

Related guidance

This page sets out further information and guidance related to the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 and Care Quality Commission (Registration) Regulations 2009.

Regulation 4: Requirements where the service provider is an individual or partnership

Care Act and Care Certificate

- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Care Act 2014 resources](#) - Social Care Institute for Excellence
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

General resources

- [NICE Collaborating Centre for Social Care](#) - Social Care Institute for Excellence
 - [SCIE at-a-glance summaries](#) - Social Care Institute for Excellence
 - [SCIE guides](#) - Social Care Institute for Excellence
 - [SCIE resources and services](#) - Social Care Institute for Excellence
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- [Social Care TV \(requires registration\)](#) - Social Care Institute for Excellence

Quality monitoring/governance

- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)

Regulation 5: Fit and proper persons: directors

Care Act and Care Certificate

- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Care Act 2014 resources](#) - Social Care Institute for Excellence
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

Conduct, ethics and performance

- [The seven principals of public life](#) - GOV.UK (Committee on standards for public life)
- [Standards](#) - General Pharmaceutical Council
- [Standards of conduct, performance and ethics](#) - Health and Care Professions Council

Disclosure and Barring (DBS)

- [Disclosure and Barring Service](#)
- [Disclosure and Barring identity checking guidelines](#)
- [DBS checks for CQC registration](#)

End of life care

- [One chance to get it right: improving people's experience of care in the last days and hours of life](#) - Leadership Alliance for the Care of Dying People

Equality and human rights

- [EHRC employment statutory code of practice: sections on reasonable adjustments and pre-employment health checks](#) - Equality and Human Rights Commission
- [Equality Act 2010 guidance](#) - GOV.UK
- [Guidance about age discrimination](#) - Equality and Human Rights Commission
- [Guidance for service providers about their duties under the Equality Act 2010](#) - Equality and Human Rights Commission
- [Services, public functions and associations: Statutory code of practice](#) - Equality and Human Rights Commission

General resources

- [Health and Care Professions Council](#)

Quality monitoring/governance

- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)
- [Our Standards](#) - Professional Standards Authority
- [Setting up and running a charity: detailed information](#) - GOV.UK

Regulation 6: Requirement where the service provider is a body other than a partnership

Care Act and Care Certificate

- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
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- [Care Act 2014 resources](#) - Social Care Institute for Excellence
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

General resources

- [NICE Collaborating Centre for Social Care](#) - Social Care Institute for Excellence
- [SCIE at-a-glance summaries](#) - Social Care Institute for Excellence
- [SCIE guides](#) - Social Care Institute for Excellence
- [SCIE resources and services](#) - Social Care Institute for Excellence
- [Social Care TV \(requires registration\)](#) - Social Care Institute for Excellence

Quality monitoring/governance

- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)

Regulation 7: Requirements relating to registered managers

Care Act and Care Certificate

- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Care Act 2014 resources](#) - Social Care Institute for Excellence
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

General resources

- [NICE Collaborating Centre for Social Care](#) - Social Care Institute for Excellence
- [SCIE at-a-glance summaries](#) - Social Care Institute for Excellence
- [SCIE guides](#) - Social Care Institute for Excellence
- [SCIE resources and services](#) - Social Care Institute for Excellence
- [Social Care TV \(requires registration\)](#) - Social Care Institute for Excellence

Quality monitoring/governance

- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)

Regulation 8: General

Care Act and Care Certificate

- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Care Act 2014 resources](#) - Social Care Institute for Excellence
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

General resources

- [NICE Collaborating Centre for Social Care](#) - Social Care Institute for Excellence
 - [SCIE at-a-glance summaries](#) - Social Care Institute for Excellence
 - [SCIE guides](#) - Social Care Institute for Excellence
 - [SCIE resources and services](#) - Social Care Institute for Excellence
 - [Social Care TV \(requires registration\)](#) - Social Care Institute for Excellence
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Quality monitoring/governance

- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)

Regulation 9: Person-centred care

Care Act and Care Certificate

- [Care Act 2014 \(Social Care Institute for Excellence resources\)](#)
- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

