

Appendix: CQC ratings charts

This is the 2023/24 edition of State of Care

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State of Care 2023/24: Ratings data
[241025_soc2324_ratingsdata.xlsx](#)

File title

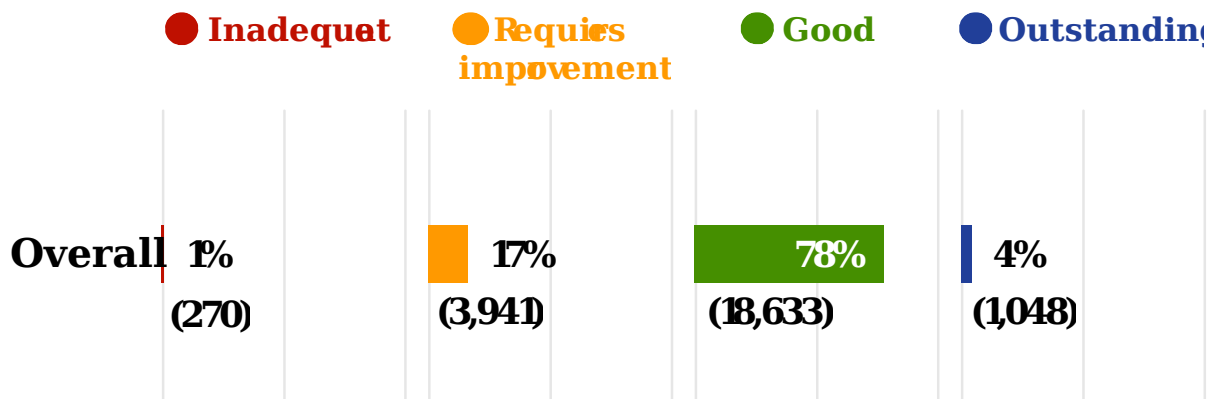
SOC 23/24 - ratings data spreadsheet

Charts

Source: CQC ratings data, the latest ratings for all services active or registered as at 1 August 2024. Ratings for adult social care and primary medical services are at location-level only as we do not rate the provider organisation. NHS organisations received provider ratings, which is changing under the new assessment approach. See details about [levels of ratings](#).

Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

Figure A1: Adult social care, overall ratings, 2024

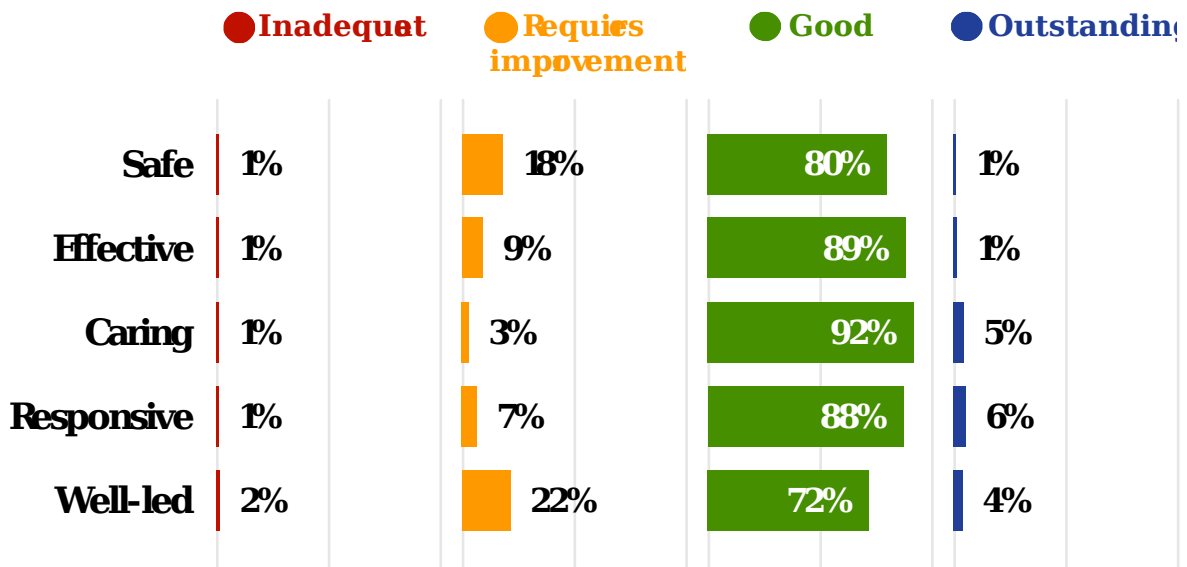


Source: CQC ratings data, 1 August 2024

Note: 2024 overall ratings include 20 'insufficient evidence to rate', representing 0.08% of the total ratings.

Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

Figure A2: Adult social care, ratings by key question, 2024



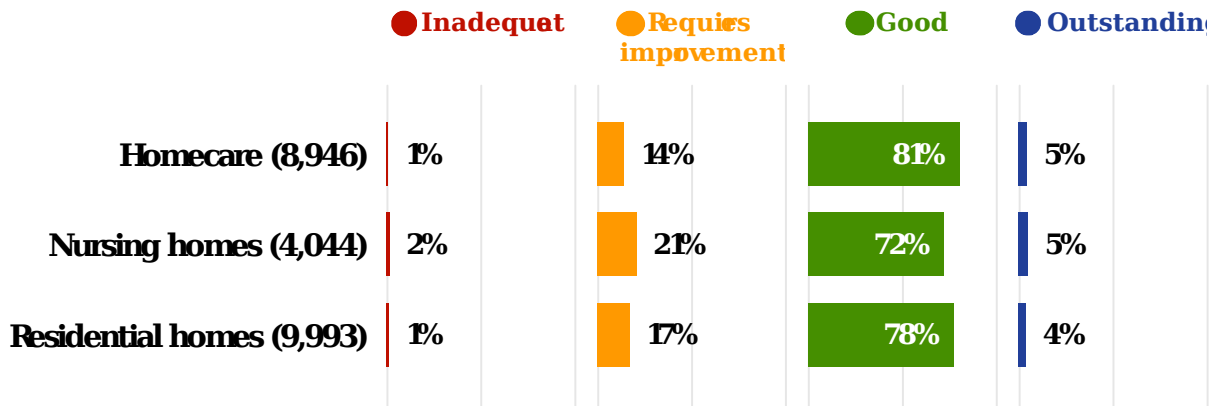
Source: CQC ratings data, 1 August 2024

Note: 2024 ratings at key question level include 'insufficient evidence to rate' represented in the following proportions:

Homecare (domiciliary care) agencies: 0.12% for caring, 0.18% for safe and well-led, 0.16% for responsive, and 0.17% for effective. **Residential homes:** 0.01% for well-led and safe, 0.02% for responsive, caring and effective. **Nursing homes:** 0.05% for responsive and caring.

Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

Figure A3: Adult social care, overall ratings by service type, 2024

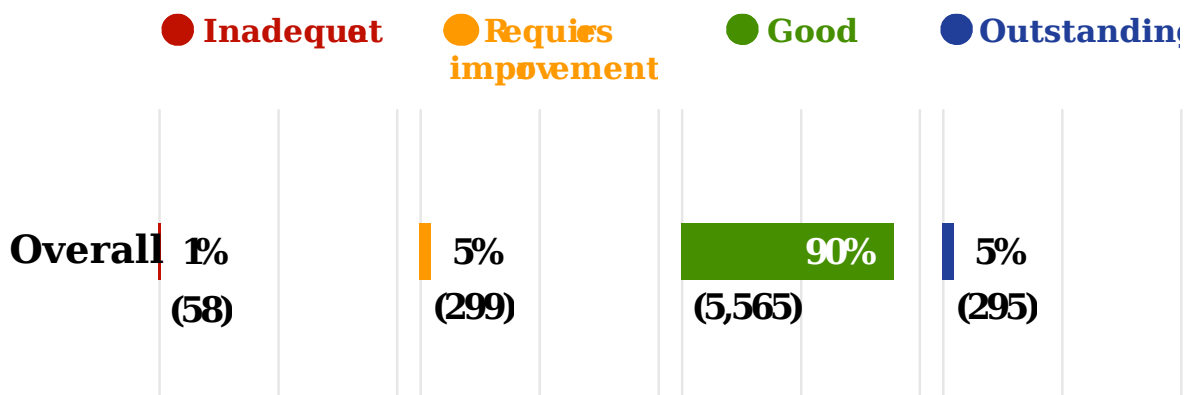


Source: CQC ratings data, 1 August 2024

Note: 2024 ratings include 'insufficient evidence to rate' for 19 homecare (domiciliary care) agencies (0.21% of total ratings) and 1 residential home (0.01% of total ratings).

Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

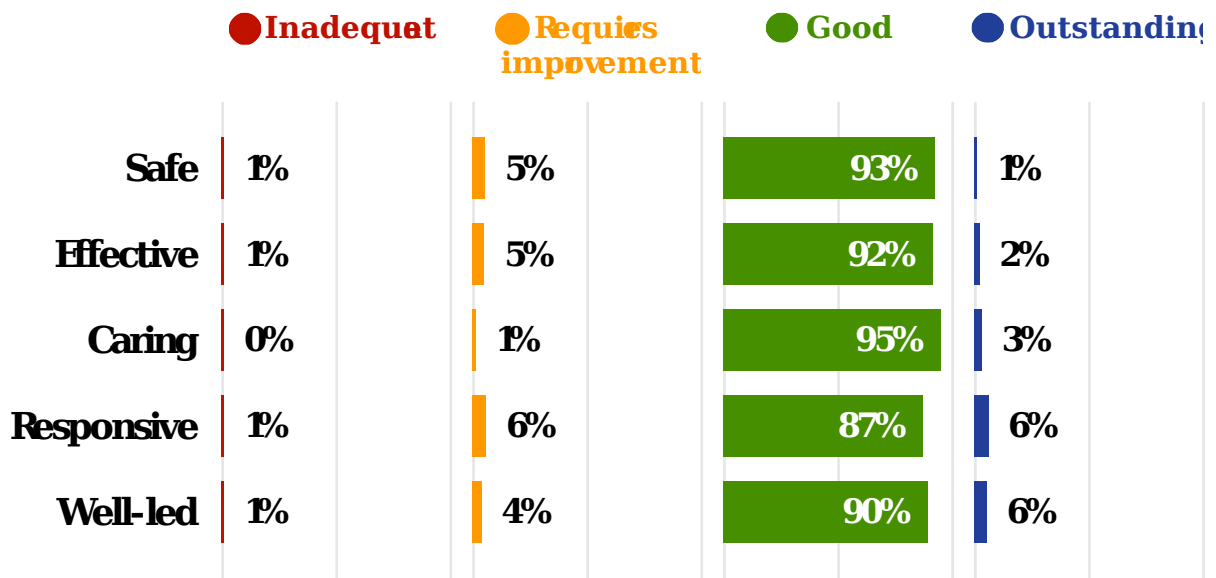
Figure A4: Primary medical services, overall ratings, 2024



Source: CQC ratings data, 1 August 2024

Note: Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

Figure A5: Primary medical services, ratings by key question, 2024

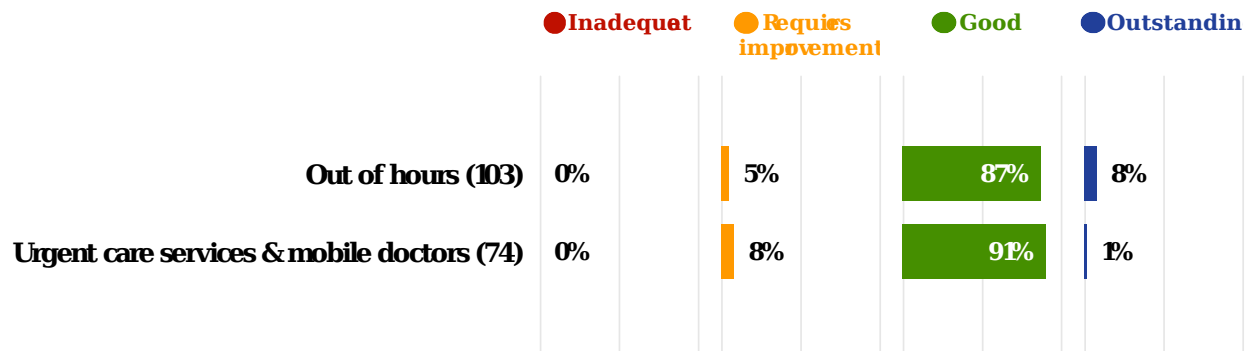


Source: CQC ratings data, 1 August 2024

Note: 2024 ratings at key question level include 'insufficient evidence to rate' represented in the following proportions of the total: 0.02% for the safe, effective, and caring key questions.

Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

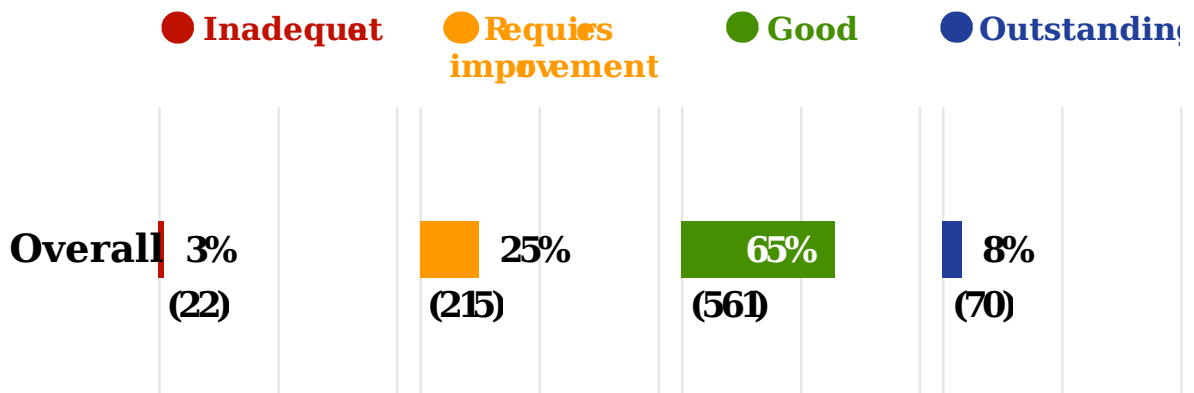
Figure A6: Other primary medical services, overall ratings by service type, 2024



Source: CQC ratings data, 1 August 2024

Note: Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

Figure A7: NHS and independent mental health services, overall ratings, 2024

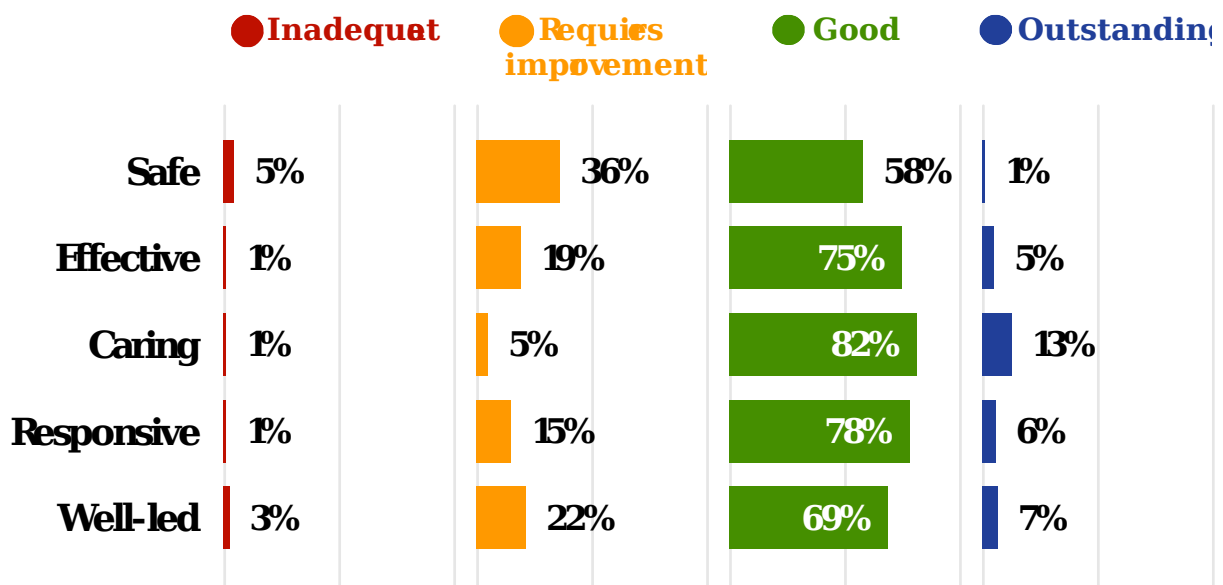


Source: CQC ratings data, 1 August 2024

Note: 2024 overall ratings include 4 'insufficient evidence to rate', representing 0.46% of the total ratings.

Percentages may not add to 100 due to rounding.

Figure A8: NHS and independent mental health services, ratings by key question, 2024

