trust; 31. Kings College Hospitals NHS Foundation Trust; 32. The Royal Wolverhampton Hospitals NHS Trust; 33. South Tyneside NHS Foundation Trust; 34. Hertfordshire Partnership University NHS Foundation Trust; 35. Lancashire Care NHS Foundation Trust; 36. Dorset Healthcare University NHS Foundation Trust</p>	13-Oct-15	06-Nov-15	Partial Disclosure	
0482	<p>Please send me the following information:</p> <p>How many allegations of abuse has the CQC received about individuals in North Yorkshire's care homes since 2010, 2011, 2012, 2013, 2014 and up to September 29, 2015. Please state where the incidents are alleged to have taken place and give a date. Please could you collate the number of allegations from individuals and statutory notifications from providers.</p>	23-Nov-15	06-Nov-15	Partial Disclosure	S40 (2)/(3)
0485	Request for information about transfer from CSCI to CQC	28-Oct-15	03-Nov-15	Partial Disclosure	

Ref	Description	Deadline	Date of Disclosure	Outcome	Exemptions
0488	<p>Please provide me with all information that you hold regarding the care home operated by Adams Residential Care Home Limited at Peel Hall Street, Deepdale, Preston, Lancashire, PR1 6QQ (the "Care Home") that in any way relates to:</p> <p>(1) any information that you hold relating to any complaints or comments that you have received or been provided with by any person or body in relation to the Care Home;</p> <p>(2) copies of any internal notes, memoranda or any other documentation or information that you hold which set out the result, outcome or findings of your inspections or investigations into the Care Home which have not otherwise been published in the inspection reports; and</p> <p>(3) the reasons for the closure of the Care Home.</p>	20-Oct-15	19-Nov-15	Partial Disclosure	S31 (1)/(2)

Ref	Description	Deadline	Date of Disclosure	Outcome	Exemptions
0490	<p>I am sending this request to ask for the following information:</p> <ol style="list-style-type: none"> 1. Can you indicate how many staff stayed in hotels for the inspections of - <ol style="list-style-type: none"> a) City Hospitals Sunderland NHS Foundation Trust (report published 20/1/15) b) South Tees Hospitals NHS Foundation Trust (report published 10/6/15) c) North Cumbria University Hospital Trust. 2. A list of every hotel in which CQC employees were accommodated while carrying out the inspections in q1. 3. Can you also indicate which hotel was accommodating staff for which inspection? 4. Please breakdown q2 according to the number of CQC employees accommodated at each hotel. 5. Please breakdown q2 according to the number of nights each employee stayed (i.e. 1 nights, 2 nights etc). 6. Please breakdown q2 according to the amount of money the CQC spent on rooms at each hotel. 7. Please breakdown q2 according to the amount of money CQC employees claimed on expenses for food and drink at each hotel. 8. For each inspection listed in 1, please state how many taxi journeys were taken (i.e. to/from rail stations, hotels, NHS trusts etc) and state the total amount of money CQC employees claimed on expenses for those taxi journeys. 	02-Nov-15	17-Nov-15	Partial Disclosure	S12 (1)

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0491	<p>I would like to know:</p> <ol style="list-style-type: none"> 1. How many staff do you employ in total. 2. Please provide an organisational chart. 3. How many staff are assigned to deal with Dentists in England? What department are they in? 4. Who wrote the guidelines against which inspections of Dentists are performed? Please indicate their position within the organisation. 5. How many inspections are performed per month, and what percentage of Dentists are inspected? 6. How many unannounced inspections are made in England each year? 7. What are the KPI's for the staff dealing with Dentists? What are the KPI's for the CQC as an organisation? 8. How many Dental practises failed the inspection in the past year? 	02-Nov-15	03-Nov-15	Full Disclosure	
0515	<p>I would be grateful if you supply me with the following information as at 12 October 2015</p> <ol style="list-style-type: none"> 1. The number of Adult Social Care locations registered with CQC requiring a registered manager; 2. The number of those locations without a registered manager. 	09-Nov-15	09-Nov-15	Full Disclosure	
0520	<ol style="list-style-type: none"> 1. Please can you confirm how many times an NHS hospital in England has been found to have failed to provide an apology in accordance with the new duty of candour, since its implementation in 2014? 2. Please confirm the sanction on each occasion. 	10-Nov-15	05-Nov-15	Full Disclosure	