Care, treatment and support

- [A better life for older people with high support needs: At a glance summary 65](#) - Social Care Institute for Excellence
 - [Adult social care outcomes framework 2018/19: handbook of definitions](#) - Department of Health and Social Care
 - [GP services for older people: a guide for care home managers – SCIE guide 52](#) – Social Care Institute for Excellence, December 2013
 - [Life Story Network resources](#)
 - [Living well in care homes](#) - Royal College of Occupational Therapists
 - [Making the move to delivering reablement: At a glance summary 56](#) - Social Care Institute for Excellence
 - [Maximising the potential of reablement: SCIE guide 49](#) – Social Care Institute for Excellence
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- [NHS choice framework](#) - GOV.UK
- [Preventing loneliness and social isolation among older people: At a glance 60](#) - Social Care Institute for Excellence

Continence

- [Continence](#) - Royal College of Nursing
- [Faecal incontinence: Quality standard 54](#) - NICE, February 2014
- [Lower urinary tract symptoms: The management of lower urinary tract symptoms in men – NICE clinical guideline 97](#) - NICE, May 2010
- [Urinary incontinence and pelvic organ prolapse in women: management NICE guideline \[NG 123\]](#) - NICE

Dignity and respect

- [Dignity in Care – SCIE guide 15](#) - Social Care Institute for Excellence, June 2010 (updated May 2013)

End of life care

- [Dying well at home: the case for integrated working: SCIE guide 48](#) - Social Care Institute for Excellence
- [End of life care](#) - NHS England
- [End of life care for adults: Quality standard \[QS13\]](#) - NICE
- [One chance to get it right: improving people's experience of care in the last days and hours of life](#) - Leadership Alliance for the Care of Dying People
- [Treatment and care towards the end of life: good practice in decision making](#) - General Medical Council

Equality and human rights

- [Equality Act 2010 guidance](#)
- [Guidance for service providers about their duties under the Equality Act 2010](#) - Equality and Human Rights Commission
- [Services, public functions and associations: Statutory code of practice](#) - Equality and Human Rights Commission

General resources

- [National Institute for Health and Care Excellence \(NICE\)](#)

Medicines

- [Managing medicines in care homes](#) - NICE

Mental capacity

- [Mental Capacity Act 2005 code of practice](#) - GOV.UK
- [Mental Capacity Act resources](#) - Social Care Institute for Excellence

Mental health

- [Common core principles for mental health and wellbeing in adult social care](#) - Skills for Care
- [Mental wellbeing of older people in care homes: Quality Standard 50](#) - NICE
- [New video to support mental wellbeing of older people in care homes quality standard](#) - NICE

Quality monitoring/governance

- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
 - [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)
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- [Patient experience in adult NHS services: improving the experience of care for people using adult NHS services](#) - NICE
- [Quality, service improvement and redesign \(QSIR\) tools](#) - NHS
- [Quality standard for patient experience in adult NHS services: NICE quality standard 15](#) - NICE
- [Service user experience in adult mental health: improving the experience of care for people using adult NHS mental health services](#) - NICE
- [Service user experience in adult mental health: Quality standard 14](#) - NICE

Personalised care

- [Commitment to care of people living with dementia](#) - Royal College of Nursing
- [Dementia Quality Standard \(QS184\)](#) - NICE
- [Introduction to personalisation](#) - Social Care Institute for Excellence
- [Personalisation briefing: Implications for advocacy workers: SCIE at a glance summary 12](#) - Social Care Institute for Excellence
- [Personalisation implications for all service user groups](#) - Social Care Institute for Excellence
- [Personalisation for specific groups](#) - Social Care Institute for Excellence
- [Think Local Act Personal Partnership guidance on personalisation](#)

Restrictive practice/restraint

- [SCIE Report 25: Minimising the use of 'restraint' in care homes: challenges, dilemmas and positive approaches](#) - Social Care Institute for Excellence 2009

Safeguarding

- [Commissioning care homes: common safeguarding challenges - SCIE guide 46](#) - Social Care Institute for Excellence

Staff support and training

- [Effective supervision in a variety of settings: SCIE guide 50](#) - Social Care Institute for Excellence

