

Ref	Description	Deadline	Date of Disclosure	Outcome	Exemptions
0375	I would like the CQC to send me documentation that pertains to the closure of the Goodwood Court Medical Centre, 52-54 Cromwell Rd, Brighton and Hove, Hove, East Sussex BN3 3ER and any documentation pertaining specifically to X's running of the medical practice.	22-Sep-15	06-Oct-15	Withheld	S40 (2)/(3)
0408	RE: Independent review, externally contracted, of CQC's handling of disclosures as a prescribed body under PIDA. 1) Who was the external consultant contracted to undertake the external independent review? 2) What has CQC paid so far for this piece of work? 3) What further costs does CQC anticipate from continuing to contract the external consultant for this piece of work?	06-Oct-15	01-Oct-15	Full Disclosure	
0409	I was also hoping you could provide the following information for the previous 3 years (calendar or accounting, at your preference): • the number of inspections on providers of ambulance services conducted • the number of providers issued warnings • the number of providers issued enforcement orders • the number of providers removed from the register • the number of providers refused registration for ambulance services (if any) In addition, if you could please provide me with any internal or external reports held by the CQC on the performance or inspection of ambulance services.	08-Oct-15	06-Oct-15	Full Disclosure	
0411	Please therefore treat this letter as a formal request for disclosure of all and any correspondence written within the last 12 months to CQC from residents, relatives or other third parties in relation to The Orchard [189 Fairlee Road, Newport, Isle of Wight P030 2EP.]	09-Oct-15	01-Oct-15	Partial Disclosure	S44 (1)
0423	I would like to make a request for all correspondence (emails, notes of meetings, letters) between the CQC and East Sussex Healthcare NHS trust regarding the reason for the delay in the publication of the report of the last inspection in March 2015.	12-Oct-15	12-Oct-15	Withheld	S12 (1)

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0428	Provide summary and details of number of cases referred to GDC by CQC between Sept 2013 and August 2015 relating to Fitness to Practice" under current Memorandum of understanding between the two organisation.	09-Oct-15	09-Oct-15	Withheld	S12 (1)
0429	1. Are Individual Funding Requests part of the CQC investigation process in surgeries / at GPs rooms and on medical records? 2. Do you find out how many Individual Funding Requests have been issued by surgeries / GPs? 3. Do you similarly find out if Choose and Book system, now called e-Referral is followed? 4. Do you find out if surgeries are making patients aware about Choose and Book system and about Individual Funding Requests in their newsletters and on notice boards and in person by the GP and in medical records?	12-Oct-15	01-Oct-15	Not Held	
0434	I'd be grateful if in the interests of transparency, you can publish the code of conduct which serves as guidance for care quality commission field inspections teams. Can you also release information on the number of complaints received about cqc inspectors in the course of their duties during 2014/15. If none, please say so.	14-Oct-15	14-Oct-15	Full Disclosure	
0437	RE: The Willows, Murray Street, Higher Broughton, Salford, M7 2DX 1. Who is the Registered Home Manager for the Willows including Bluebell Court Unit? 2. How long has the person been in post? 3. When did X leave the post of registered Home Manager? 4. Who has been acting in the Bluebell Court Unit as manager for that section of the home since X's departure, and over which periods of time? 5. Who has been acting as Responsible Individual and over which periods of time? 6. What have the mortality statistics been from January 2012 to January 2015 inclusive?	13-Oct-15	06-Oct-15	Partial Disclosure	

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0440	I would be grateful if you could send me last statistics for 2014/15 on 18-2e Abuse or Allegation as well as 18-2f Police Incident	15-Oct-15	13-Oct-15	Full Disclosure	
0441	<p>RE: The Private health care company Four Seasons Healthcare and all its subsidiary companies it owns</p> <p>1 How many Complaints have been made in the last twelve months re Four Seasons Care Homes</p> <p>2 How many of these have been substantiated.</p> <p>3 On how many occasions have patients/clients been removed from their care.</p> <p>4 How many grade 3 pressure ulcers have been reported and who ensures safeguards are raised and RCA and SIF is implemented re grade 3 pressure ulcers and above</p> <p>5 General re care homes - After relatives raise safeguarding matters with the CQC re care homes how is any action monitored by the CQC as to what the appropriate safeguarding authority has done, how they respond to CQC alerts and what action is taken by the LA</p> <p>6 Please can I have a copy of Four Seasons Safeguarding Policy as supplied to the CQC</p> <p>7 Who at Four Seasons Healthcare is responsible for overall safeguarding policy implementation in their care homes</p> <p>8 How many residents have died due to pressure ulcer related deaths at FSHC homes in the last 5 years</p> <p>9 How does the CQC incorporate in its key line inquiries with care homes the MCA best interest and inclusion of LPA and family in care plans etc and what is the specific key line inquiry re best interest recorded decisions and how the service users views are sought</p>	15-Oct-15	13-Oct-15	Partial Disclosure	S12 (1)
0443	I would like to know the death rate And the life expectancy at St Wilfrids Hospice CHICHESTER Compared with other Hospices of a similar size ( 14 beds )	15-Oct-15	08-Oct-15	Not Held	