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0521	<p>Please could I have details of:</p> <ul style="list-style-type: none"> • How many quality rating review applications there have been since the scheme was introduced; • How many applications have been allowed (i.e. how many have led to changes or quashing of ratings; • Of those that had been allowed, what specific irregularities were found in CQC's processes. <p>Please can I also have copies of all guidance relating to reviews, and relevant forms (including online forms).</p>	12-Nov-15	10-Nov-15	Partial Disclosure	S22 (1)
0529	<p>http://www.cqc.org.uk/sites/default/files/CM101504_Item_4_Chief_Executive_report_to_Board_Annex_September_performance_report_Abd.pdf It would be very helpful to have the enforcement actions broken down to show how many have been taken against care homes and nursing homes. Please could you also provide that information in respect of the 177 non-urgent cancellations currently in the pipeline.</p>	13-Nov-15	13-Nov-15	Full Disclosure	
0532	<p>I believe that many many hundreds of other care homes in the UK were offered similar 'fixed-penalty' £4K fine options & they paid the fines without protest. 1) Please confirm that each of the Nominated Individuals for each of these other care homes have been declared/treated by your organisation as 'unfit' to remain as NI & also please confirm the total number of 'fixed penalty' fines were paid by care home owners to your organisation in the past 3 years.</p>	23-Oct-15	13-Nov-15	Partial Disclosure	S12 (1)

Ref	Description	Deadline	Date of Disclosure	Outcome	Exemptions
0535	<p>Government consultation on reporting requirement for prescribed bodies</p> <p>I write to ask if CQC made a submission to the government consultation last year on whether a duty should be imposed on prescribed bodies to publish whistleblowing data. This is the report of the government consultation: https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/411894/bis-15-2-whistleblowing-prescribed-bodies-reporting-requirements-government-response.pdf</p> <p>If CQC made a submission to this consultation, please could CQC point me to its submission if it is published, or alternatively provide me with a copy if CQC's submission is not published.</p>	17-Nov-15	03-Nov-15	Not Held	
0539	<p>I would like to request a copy of the Grafton report which was sent to the CQC in November 2011. It presents the findings of an internal review by St Andrew's Hospital in Northampton into the deaths of four people on the Grafton ward within eight months of each other in 2010/2011.</p>	20-Nov-15	20-Nov-15	Partial Disclosure	S41 (1)
0541	<p>My request refers to the number of inspectors and specialist advisors the CQC has recruited to conduct inspections of GP practices.</p> <p>1 How many lead inspectors for GP practice inspection teams does the CQC currently employ?</p> <p>2 How many GP specialist advisors for GP practice inspection teams does the CQC currently employ?</p> <p>3 Is the CQC looking to expand the numbers of inspectors for general practice it currently employs? How many additional inspectors is it looking to recruit?</p> <p>4 Is the CQC looking to expand the numbers of GP specialist advisors it currently employs? How many additional GP specialist advisors is it looking to recruit?</p>	23-Nov-15	20-Nov-15	Full Disclosure	

Ref	Description	Deadline	Date of Disclosure	Outcome	Exemptions
0542	Please supply for each calendar month from and including October 2014 to and including October 2015 and for each of the following categories of care home: o Children 0-18 years, o Dementia, o Learning disabilities or autistic spectrum disorder, o Mental Health, o Older People, o People detained under the Mental Health Act, o People who misuse drugs and alcohol, o People with an eating disorder, o Physical Disability, o Sensory Impairment, o Whole Population, o Younger Adults, - the number of new care homes registered and total numbers of new care home beds registered in that category in that month	23-Nov-15	06-Nov-15	Full Disclosure	
0546	RE Basingstoke and North Hampshire Hospital. We would be grateful if you could please confirm if the CQC has engaged in any investigations or inspections as a result of our clients correspondence. If an investigation has been completed we ask for copies of any relevant correspondence and/or records in relation to this incident.	23-Nov-15	19-Nov-15	Not Held	
0552	My reference to "visits" is to the visits which are covered in the most recent reports on our hospitals, all of which are summarised in most recent Trustwide report My reference to "any summary papers provided to those charged with the above Robust Quality Assurance Processes in order to allow them to audit and validate the conclusions drawn" relates to any summary papers which relate to the findings about the MCA and DoLS which appear in those reports.	23-Nov-15	05-Nov-15	Partial Disclosure	S40 (2)/(3)
0553	I would be grateful if it is possible to tell me how much money is paid to your organisation by registered Dental practices. Would that be something I can also find online or you could perhaps tell me the figure?	20-Nov-15	05-Nov-15	Full Disclosure	
0557	Could you kindly send via return email once located the following inspection reports by these inspectors for Abacus Care (Cheshire) Limited. Ms X x two inspections Ms M x one inspection	25-Nov-15	04-Nov-15	Full Disclosure	