Regulation 9A: Visiting and accompanying in care homes, hospitals and hospices

- [Supporting safer visiting in care homes during infectious illness outbreaks](#) - UK Health Security Agency

Regulation 10: Dignity and respect

Care Act and Care Certificate

- [Care Act 2014 \(Social Care Institute for Excellence resources\)](#)
- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

Care, treatment and support

- [Compassion in practice nursing, midwifery and care staff: Our vision and strategy](#) - Department of Health/NHS Commissioning Board
 - [Life Story Network resources](#)
 - [Living well in care homes](#) - Royal College of Occupational Therapists
 - [Making the move to delivering reablement: At a glance summary 56](#) - Social Care Institute for Excellence
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- [Maximising the potential of reablement: SCIE guide 49](#) – Social Care Institute for Excellence
- [GP services for older people: a guide for care home managers – SCIE guide 52](#) – Social Care Institute for Excellence, December 2013
- [Preventing loneliness and social isolation among older people: At a glance 60](#) – Social Care Institute for Excellence

Caldicott

- [The Caldicott Principles](#) - National Data Guardian
- [Caldicott review: information governance in the health and care system](#) (Independent report) - National Data Guardian

Continence

- [Continence](#) - Royal College of Nursing
- [Faecal incontinence: Quality standard 54](#) - NICE, February 2014
- [Lower urinary tract symptoms: The management of lower urinary tract symptoms in men – NICE clinical guideline 97](#) - NICE, May 2010
- [Urinary incontinence and pelvic organ prolapse in women: management NICE guideline \[NG 123\]](#) - NICE

Data protection

- [Guide to Data Protection](#) - Information Commissioner's Office
- [Information sharing advice for safeguarding practitioners](#) - Department for Education

Dignity and respect

- [Common core principles for dignity guide](#) - Skills for Care
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- [Dignity Champions](#)
- [Dignity in Care resources](#) - Social Care Institute for Excellence
- [Dignity in Care – SCIE guide 15](#) - Social Care Institute for Excellence, June 2010 (updated May 2013)
- [Eliminating mixed sex accommodation: Declaration Exercise, Letter to NHS Chief Executives](#) - Department of Health and Social Care
- [Eliminating mixed sex accommodation - PL/CNO/2010/3 \(letter from Chief Nursing Officer and Deputy Chief Executive, November 2010\)](#) - Department of Health

Equality and human rights

- [Equality Act 2010 guidance](#) - GOV.UK
- [Guidance for service providers about their duties under the Equality Act 2010](#) - Equality and Human Rights Commission
- [Services, public functions and associations: Statutory code of practice](#) - Equality and Human Rights Commission

End of life care

- [Dying well at home: the case for integrated working: SCIE guide 48](#) - Social Care Institute for Excellence
- [End of life care](#) - NHS England
- [End of life care for adults: Quality standard \[QS13\]](#) - NICE
- [One chance to get it right: improving people's experience of care in the last days and hours of life](#) - Leadership Alliance for the Care of Dying People
- [Treatment and care towards the end of life: good practice in decision making](#) - General Medical Council

General resources

- [National Institute for Health and Care Excellence \(NICE\)](#)
- [NHS Constitution for England](#) - Department of Health and Social Care
- [Handbook to the NHS Constitution for England](#) (updated February 2021) - Department of Health and Social Care, Public Health England

Mental capacity

- [Mental Capacity Act 2005 code of practice](#) - GOV.UK
- [Mental Capacity Act resources](#) - Social Care Institute for Excellence

Mental health

- [Common core principles for mental health and wellbeing in adult social care](#) - Skills for Care
- [Mental Health Act 1983: Code of Practice](#) - Department of Health
- [Mental wellbeing of older people in care homes: Quality Standard 50](#) - NICE
- [New video to support mental wellbeing of older people in care homes quality standard](#) - NICE

Quality monitoring/governance

- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)
- [Quality standard for patient experience in adult NHS services: NICE quality standard 15](#) - NICE
- [Service user experience in adult mental health: Quality standard 14](#) - NICE