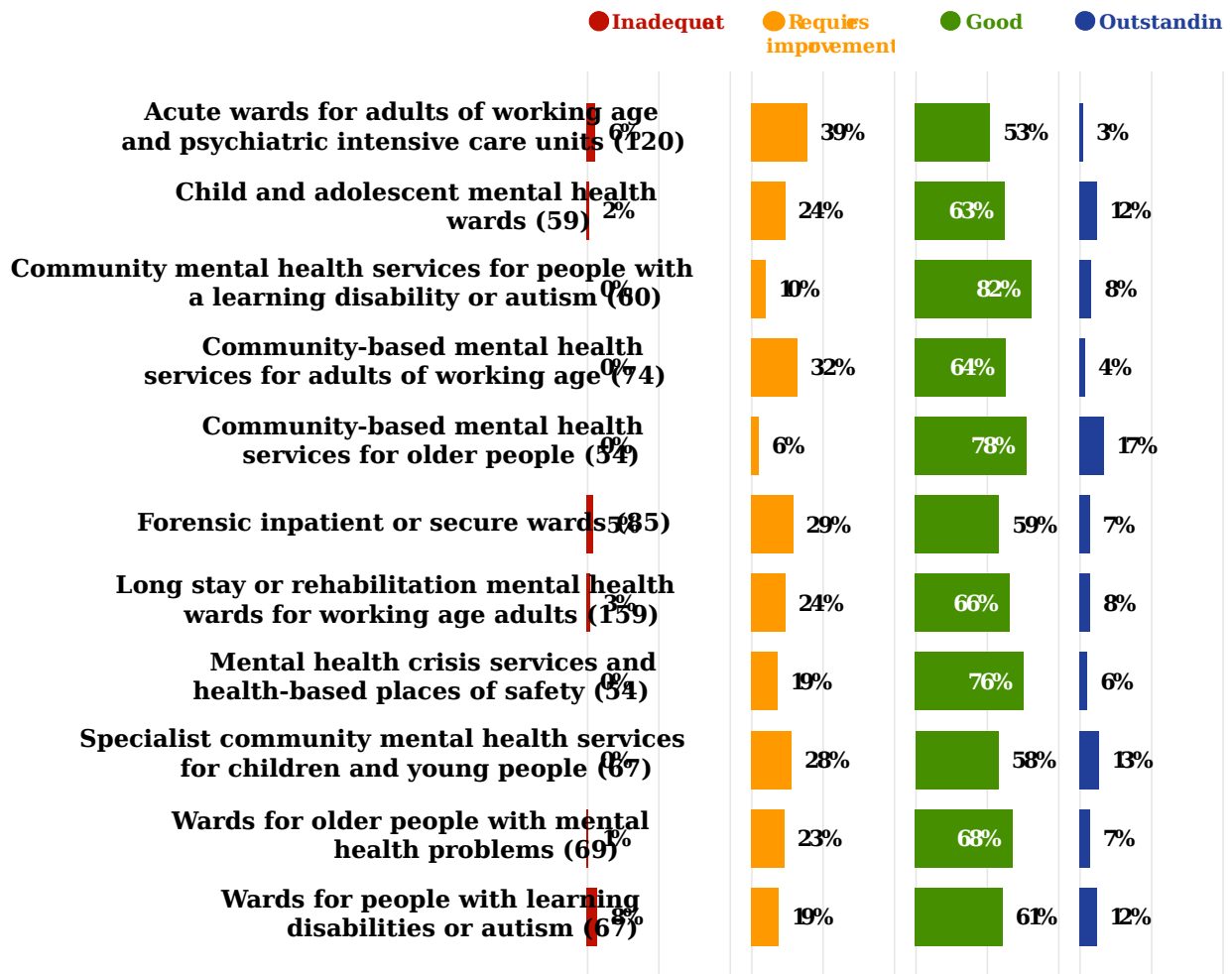


Source: CQC ratings data, 1 August 2024

Note: 2024 ratings at key question level include 'insufficient evidence to rate' represented in the following proportions of the total: 0.11% for safe and caring, 0.57% for effective and responsive, and 0.34% for well-led key questions.

Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

Figure A9: NHS and independent mental health services, overall ratings by service type, 2024

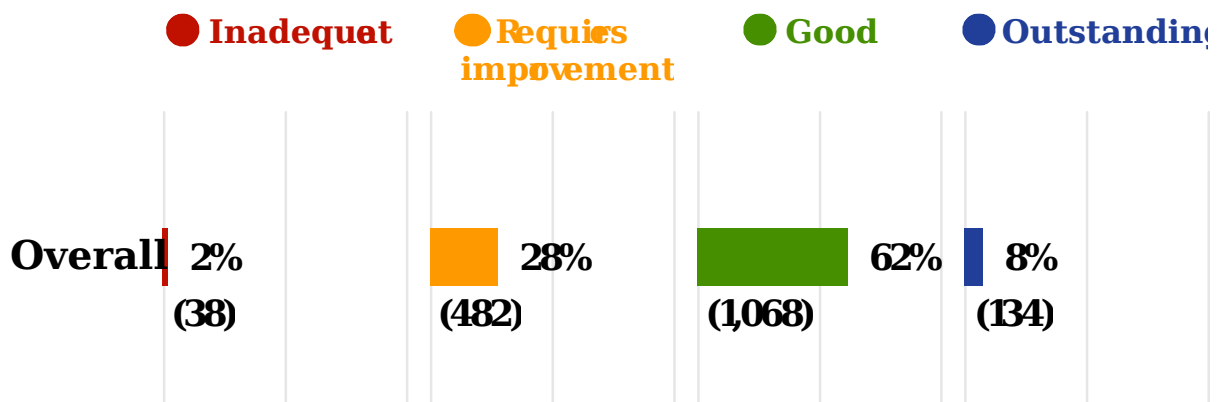


Source: CQC ratings data, 1 August 2024

Note: 2024 ratings at service type level include 'insufficient evidence to rate' represented in the following proportions of the total: 0.83% for acute wards for adults of working age and psychiatric intensive care units, 1.64% for community mental health services for people with a learning disability or autism, 0.63% for long stay or rehabilitation mental health wards for working age adults, and 1.43% for wards for older people with mental health problems.

Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

Figure A10: NHS acute hospitals, overall ratings, 2024

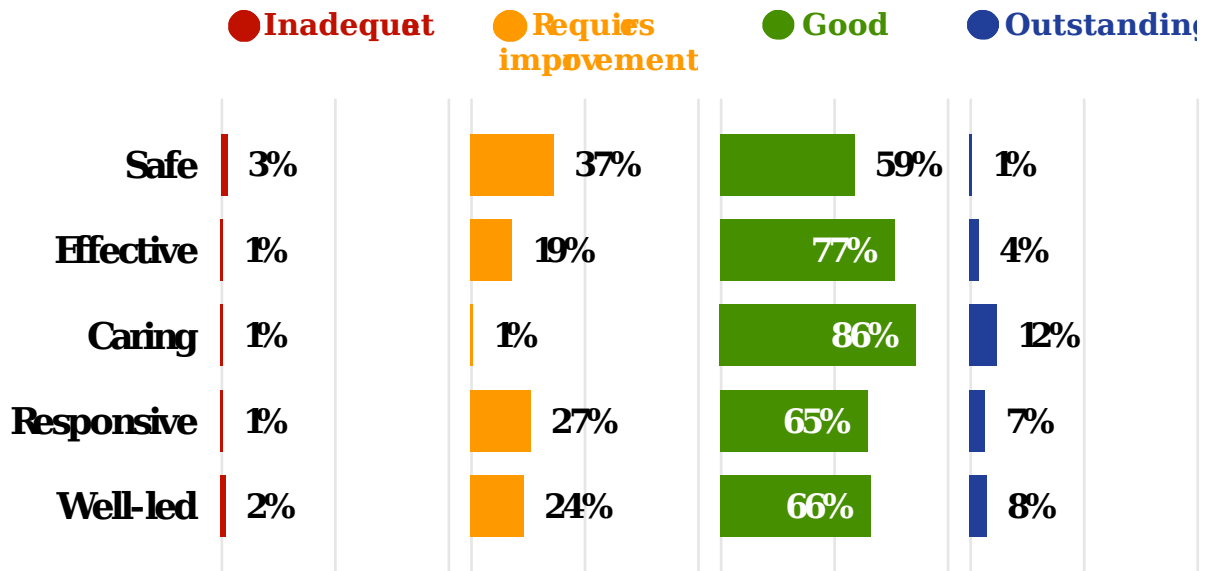


Source: CQC ratings data, 1 August 2024

Note: 2024 ratings include 3 'insufficient evidence to rate', representing 0.17% of the total ratings.

Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

Figure A11: NHS acute hospitals, ratings by key question, 2024

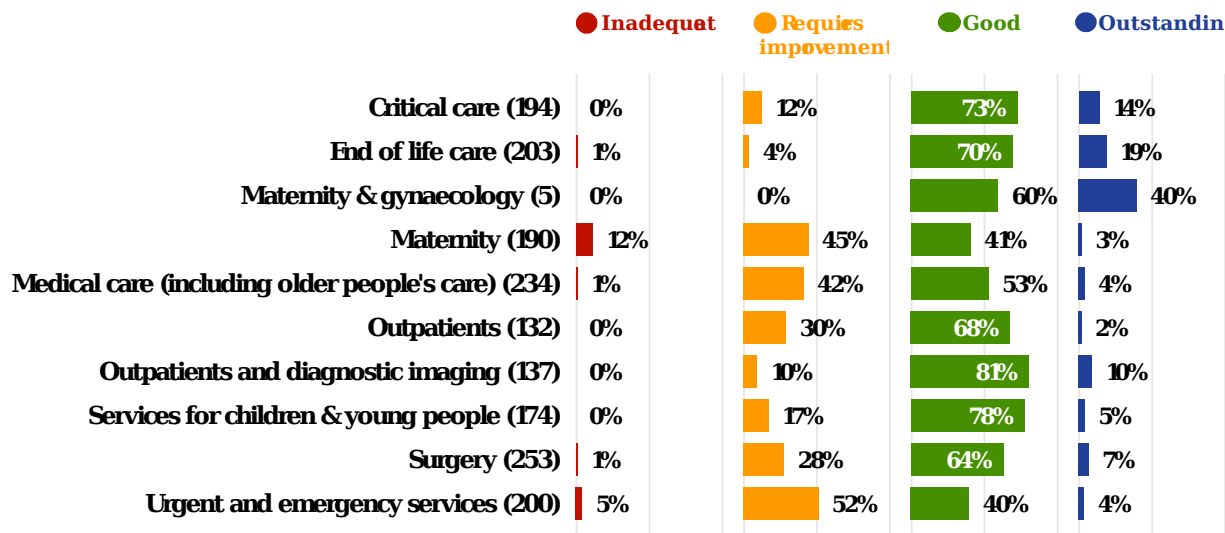


Source: CQC ratings data, 1 August 2024

Note: 2024 ratings at key question level include 'insufficient evidence to rate' represented in the following proportions of the total: 0.17% for safe, 0.30% for responsive and caring, 10.06% for effective, and 0.12% for well-led key questions.

Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

Figure A12: NHS acute hospitals, overall ratings by service type, 2024

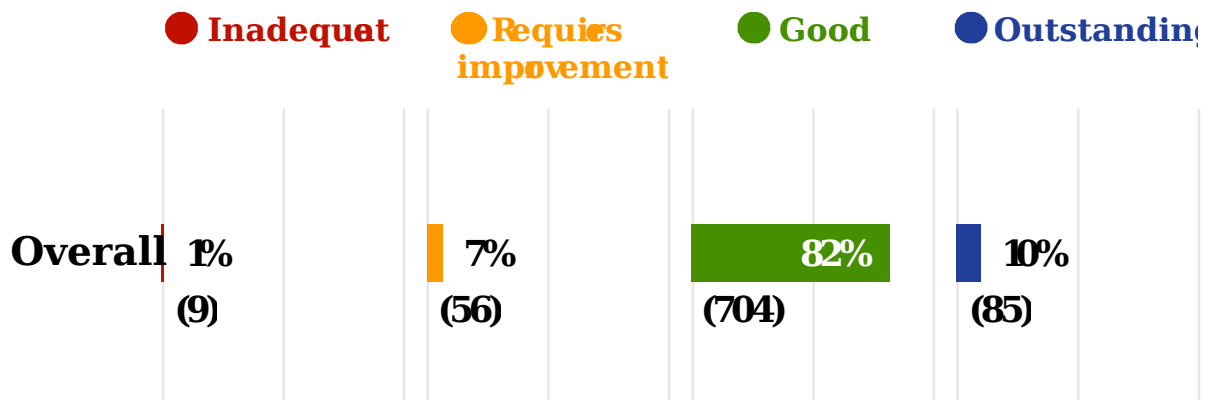


Source: CQC ratings data, 1 August 2024

Note: 2024 ratings at service type level include 'insufficient evidence to rate' represented in the following proportions of the total: 0.49% for end of life care, 0.50% for urgent and emergency services, and 0.72% of outpatients and diagnostic services.

Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

Figure A13: Independent acute hospitals, overall ratings, 2024

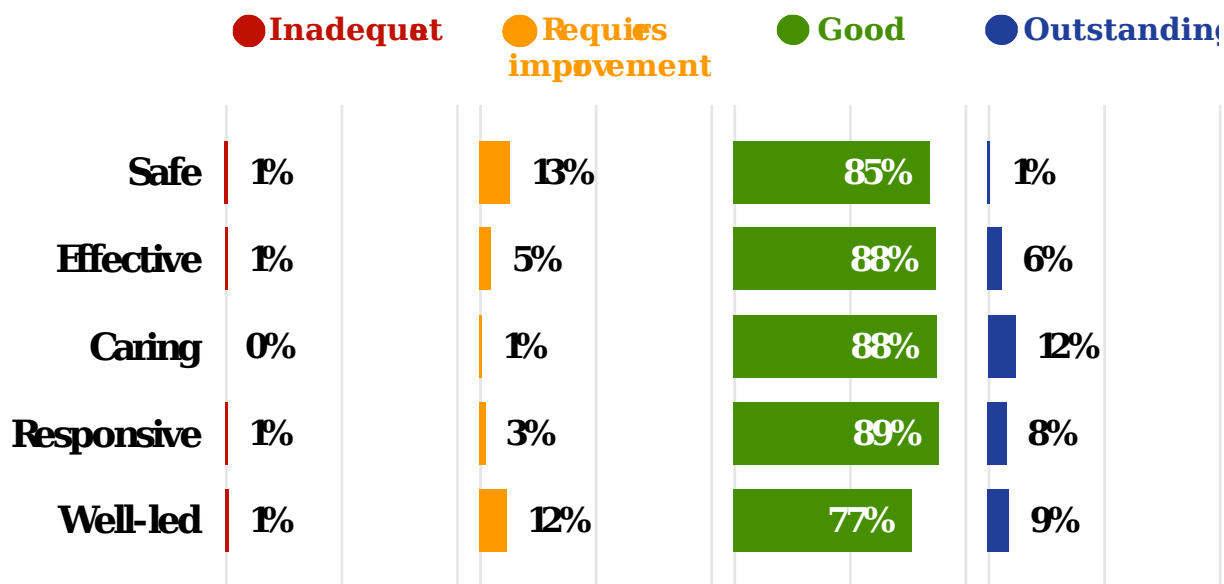


Source: CQC ratings data, 1 August 2024

Note: 2024 ratings include 11 'insufficient evidence to rate', representing 1.27% of the total ratings.

Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

Figure A14: Independent acute hospitals, ratings by key question, 2024

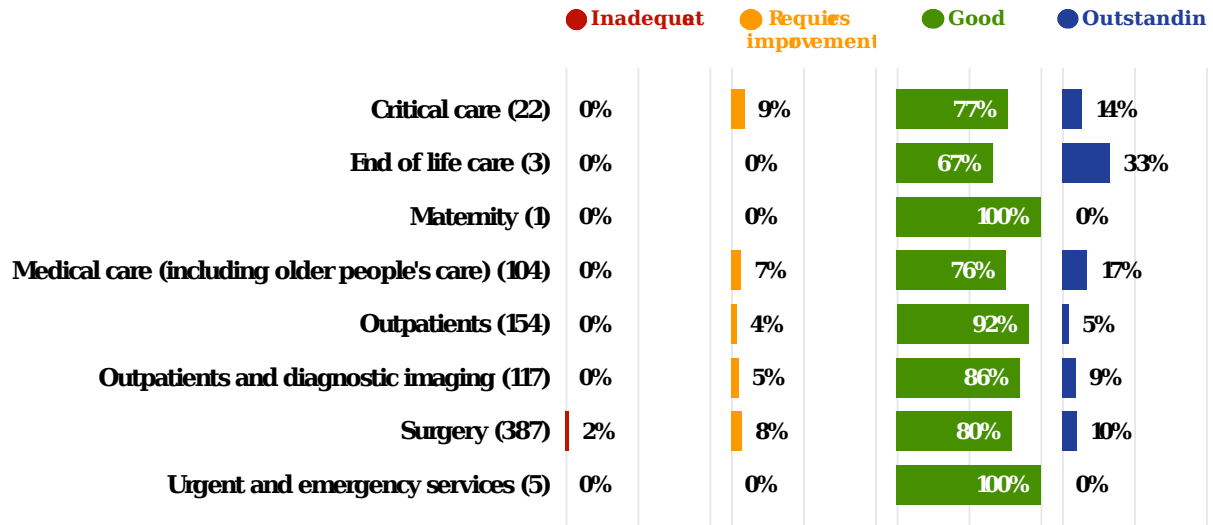


Source: CQC ratings data, 1 August 2024

Note: 2024 ratings at key question level include 'insufficient evidence to rate' represented in the following proportions of the total: 1.16% for safe and well-led, 1.51% for responsive, 4.26% for caring, and 17.33% for effective key questions.

Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

Figure A15: Independent acute hospitals, overall ratings by service type, 2024

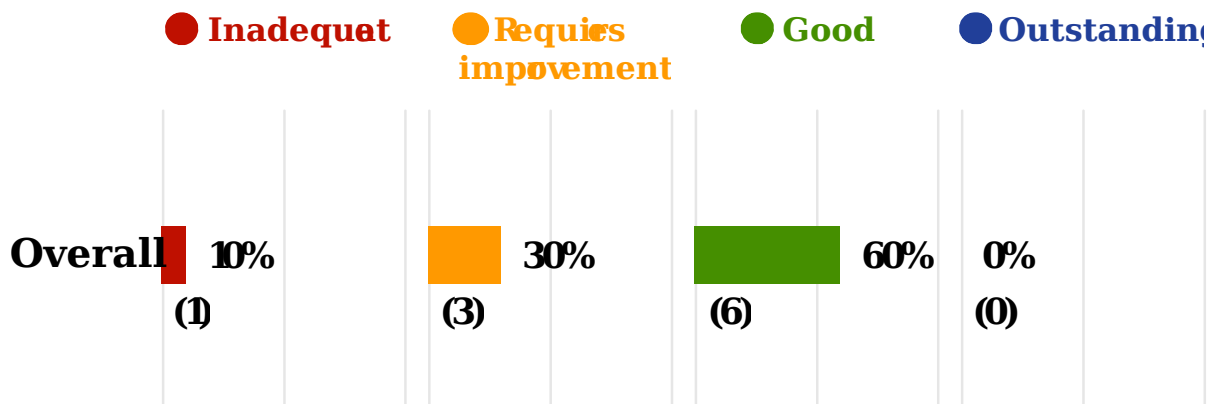


Source: CQC ratings data, 1 August 2024

Note: 2024 ratings at service type level include 'insufficient evidence to rate' represented in the following proportions of the total: 4.35% for critical care, 5.45% for medical care (including older people's care), and 6.15% of services for children & young people.

Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

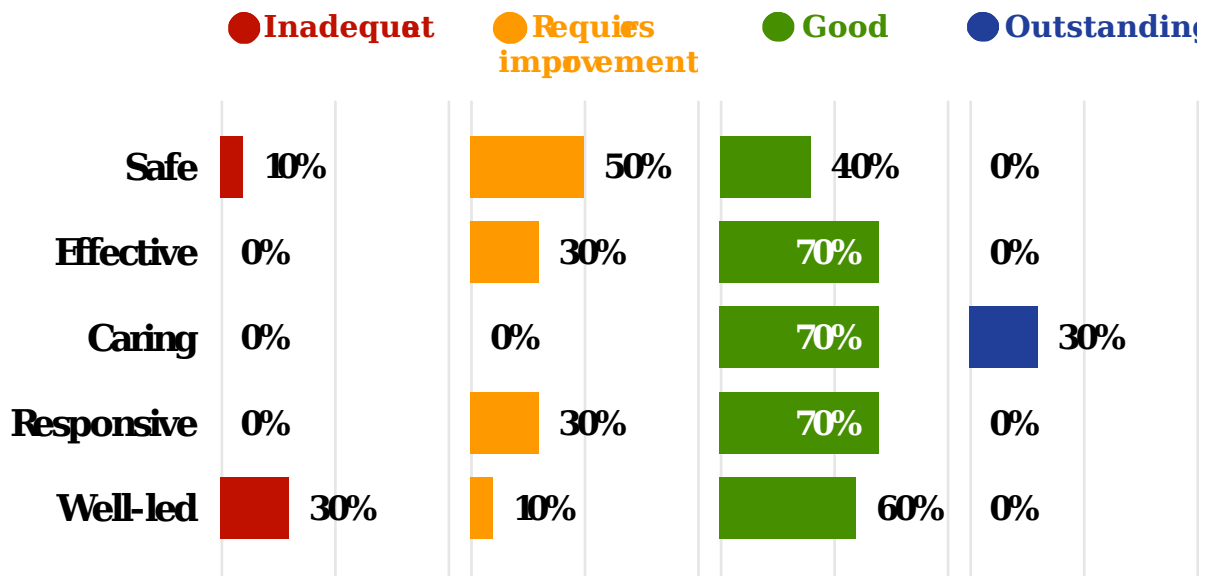
Figure A16: NHS ambulance services, overall ratings, 2024