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0444	<p>1) How many whistleblowing disclosures has CQC received about Homerton maternity services since 2012?</p> <p>2) Does CQC have recorded outcomes for each of these disclosures, and if not, how many cases are there in which outcomes are missing?</p> <p>3) What were the outcomes to these disclosures?</p> <p>4) In particular, would CQC please disclose if the outcome to the senior midwife's disclosures of February 2014 are recorded, and what action CQC took as a result of these disclosures?</p> <p>5) Could CQC also disclose if the outcome to the "Unhappy Midwives" disclosures of June 2012 are recorded, and what action CQC took as a result of these disclosures?</p>	16-Oct-15	21-Oct-15	Full Disclosure	
0447	<p>In relation to the Care Quality Commission report on Addenbrookes and the Rosie Hospitals published on 22 September 2015 could you please release:</p> <p>* the CQC's policy(ies) on access to the report, or parts of it, prior to its publication on the CQC website. I am not seeking policies specifically relating to the opportunity for those organisations which are inspected to correct factual inaccuracies prior to publication.</p> <p>* a copy of any press releases (or similar communications) issued, along with details of dates and recipients. In terms of recipients I am happy to limit my request to roles and institutions rather than individuals' names.</p>	20-Oct-15	12-Oct-15	Full Disclosure	
0451	<p>This is a request under the FOIA for, for 2014 and 2015 (to date) or 2013/14 and 2014/15, whichever is easier:</p> <p>a) number of enquiries recorded as 'whistleblowing'</p> <p>b) number of enquiries recorded as 'information of concern' and 'safeguarding'</p> <p>c) number of safeguarding alerts made by CQC to local authorities regarding allegations of abuse</p>	20-Oct-15	19-Oct-15	Full Disclosure	

Ref	Description	Deadline	Date of Disclosure	Outcome	Exemptions
0453	Could you please provide a CSV file format of the Adult Social Care Notifications for Deaths, Serious Injury and Abuse from January 2013 to August 2015. 1. Location ID 2. Date of Notification [YYYYMMDD] 3. Notification code [16-1 Expected death, 16-1 Not stated death, 16-1 Unexpected death, 18-2a,b Serious Injury, 18-2e Abuse or allegation]	21-Oct-15	21-Oct-15	Partial Disclosure	S40 (2)/(3)
0454	RE: Manchester Circumcision Clinic which was being operated from Haughton Thornley Medical Centre, Thornley Street. SK14 1JY. I would like to request information/copies relating to inspection reports and also any other reports produced by the inspectors on site. I would also like copies of any emails highlighting concerns about the clinic that may have been raised by the inspectors. In summary, I would like access to any reports produced in relation to this clinic. I would also like to know whether the CQC have referred this case to the police and also the GMC.	20-Oct-15	19-Oct-15	Partial Disclosure	S31 (1)/(2)
0462	Can you please release all notes made by the inspection team regarding their observations and comments regarding the inspection at Ryecroft Private Residential Care home, 1 Kings Ave meals Wirral CH47 0NH .Inspections conducted on the 9 and 11th March	22-Oct-15	16-Oct-15	Partial Disclosure	S44 (1)
0463	Regarding the ERP contract can I have a approx spend for this as this is a new contract	22-Oct-15	06-Oct-15	Full Disclosure	
0464	Can you please provide the reports from the last three visits made to Ryedale Care Home, Victoria Road, Barking. This should include a visit made around 2-three weeks ago.	23-Oct-15	16-Oct-15	Full Disclosure	
0465	RE: Beech Lodge In Guildford Road, Clemsfold, Horsham, RH12 3PW Provided by: SHC Clemsfold Group Limited. I require that CQC provide me with a full copy of the inspection notes compiled by the inspectors during their visit over the 2 days required.	23-Oct-15	28-Oct-15	Partial Disclosure	S44 (1)