Ref	Description	Deadline	Date of Disclosure	Outcome	Exemptions
0558	<p>Please provide statistical information relating to children who have died receiving in-patient psychiatric care at the time of their death.</p> <ul style="list-style-type: none"> • For each year, 2010, 2011, 2012, 2013, 2014 please provide the number of children who have died receiving in-patient care at the time of their death. • For each year, please provide equal opportunities monitoring information for any child who has died including the child's age, gender and ethnicity • For each year, please provide information on the cause of death i.e. whether self-inflicted or natural causes • For each year, please provide the patient status, i.e. whether the child was detained or non detained at the time of their death. • For each year, please provide the location of the death i.e. the hospital or unit name and the psychiatric service provider. 	26-Nov-15	06-Nov-15	Partial Disclosure	S41 (1)
0560	The number of enquiries recorded as 'whistleblowing' for care homes for the last three years. To include the name and address of each care home and the month the enquiry was recorded.	27-Nov-15	27-Nov-15	Full Disclosure	
0562	Request for information about ERP system used and applications	27-Nov-15	20-Nov-15	Full Disclosure	
0563	<p>Can you please let me know what the CQC expenses policy is, when inspectors are stopping over during an inspection. I would like to know</p> <p>What is the policy?</p> <p>What are the financial limits given, i.e. if there is an upper limit on money spent per person, per night on accommodation?</p> <p>How many inspectors need to stop over on an average visit, and what the average cost is for accommodation per person per night during a visit?</p>	26-Nov-15	23-Nov-15	Partial Disclosure	

Ref	Description	Deadline	Date of Disclosure	Outcome	Exemptions
0565	You may remember an FOIA request for the MoU between yourselves and the General Chiropractic Council. You responded that you were unable to find such a document - see below. Please see attached MoU between your predecessors, the Commission for Healthcare Audit and Inspection, and the General Chiropractic Council, signed by the Chief Executive, Anna Walker, on 10 April 2008 and by Margaret Coats, the then Chief Executive and Registrar of the GCC on 23 May 2008. I would be grateful if you could confirm the current status of this document. If it has been rescinded, I would be grateful if you could say when that happened and why. Please also provide all correspondence between yourselves (whether as the CQC or the Commission for Healthcare Audit and Inspection) and the GCC relating to this MoU.	26-Nov-15	20-Nov-15	Not Held	
0566	(1) Please tell me if patients have right to same gender doctors and consultants in primary and secondary care? (2) Please tell me patients have right to same gender nurses in primary and secondary care? (3) Please tell me if patients have right to above two based on religious and culture grounds?	27-Nov-15	03-Nov-15	Not Held	
0567	I would like to obtain a Excel list showing the names and addresses of programs providing residential rehabilitation services for persons with substance misuse.	27-Nov-15	02-Nov-15	Full Disclosure	S21 (1)

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0568	<ul style="list-style-type: none"> • All correspondence and communications between xxxx and the CQC complaints department • Also provide the names of persons who have dealing with this situation or have been involved in the management of those dealing with this situation, especially unseen manager's making decisions or exerting influence of decisions concerning this situation • Also please divulge – any related declared conflicts of interest. For example, the CQC inspector involved should declare if they have any prior relationship or contact with any person of Tregolla Manor Care Home. • In addition I also require details of the number of complaints/claims raised against the CQC in Cornwall, in particular Ms X, over the course of the last 3 years to date. 	01-Dec-15	16-Nov-15	Partial Disclosure	S12 (1)
0569	<p>1) Please can you provide me with copies of all recorded information (emails, meeting notes, reports, letters etc) between the CQC and the East of England Ambulance Service between 1 April 2015 and 1 November 2015.</p> <p>2) Please can you provide any concerns raised with you about this service in 2015 along with the CQCs response (with redaction as necessary)</p>	27-Nov-15	20-Nov-15	Withheld	S12 (1)
0570	<p>I understand that the way you will schedule inspections for GP Practices will change as of 1st October, so that inspections in any region will occur throughout the year. However, can you please provide me with a list of the areas that were already scheduled to be inspected under the old system for October, November and December 2015 (similar to your "Inspecting GP Practices Near You?" news item you post each quarter). I understand these areas will still be inspected as a block.</p>	24-Nov-15	11-Nov-15	Not Held	