Personalised care

- [Introduction to personalisation](#) - Social Care Institute for Excellence
- [Personalisation briefing: Implications for advocacy workers: SCIE at a glance summary 12](#) - Social Care Institute for Excellence
- [Personalisation implications for all service user groups](#) - Social Care Institute for Excellence
- [Personalisation for specific groups](#) - Social Care Institute for Excellence
- [Think Local Act Personal Partnership guidance on personalisation](#)

Restrictive practice/restraint

- [SCIE Report 25: Minimising the use of 'restraint' in care homes: challenges, dilemmas and positive approaches](#) - Social Care Institute for Excellence 2009

Safeguarding

- [Commissioning care homes: common safeguarding challenges - SCIE guide 46](#) - Social Care Institute for Excellence

Regulation 11: Need for consent

Care Act and Care Certificate

- [Care Act 2014 \(Social Care Institute for Excellence resources\)](#)
- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

Care, treatment and support

- [GP services for older people: a guide for care home managers – SCIE guide 52](#) – Social Care Institute for Excellence, December 2013
-

- [NICE interventional procedures guidance](#) - NICE

Consent

- [Decision making and consent](#) - General Medical Council
- [Gillick competency and Fraser guidelines](#) - NSPCC Learning
- [Reference guide to consent for examination or treatment \(second edition\)](#) - Department of Health and Social Care
- [Using surveillance: information for service providers](#) - CQC

Data protection

- [In the picture: A data protection code of practice for surveillance cameras and personal information](#) - Information Commissioner's Office

Deprivation of liberty

- [Department of Health Guidance: Response to the Supreme Court Judgment/ Deprivation of Liberty Safeguards](#)

End of life care

- [Dying well at home: the case for integrated working: SCIE guide 48](#) - Social Care Institute for Excellence
- [End of life care](#) - NHS England
- [End of life care for adults: Quality standard \[QS13\]](#) - NICE
- [One chance to get it right: improving people's experience of care in the last days and hours of life](#) - Leadership Alliance for the Care of Dying People
- [Treatment and care towards the end of life: good practice in decision making](#) - General Medical Council

General resources

- [NHS Constitution for England](#) - Department of Health and Social Care
- [Handbook to the NHS Constitution for England](#) (updated February 2021) - Department of Health and Social Care, Public Health England

Mental capacity

- [Mental Capacity Act 2005 code of practice](#) - GOV.UK
- [Mental Capacity Act resources](#) - Social Care Institute for Excellence

Quality monitoring/governance

- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)
- [Quality, service improvement and redesign \(QSIR\) tools](#) - NHS

Personalised care

- [Introduction to personalisation](#) - Social Care Institute for Excellence

Restrictive practice/restraint

- [SCIE Report 25: Minimising the use of 'restraint' in care homes: challenges, dilemmas and positive approaches](#) - Social Care Institute for Excellence 2009

Regulation 12: Safe care and treatment

Abortion/termination of pregnancy

- [Guidance for doctors on compliance with the Abortion Act](#) - Department of Health and Social Care
 - [Abortion: procedures for approval of independent providers](#) - Department of Health and Social Care
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- [Women's health: termination of pregnancy](#) - Royal College of Nursing
- [The care of women requesting induced abortion \(Evidence-based Clinical Guideline No. 7\)](#) - Royal College of Obstetricians and Gynaecologists

Buildings/premises and equipment

- [Building engineering in the health sector \(HTM 00\)](#) - Department of Health and Social Care
 - [Central alerting system](#) - Medicines & Healthcare products Regulatory Agency (MHRA)
 - [DH building notes](#) - Department of Health and Social Care
 - [Domestic gas health and safety](#) - Health and Safety Executive
 - [Electrical safety and you: a brief guide](#) - Health and Safety Executive
 - [Electrical safety at work](#) - Health and Safety Executive
 - [Have the right workplace facilities](#) - Health and Safety Executive
 - [Health Building Note 00-10 Part D: Windows and associated hardware](#) - Department of Health
 - [Health technical memoranda collection](#) - Department of Health and Social Care
 - [Health technical memoranda series](#) including policies and principles of healthcare engineering (HTM 00) - Department of Health
 - [Gas safety](#) - Health and Safety Executive
 - [Good practice guidelines on lighting](#) - Stirling Dementia Service Development Centre
 - [Lighting at work, HSG38](#) - Health And Safety Executive
 - [Medical devices regulation and safety: detailed information](#) - GOV.UK
 - [PAT: Portable appliance testing FAQs](#) - Health And Safety Executive
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- Policies and principles of healthcare engineering (HTM 00) - Department of Health, 2014
- [Provision and Use of Work Equipment Regulations 1998 \(PUWER\)](#)- Health and Safety Executive
- [Stirling Dementia Service Development Centre \(DSDC\)](#)