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0467	I would be most grateful if you could supply me with a copy of the report made by The Laurels, High Street, Market Deeping in late July/early August of this year relating to an incident concerning my relative.	14-Oct-15	01-Oct-15	Not Held	
0468	Following the CQC's inspection report on Addenbrooke's hospital I'd like to request the following: 'All paperwork relating to the inspection relation to end of life care, in particular DNACPR/UFTO'	22-Oct-15	19-Oct-15	Partial Disclosure	S40 (2)/(3)
0471	Please provide copies of all reports that you have concerning an incident that occurred at Lymington New Forest Hospital during which my relative received serious head and other injuries from which they eventually died.	26-Oct-15	26-Oct-15	Withheld	S44 (1)
0472	Please send me any guidance or learning shared within the CQC regarding Homerton University Hospital Foundation Trust's maternity unit over the last four years. A document about Homerton University Hospital FT's maternity unit with the phrase 'lessons learned' used	29-Oct-15	21-Oct-15	Withheld	S12 (1)
0473	Can you please provide me with the following contract information for each of the contract category specified: 1. Contract Category: Enterprise Content Management; Asset Management; Data Management and Reporting Systems; Mobile Application Solutions. 2. Existing Supplier Name for each contract: 3. Software Brand: 4. Contract Description: 5. Number of Users/Licenses: 6. Annual Average Spend for each contract: 7. Contract Duration: 8. Contract Start Date: 9. Contract Expiry: 10. Contract Review Date: 11. Contact Details: 12. Notes:	27-Oct-15	22-Oct-15	Full Disclosure	

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0474	<p>Can you please provide me with the following contract information for each of the contract category specified:</p> <ol style="list-style-type: none"> <li>1. Contract Category: Banking Services; Financial Audit Services; Card Processing Services</li> <li>2. Existing Supplier Name for each contract:</li> <li>3. Contract Description:</li> <li>4. Annual Average Spend for each contract:</li> <li>5. Contract Duration:</li> <li>6. Contract Start Date:</li> <li>7. Contract Expiry:</li> <li>8. Contract Review Date:</li> <li>9. Contact Details:</li> <li>10. Notes:</li> </ol>	27-Oct-15	26-Oct-15	Full Disclosure	
0479	<p>Re: Isle of Wight NHS Trust</p> <ol style="list-style-type: none"> <li>1] How many times has the CQC Inspector visited St Mary's Hospital personally?</li> <li>2] If the Inspector has visited St Mary's Hospital personally, when was /were the visit/visits and with whom specifically did he meet and discuss any issues?</li> <li>3] If the Inspector has come to visit St Mary's Hospital personally, did the Inspector inspect any part of the hospital specifically, and, if so, what and when and with whom did he discuss any outcomes</li> <li>4] How many times has the CQC Inspector conducted any telephone meetings with anyone at Isle of Wight NHS Trust where he and the Trust or its agents discussed specific issues about the Trust? Please provide specific dates, times and schedules from both the Care Quality Commission and the Isle of Wight NHS Trust.</li> <li>5] When will the Isle of Wight NHS Trust be given a clean bill of health by the Care Quality Commission?</li> </ol>	26-Oct-15	19-Oct-15	Partial Disclosure	S31 (1)/(2)

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0480	In respect to an inspection visit to a hospital, could you provide me with copies of the information requested from hospitals prior to the visit, instructions/guidance given to inspectors on the conduct of the inspection visit, any marking/scoring matrix for a hospital inspection and any scoring system applied to the results of an inspection?	27-Oct-15	26-Oct-15	Full Disclosure	
0481	Please would you therefore send me <ul style="list-style-type: none"> <li>• copies of the evidence, data, corroborative material or other "intelligence" on which the conclusions about the implementation of MCA-DOLS at Barts Health were collated</li> <li>• minutes or notes of the meetings where this information or opinion was discussed</li> <li>• any other documents (including letters, emails, memos, notes of phone conversations etc), which sets out these issues,</li> <li>• any related paper including or summarising data or other evidence pertinent to these conclusion</li> <li>• records made by the Inspectors of any meetings or interviews from which this information was derived.</li> </ul>	27-Oct-15	26-Oct-15	Withheld	S12 (1)
0484	I would like to enquire whether you have taken over the functions of the former Mental Health Act Commission and are now collating and administrating the S135 and S136 arrests? If that is the case, can you please tell me if you have the S136 arrest showing on your records that I was subjected to by an ambulance on the night of 18th/19th September from my home address? Is it still a requirement for Care Trust Mental Health Act Administrators to report the use of S135 warrants to you or the DoH?	28-Oct-15	27-Oct-15	Full Disclosure	
0486	I would appreciate receiving at the earliest opportunity a copy of the CQC's principles, standards, criteria, and standard procedures by which both medical practices and risk to patients are evaluated, as well as the specific training that CQC investigators undertake in order to ensure competence in making such evaluations.	17-Aug-15	02-Oct-15	Partial Disclosure	S40 (1)