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0571	<p>I would like to submit my information request about following companies whether they were registered with CQC in 2007 year April to Jan 2009:</p> <ol style="list-style-type: none"> 1. Beech Nursing and Care Home Ltd 2. Beech Home Care 3. Enara Beech 4. Enara Community Group 5. Beech Nursing and Care Agency 6. Beech Nursing and Care agency ltd 7. Enara Ltd- 2008 year to 2013 years <p>Can you check whether these Managers were registered with CQC in 2008 year to 2015 years.</p>	01-Dec-15	10-Nov-15	Partial Disclosure	
0572	<p>I am writing regarding the care home Ashton Lodge in Sunbury on Thames TW16 7DA. The reason for this email is to see have there been any historical sexual abuse claims or any other complaints regarding this care home within the last 10 years?</p>	01-Dec-15	18-Nov-15	Full Disclosure	
0573	<p>The Willows, Higher Broughton, Salford M7 2DX</p> <ol style="list-style-type: none"> 1. Is Nurse Mathew the Registered manager in the Bluebell Unit or The Willows residential home? 2. When is the second "Registered-Manager-To-Be" due to take up post? 3. Bluebell Court is for the service users requiring nursing and/or dementia care. <p>Does the Registered manager for that unit possess registrations in EMH and General Nursing?</p>	02-Dec-15	23-Nov-15	Partial Disclosure	S40 (2)/(3)

Ref	Description	Deadline	Date of Disclosure	Outcome	Exemptions
0576	Please can you confirm the following information regarding Deanwood Manor Care Home from 1/4/14: 1. Any record of enforcement action taken against Deanwood Manor with regards to safeguarding of the vulnerable adults. 2. Following an inspection, how many episodes of safeguarding failings have been identified. 3. How many occasions of safeguarding issues have been reported to CQC from local partners 4. How many recommendations by CQC have been made to the home with regard to safeguarding procedure and policy 5. Please provide dates CQC have inspected the home since 1/4/14	01-Dec-15	18-Nov-15	Full Disclosure	
0582	[In relation to National Guardian consultation event for whistleblowers scheduled for 27 November]: 1) Can you list the attendees please? 2) Have invites been despatched? 3) Can you confirm numbers and efforts CQC have made to include members of protected groups pls?	30-Nov-15	10-Nov-15	Partial Disclosure	
0584	Can you see any information under Image Home Care services Ltd? Does this name have to be on the carer's employment contract to be able to provide regulated activities/personal care to the service users if a company such employes carers to provide personal care and for patients suffering dementia?	03-Dec-15	09-Nov-15	Not Held	
0585	Can you provide full details of all care homes that have closed in the last 12 months that had 15 beds or fewer in the Birmingham area.	07-Dec-15	13-Nov-15	Full Disclosure	
0586	Please forward of a copy of the CQC feedback letters issued to SHC Clemsfold Group Limited in respect of Beech Lodge, following the inspection visits which preceded the publication of CQC's final report on 25 August 2015. Please provide a copy of all emails (including those providing challenge) linked to the completion and internal review process that preceded publication (25 August 2015) of the CQC report into Beech Lodge care home.	07-Dec-15	25-Nov-15	Partial Disclosure	S40 (2)/(3)

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0588	I would like any and all information you hold regarding your plans for Junior doctors' working hours to be brought within the CQC inspection programme. I would particularly like to know how it was decided upon this role being allocated to the CQC.	07-Dec-15	12-Nov-15	Full Disclosure	
0593	Request for registration information for Longford Centre and Glenhurst Lodge from January 2013 to present.	07-Dec-15	18-Nov-15	Full Disclosure	
0595	I have identified on your website that action has been taken against Intrim Medical & Rescue Services Ltd and it makes reference to concerns identified at a previous inspection and then a full report being available to support the suspension of services in May 2015. I cannot access the full report on your website or details of any concerns identified at an earlier inspection and need these for my review that I am undertaking for the CCGs	08-Dec-15	11-Nov-15	Full Disclosure	
0599	I was wondering if you could help me, we have heard that a person has made a request to CQC about the death rates of 14 bedded hospices including St Wilfrid's Hospice, Chichester. Please can you give me the figures you hold in relation to the above.	07-Dec-15	16-Nov-15	Full Disclosure	
0601	What is the annual spend for the Enterprise (car rental) contract?	14-Dec-15	23-Nov-15	Full Disclosure	
0604	Where can we see this list of 59 care homes that @CareQualityComm have closed down please.	14-Dec-15	17-Nov-15	Full Disclosure	
0605	Pls email us a list of these 59 care homes [closed by CQC since since your new inspections began]	15-Dec-15	17-Nov-15	Full Disclosure	
0607	Does your organisation pay for private medical/health insurance for any members of staff? If so, please tell me the total spent on it in the past financial year, and the number of staff benefiting.	16-Dec-15	20-Nov-15	Full Disclosure	
0611	Tyspane Nursing home I am requesting the organisational structure of the home's staff figures that I was told you have but not allowed to show me, I have the figures in 2007 when we were in there. X told me in our tele conversation recently that they witnessed one to one care given to 2 different residents , I then asked they must have been paying for this privately, they told me she wasn't allowed to tell me.	11-Dec-15	24-Nov-15	Not Held	