Source: CQC ratings data, 1 August 2024

Note: Percentages may not add to 100 due to rounding.

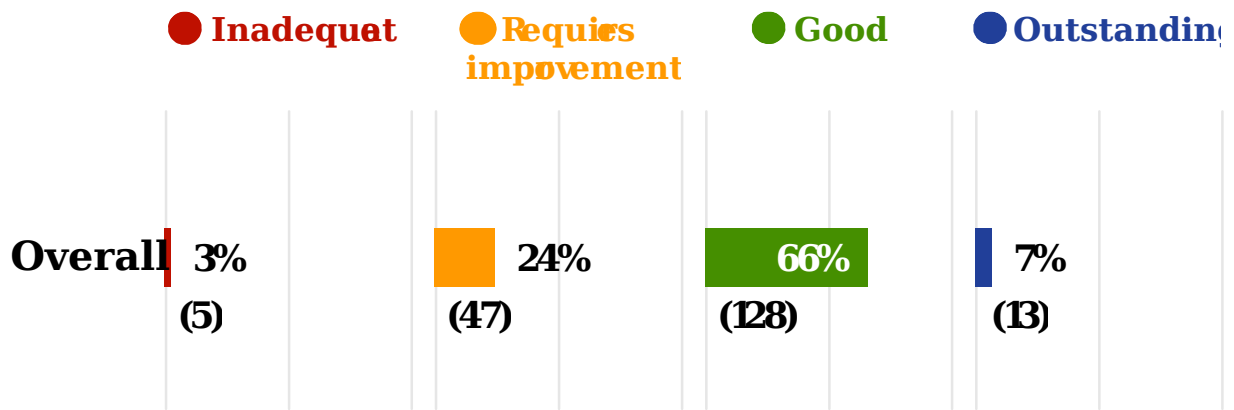
Figure A17: NHS ambulance services, ratings by key question, 2024



Source: CQC ratings data, 1 August 2024

Note: Percentages may not add to 100 due to rounding.

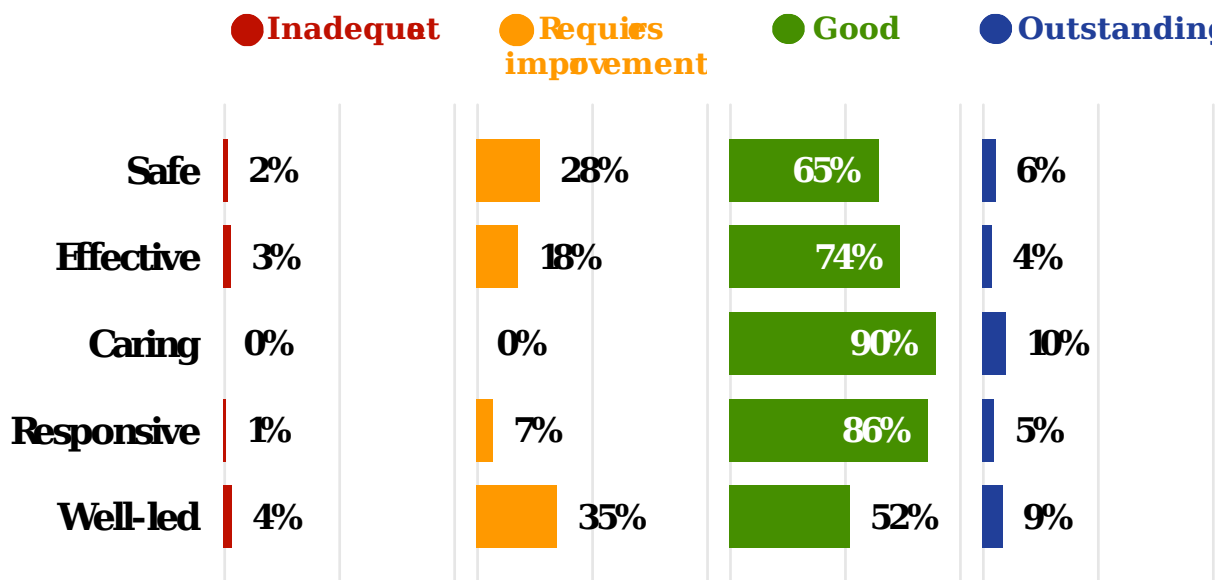
Figure A18: Independent ambulance services, overall ratings, 2024



Source: CQC ratings data, 1 August 2024

Note: Percentages may not add to 100 due to rounding.

Figure A19: Independent ambulance services, ratings by key question, 2024

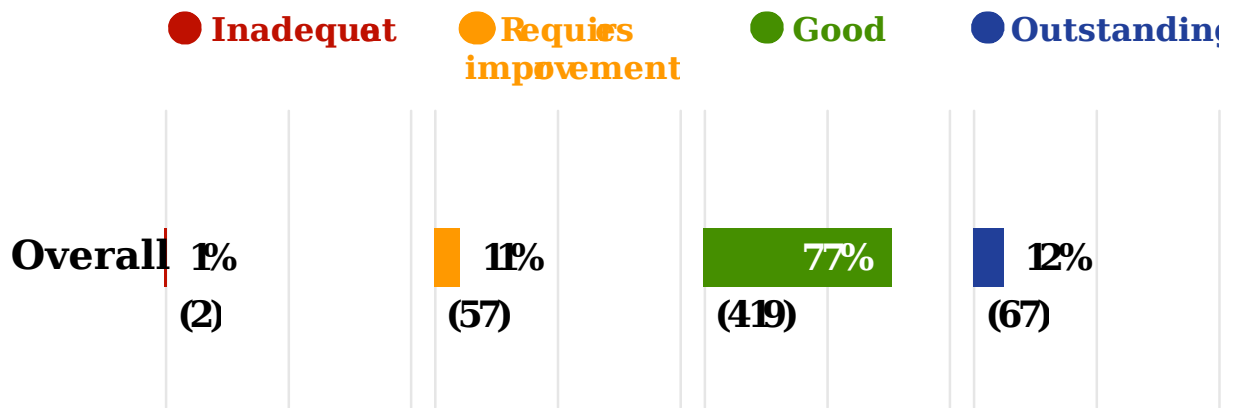


Source: CQC ratings data, 1 August 2024

Note: 2024 ratings at key question level include 'insufficient evidence to rate' represented in the following proportions of the total: 1.58% for effective, 1.04% for responsive, and 32.37% for the caring key questions.

Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

Figure A20: Community healthcare services, overall ratings, 2024

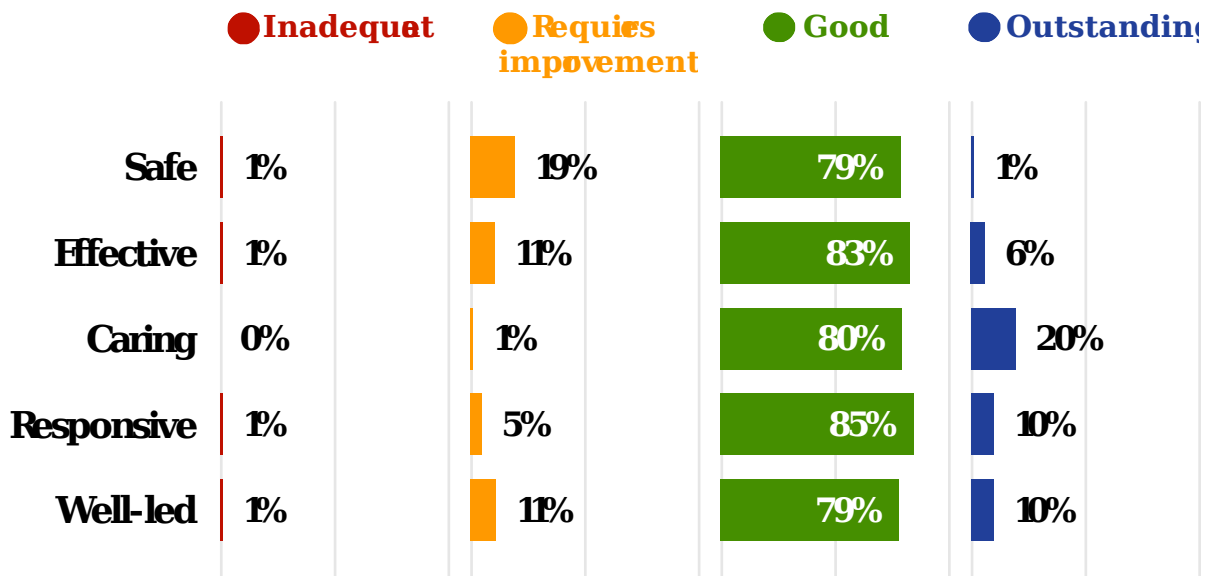


Source: CQC ratings data, 1 August 2024

Note: 2024 overall ratings include 1 'insufficient evidence to rate', representing 0.18% of the total ratings.

Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

Figure A21: Community healthcare services, ratings by key question, 2024

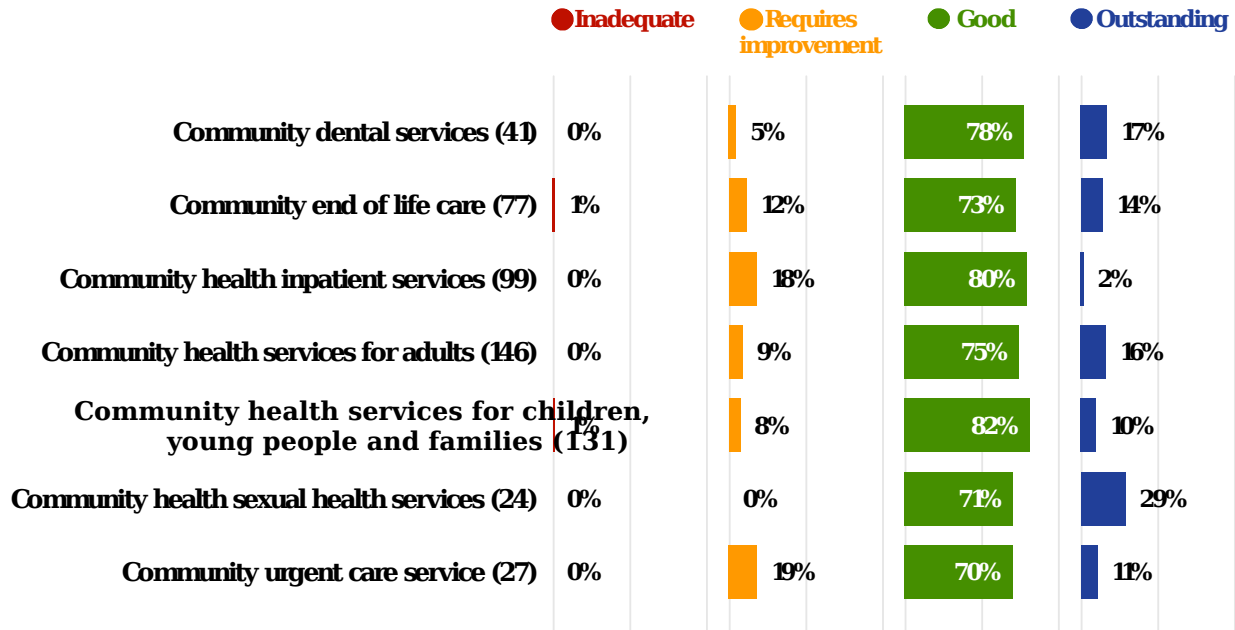


Source: CQC ratings data, 1 August 2024

Note: 2024 ratings at key question level include 'insufficient evidence to rate' represented in the following proportions of the total: 0.18% for safe, effective, responsive and well-led key questions, and 0.37% for the caring key question.

Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

Figure A22: Community healthcare services, overall ratings by service type, 2024



Source: CQC ratings data, 1 August 2024

Note: 2024 overall ratings at service type level include ‘insufficient evidence to rate’ represented in the following proportions of the total: 1% for community health inpatient services.

Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.