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0487	Can i ask how many people have breakdowns and are sectioned by the authorities	29-Oct-15	02-Oct-15	Partial Disclosure	
0489	RE: Wessex House/Wessex Ward, Broadway Park, Barclay Street, Bridgwater, Somerset. TA6 5LY I would like to request any and all reports that you have on the inspections of this hospital from 2010 to 2013 please.	02-Nov-15	12-Oct-15	Not Held	
0492	Please could you provide a regularly updated directory, to include Establishment Name, Full Address/Telephone Numbers and any Email Addresses applicable of all the care homes in United Kingdom.	03-Nov-15	07-Oct-15	Partial Disclosure	S21 (1)
0494	The CQC recently inspected Addenbrooke's Hospital in Cambridge. Prior to the inspection the CQC requested and received a report from the Cambridge and Peterborough CCG. Could I have a copy of this submission?	03-Nov-15	12-Oct-15	Full Disclosure	S21 (1)
0495	Re: Request for Information Regarding a Serious Incident at Foxton Grange This incident was recorded by the CQC on the 9 August 2012 following an unannounced visit to the care home on the 3 July. Please see enclosed report. Despite issuing a formal warning with conditions no detail was given as to what the serious incident was. Please provide this information.	30-Sep-15	07-Oct-15	Not Held	
0496	Who is leading your work with Dame Fiona Caldicott on this subject [Data Security]?		08-Oct-15	Full Disclosure	
0500	I seek clarification on the policy used to determine how you decide how many inspectors will undertake an inspection and the planned duration of the inspection. For example is there a formula that a care home with between xx and xx residents will be inspected by a team comprising xx inspectors, with an expected duration of xx days? Or indeed, do you specify based upon the number of hours an inspection is expected to take - so a 50 bed care home will require 25 hours of inspection, which may be five inspectors for five hours, or two for 12.5 hours each?	04-Nov-15	15-Oct-15	Full Disclosure	

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0501	I would like to make a Request please, for all copies of any Safeguarding meeting minutes,in relation to recent investigations/meetings at Lucas Court Care Home,Moulton, that is owned by Avery Healthcare Ltd.	04-Nov-15	28-Oct-15	Partial Disclosure	S41 (1)
0503	Please provide me with the number of death notifications submitted by St Wilfrid's Hospice, Chichester since 1 October 2010 to the Care Quality Commission. By way of comparison, please could you provide me with similar figures for the following services: 1) 613 Saint Francis Hospice 01708 753 319 ( 18 beds ) 2) 726 Willen Hospice 01908 663 363 ( 14 beds ) 3) 778 GH Hospice 01642 679 540 ( 12 beds )	06-Nov-15	22-Oct-15	Full Disclosure	
0504	The area of information requested would be around Regional Panels: their membership, criteria for panel judgements, and the inter-regional moderation process for their decisions.	06-Nov-15	12-Oct-15	Full Disclosure	
0505	Please may I have the response to the following disclosure: July 2015, date of disclosure July 17th, Ref. No. 194	09-Nov-15	12-Oct-15	Full Disclosure	
0506	It would be very helpful if you could email a copy of the Provider Information Return form to me.	06-Nov-15	12-Oct-15	Full Disclosure	
0507	I belong to the ethnic minority group and I'm interested in finding out under the Disclosure of Information Act 1998, how many ethnic minority employees the CQC employs in the North of England. I hope this information can be made available to me at the earliest as I look forward to hearing from you soon.	03-Nov-15	19-Oct-15	Full Disclosure	
0508	Under the Freedom of Information Act, please send me any reports produced on the subject of mental health in Birmingham. Please include all and any material related to the new service being established for young people aged 0-25 in the city, and all or any material related to the effects of this service on other mental health services in Birmingham.	10-Nov-15	26-Oct-15	Partial Disclosure	S44 (1)