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0613	Please can you provide me with copies of all recorded information (emails, meeting notes, reports, letters etc) between the CQC and the East of England Ambulance Service in April 2015, as well as any concerns raised with you about this service in April 2015, with the CQCs response (with redaction as necessary).	18-Dec-15	23-Nov-15	Withheld	S12 (4)
0614	Please can you provide me with copies of all recorded information (emails, meeting notes, reports, letters etc) between the CQC and the East of England Ambulance Service in April 2015, as well as any concerns raised with you about this service in May 2015, with the CQCs response (with redaction as necessary).	18-Dec-15	23-Nov-15	Withheld	S12 (4)
0615	Please can you provide me with copies of all recorded information (emails, meeting notes, reports, letters etc) between the CQC and the East of England Ambulance Service in September 2015, as well as any concerns raised with you about this service in September 2015, with the CQCs response (with redaction as necessary).	18-Dec-15	23-Nov-15	Withheld	S12 (4)
0616	Please can you provide me with copies of all recorded information (emails, meeting notes, reports, letters etc) between the CQC and the East of England Ambulance Service in October 2015, as well as any concerns raised with you about this service in October 2015, with the CQCs response (with redaction as necessary).	18-Dec-15	23-Nov-15	Withheld	S12 (4)
0617	Please can you provide me with copies of all recorded information (emails, meeting notes, reports, letters etc) between the CQC and the East of England Ambulance Service in November 2015 (to the date of this request), as well as any concerns raised with you about this service in November 2015 (to the date of this request), with the CQCs response (with redaction as necessary).	18-Dec-15	23-Nov-15	Withheld	S12 (4)
0618	Please can you provide me with copies of all recorded information (emails, meeting notes, reports, letters etc) between the CQC and the East of England Ambulance Service in August 2015, as well as any concerns raised with you about this service in August 2015, with the CQCs response (with redaction as necessary).	18-Dec-15	23-Nov-15	Withheld	S12 (4)

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0619	Please can you provide me with copies of all recorded information (emails, meeting notes, reports, letters etc) between the CQC and the East of England Ambulance Service in July 2015, as well as any concerns raised with you about this service in July 2015, with the CQCs response (with redaction as necessary).	18-Dec-15	23-Nov-15	Withheld	S12 (4)
0623	Can I please have a "Hard Copy Document" concerning the CQC correct procedures over "Someone Who Is At Risk"?	22-Dec-15	25-Nov-15	Full Disclosure	S21 (1)
0628	Please can you tell me who is responsible for you as a group, and who oversees your assessments and running. Also may I have a list of all the members of the CQC and their qualifications for assessing hospitals, together with any potential bias/conflicts including relationships with members of parliament, NHS England, Dept. Of Health and hospital trust boards.	17-Dec-15	26-Nov-15	Full Disclosure	
0629	I cannot see in this document a commitment similar to that which you expect of us providers and I feel that this is odd. One would expect somewhere for an organisation like the CQC which handles sensitive issues to have a code of conduct (or, as you put it, fundamental standards) in the way you behave to us which are laid down and which are audited and assessed under your governance framework. I cannot see this anywhere. Please can you help me find it.	23-Dec-15	26-Nov-15	Full Disclosure	

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0630	<p>I have failed to confirm when the CQC started its "inspection" of Victoria Surgery, Victoria Street, Bury St. Edmunds.</p> <p>A) Furthermore, I have failed to obtain the date as to when the "inspection" might end?</p> <p>B) Please can the CQC clarify what protocols and procedures it is acting on today in respect of its apparent lack of transparency on inspections in the Bury St. Edmunds? When the CQC sat on the 4 person panel at a Westminster NHS Briefing in October 2014 the audience were told that the CQC made an effort to inform the local community of a pending inspection.</p> <p>C) Therefore, in respect of the apparent remit of the CQC; where is that data that informs the local community in Bury St Edmunds that the CQC are presently engaged in an inspection of Victoria Surgery right now?</p> <p>D) For example, please direct me to that Public Notice on the i) CQC ii) NHS iii) Victoria Surgery NHS Choices web pages that provides transparency as to when the CQC is conducting an inspection into Victoria Surgery? Where does it clarify on the 3 websites as to when the CQC inspection is ending?</p>	23-Dec-15	27-Nov-15	Full Disclosure	