

# West Midlands Ambulance Service University NHS Foundation Trust

Overall  
rating

Inadequate

Requires  
improvement

Good

Outstanding

Emergency operations  
centre (EOC)

Good

Effective  
Outstanding  
☆

Good

Responsive  
Good

Well-led  
Outstanding  
☆

Overall  
Outstanding  
☆

Resilience

Good

Outstanding  
☆

Not rated

Outstanding  
☆

Outstanding  
☆

Outstanding  
☆

Patient transport services

Good

Good

Good

Good

Good

Good

Emergency and urgent  
care

Good

Requires  
Improvement

Outstanding  
☆

Good

Good

Good