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0512	1) Please supply me with any documentation which suggests or shows that [named employee] and/or Dame Jo Williams were aware of the CQC's March 2012 Guidance on or before 26th March 2012. 2) Please supply me with any documentation which suggests or shows that [named employee] and/or Dame Jo Williams were not aware of the CQC's March 2012 Guidance on or before 26th March 2012.	27-Oct-15	13-Oct-15	Not Held	
0513	I would like to know if when you inspect Hospices, your team makes unannounced visits?	06-Nov-15	13-Oct-15	Full Disclosure	S21 (1)
0517	Can you confirm that former bank worker [named employee] is a CQC Inspector?	28-Oct-15	13-Oct-15	Full Disclosure	
0524	Our specific question is: - how many care homes in the UK are run privately? - how many are run voluntarily (by charities)? - how many are run by the local authority? - how many are run by the NHS (government funded)?	12-Nov-15	16-Oct-15	Not Held	
0525	Re Appointment of Paula Vasco-Knight to an NHS Trust board position - I would therefore be grateful to know: 1) Did St. Georges University Hospital NHS Foundation NHS Trust consult with CQC before appointing Paula Vasco-Knight? 2) If so, what was CQC's response? 3) Did CQC support the appointment of Ms Vasco-Knight by St. George's University Hospital NHS Foundation Trust? 4) How many FPPR referrals has CQC received hitherto regarding Ms Vasco-Knight? 5) Has CQC reviewed St. George's University Hospital NHS Foundation Trust's leadership under the well-led domain, in respect of the Trust's appointment of Ms Vasco-Knight?	09-Nov-15	28-Oct-15	Partial Disclosure	

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0526	According to the CQC Report publicly published in the last day or so, it was stated that the Isle of Wight NHS Trust "Requires improvement". This was also quoted in the national press. Please may I request the precise details of how the CQC came to this conclusion. What evidence is held by the CQC to show that this is so? What on-site reports were made by [named employee] Inspector or any other Hospital Inspector who made an on-site investigation and made report to the CQC of their findings?	13-Nov-15	19-Oct-15	Partial Disclosure	
0527	Please provide me with the following information on services that have registered with the CQC from the January 2015 to October 2015 Domiciliary Home Care Name, Domiciliary Care Group, Care Home Name, Care Group, Local Authority, Registered Manager, Organisation Name, Sector, Telephone Number, Website, Postal Address and Postcode, Provider Name Can I have this information for the following service types: Domiciliary Home Care Providers, Care Homes, Care Homes with nursing	16-Nov-15	19-Oct-15	Partial Disclosure	S41 (1)
0528	Please provide me with the following information list of Domiciliary Home Care Providers who's been inspected by CQC from January 2014 to October 2015 and who's got the following results. 1. Inadequate 2. Require Improvement Please provide me with their company name, registered manager's name, addresses, email addresses and telephone numbers.	16-Nov-15	19-Oct-15	Partial Disclosure	S41 (1)
0530	Please would you supply me with any details or information relating to the "expected outcomes" in care plans – if such a document exists.	16-Nov-15	26-Oct-15	Full Disclosure	S21 (1)
0537	I would like to know how many times CQC has been contacted by whistle-blowers over the past three years. Where possible, I would like this information broken down by date, name of care home concern relates to, address of this care home, summary of concern, action taken and current status.	18-Nov-15	30-Oct-15	Withheld	S12 (1)

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0549	One piece of information I requested would be provided by the Process Checklist at Appendix 2 of the Inspector's Handbook. Unfortunately the link given appears to be to an intranet location, which I cannot access. Could I be sent the content please?	23-Nov-15	27-Oct-15	Partial Disclosure	S40 (2)/(3)
0554	Please provide me with the number of death notifications submitted by Princess Alice Hospice, West End Lane, Esher, KT10 8NA since 1 October 2010 to the Care Quality Commission.	25-Nov-15	29-Oct-15	Full Disclosure	
0555	Please could you tell me when Hastings Court, 314, The Ridge, Hastings, East Sussex, TN34 2RA is due to be inspected. It was registered on 1 December 2014.	20-Oct-15	29-Oct-15	Full Disclosure	