

Theme 3 metrics: Safeguarding

Evidence category: People's experience

Personal Social Services Adult Social Care Survey (ASCS)

[View the personal social services adult social care survey](#)

% of people who use services who feel safe

- **Full indicator description:** The percentage of respondents to the Adult Social Care Survey who said they felt as safe as they wanted
- **Question from data source:** Question 7a – "Which of the following statements best describes how safe you feel?"
- **Numerator:** Total responses who answered "I feel as safe as I want" to Question 7a
- **Denominator:** Total responses to Question 7a
- **Observed:** Numerator/denominator
- **Indicator type:** Proportion
- **Indicator sentiment:** High values are good
- **Assessment of variation:** This is a Z-scored indicator, see the [Z-scoring methodology](#) section for further details
- **Data source:** Department of Health and Social Care - Adult Social Care Survey

We use weighted data to calculate this indicator. Details of the weighting applied to the data are available in the guidance for the Adult Social Care Survey.

This indicator is also one of the measures in the Adult Social Care Outcomes Framework (ASCOF), measure 4A. As we construct the data directly from the Adult Social Care Survey, there may be a small difference between our indicator value and the value published for measure 4A in ASCOF.

% of people who use services who say that those services have made them feel safe

- **Full indicator description:** The percentage of respondents to the Adult Social Care Survey who said care and support services helped them in feeling safe
- **Question from data source:** Question 7c – "Do care and support services help you in feeling safe?"
- **Numerator:** Total responses who answered "Yes" to Question 7c
- **Denominator:** Total responses to Question 7c
- **Observed:** Numerator/denominator
- **Indicator type:** Proportion
- **Indicator sentiment:** High values are good
- **Assessment of variation:** This is a Z-scored indicator, see the [Z-scoring methodology](#) section for further details
- **Data source:** Department of Health and Social Care - Adult Social Care Survey

We use weighted data to calculate this indicator. Details of the weighting applied to the data are available in the guidance for the Adult Social Care Survey.

Personal Social Services Survey of Adult Carers in England (SACE)

[View the personal social services survey of adult carers in England](#)

% of carers who feel safe

- **Full indicator description:** The percentage of respondents to the Survey of Adult Carers in England who said they had no worries about their personal safety
- **Question from data source:** Question 10 – "Thinking about your personal safety, which of the statements best describes your present situation?"
- **Numerator:** Total responses who answered "I have no worries about my personal safety" to Question 10
- **Denominator:** Total responses to Question 10
- **Observed:** Numerator/denominator
- **Indicator type:** Proportion
- **Indicator sentiment:** High values are good
- **Assessment of variation:** This is a Z-scored indicator, see the [Z-scoring methodology](#) section for further details
- **Data source:** NHS England – Survey of Adult Carers in England

We use weighted data to calculate this indicator. Details of the weighting applied to the data are available in the guidance for the Survey of Adult Carers in England.

NHS England's Power BI dashboard uses unweighted data, therefore you may notice differences.

Evidence category: Processes

Safeguarding Adults Collection (SAC)

[View the safeguarding adults collection statistics](#)

% of individuals lacking capacity who were supported by advocate, family or friend

- **Full indicator description:** The percentage of individuals lacking capacity who were supported by an advocate, family or friend
- **Numerator:** The number of individuals lacking capacity who were supported by an advocate, family or friend
- **Denominator:** The number of individuals lacking capacity
- **Observed:** Numerator/denominator
- **Indicator type:** Proportion
- **Indicator sentiment:** High values are good
- **Assessment of variation:** This is a Z-scored indicator, see the [Z-scoring methodology](#) section for further details
- **Data source:** Department of Health and Social Care – Safeguarding Adults Collection
- **Data Source Table:** Table 7

Mental capacity refers to the capacity to make decisions about the safeguarding incident. For every enquiry in which an individual lacks the capacity to make decisions about their safeguarding incident, practitioners should ensure that appropriate support is provided. This support can come from a friend, family member, carer or an independent advocate where necessary.

Suppression: Counts between 0 and 4 are suppressed. All other counts are rounded to the nearest 5 and therefore aggregated figures may not equal the England, regional and council type figures when summed.

Number of enquiries meeting S42 threshold over time

- **Full indicator description:** N/A
- **Numerator:** Number of Enquiries meeting S42 threshold and Number of Safeguarding Concerns

- **Denominator:** N/A
- **Observed:** N/A
- **Indicator type:** Count - Raw counts with no other contextualising values
- **Indicator sentiment:** N/A
- **Assessment of variation:** N/A
- **Data Source Table:** Table 1
- **Data source:** Department of Health and Social Care – Safeguarding Adults Collection

The numbers in the numerator are treated separately and the figures are not summed. The data are for the last 5 financial years.

The details are:

- **Section 42 Safeguarding Enquiry:** where a concern is raised about a risk of abuse, and this instigates an investigation under safeguarding procedures in accordance with Section 42 of The Care Act 2014.
- **Safeguarding Concern:** a sign of suspected abuse or neglect that is reported to the local authority or identified by the local authority.
- **Suppression:** Counts between 0 and 4 are suppressed. All other counts are rounded to the nearest 5 and therefore aggregated figures may not equal the England, regional and council type figures when summed.

Skills for Care workforce estimates: % of independent/LA staff completed MCA DoLS training

- **Full indicator description:** The percentage of independent/LA staff who completed Mental Capacity Act Deprivation of Liberties Safeguarding (MCA DoLS) training

- **Numerator:** Number of filled posts who have completed Mental Capacity and Deprivation of Liberty Safeguarding training
- **Denominator:** Number of filled posts
- **Observed:** Numerator/denominator
- **Indicator type:** Proportion
- **Indicator sentiment:** High values are good
- **Assessment of variation:** This is a Z-scored indicator, see the [Z-scoring methodology](#) section for further details
- **Data source:** Skills for Care – Adult Social Care Workforce Estimates. This data is received directly from Skills for Care.

This indicator combines the number of filled posts for the independent and local authority sector.

Please note that the denominator for CQC's indicator is the number of filled posts. This varies from the indicator on Skills for Care's website, which has a denominator based on the number of filled posts with some kind of training recorded.

Training is based on the raw data, not estimated data. The local authority sector is not mandated to return training data for its staff to Skills for Care. There are smaller numbers for these staff compared with the independent sector. Therefore, local authority and independent sector values are combined.

Due to low numbers, Skills for Care has combined the data for the Isles of Scilly with the data for Cornwall.

Skills for Care workforce estimates: % of independent/LA staff completed safeguarding adults training

- **Full indicator description:** The percentage of independent/LA staff who completed safeguarding adults training

- **Numerator:** Number of filled posts who have completed Safeguarding Adults training
- **Denominator:** Number of filled posts
- **Observed:** Numerator/denominator
- **Indicator type:** Proportion
- **Indicator sentiment:** High values are good
- **Assessment of variation:** This is a Z-scored indicator, see the [Z-scoring methodology](#) section for further details
- **Data source:** Skills for Care – Adult Social Care Workforce Estimates. This data is received directly from Skills for Care.

This indicator combines the number of filled posts for the independent and Local Authority sector.

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