Caldicott

- [The Caldicott Principles](#) - National Data Guardian
- [Caldicott review: information governance in the health and care system](#) (Independent report) - National Data Guardian

Care Act and Care Certificate

- [Care Act 2014 \(Social Care Institute for Excellence resources\)](#)
- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

Care, treatment and support

- [GP services for older people: a guide for care home managers – SCIE guide 52](#) – Social Care Institute for Excellence, December 2013
- [Pressure ulcers: prevention and management](#) - NICE
- [Self care: Supporting people to take responsibility for their own health and well being](#) - Skills for Care

Data Protection

- [Information sharing advice for safeguarding practitioners](#) - Department for Education
- [Guide to Data Protection](#) - Information Commissioner's Office
- [The Information Governance Review: To share or not to share](#)

Deprivation of liberty

- [Department of Health Guidance: Response to the Supreme Court Judgment/ Deprivation of Liberty Safeguards](#)

Dignity and respect

- [Dignity in Care – SCIE guide 15](#) - Social Care Institute for Excellence, June 2010 (updated May 2013)

End of life care

- [One chance to get it right: improving people's experience of care in the last days and hours of life](#) - Leadership Alliance for the Care of Dying People

General resources

- [National Institute for Health and Care Excellence \(NICE\)](#)

Health and safety

- [Guidance for health and social care services](#) - Health and Safety Executive
 - [Health and Safety Executive guidance](#)
 - [Health and safety in care homes](#) - Health and Safety Executive
 - [Health and Safety \(Sharp Instruments in Healthcare\) Regulations 2013](#) - Health and Safety Executive
 - [Leading health and safety at work](#) - Health and Safety Executive
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- [Managing for health and safety](#) - Health and Safety Executive
- [Managing for health and safety \(HSG65\) guidance](#) - Health and Safety Executive
- [Managing risks and risk assessment at work](#) - Health and Safety Executive
- [Natural rubber latex sensitisation in health and social care](#) - Health and Safety Executive
- [Selecting latex gloves](#) - Health and Safety Executive
- [Sharps injuries](#) - Health and Safety Executive

Infection control/cleanliness

- [Care homes: infection prevention and control](#) - Department of Health and Social Care, Public Health England
 - [Health and Social Care Act 2008: code of practice on the prevention and control of infections](#) - Department of Health and Social Care
 - [The national specifications for cleanliness: Guidance on setting and measuring performance outcomes in care homes](#) - NHS National Patient Safety Agency
 - [The revised healthcare cleaning manual](#) - National Patient Safety Agency
 - [Infection control in the built environment \(HBN 00-09\)](#) - Department of Health and Social Care
 - [Infection prevention and control Quality standard \[QS61\]](#) - NICE
 - [Healthcare-associated infections: prevention and control in primary and community care Clinical guideline \[CG139\]](#) - NICE
 - [Prevention and control of healthcare-associated infections: Quality improvement guide](#) - NICE
 - [Essential practice for infection prevention and control](#) - Royal College of Nursing
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- [Guidance on decontamination of equipment for gastrointestinal endoscopy](#) - British Society of Gastroenterology

Medicines

- [Managing medicines in care homes](#) - NICE
- [Medicines management](#) - NICE
- [Medicines optimisation: the safe and effective use of medicines to enable the best possible outcomes](#) - NICE
- [Professional standards for hospital pharmacy](#) - Royal Pharmaceutical Society
- [Protocol for ordering, storing and handling vaccines](#) (March 2014) - Public Health England

Mental capacity

- [Mental Capacity Act 2005 code of practice](#) - GOV.UK

Moving and handling

- [Getting to grips with hoisting people](#) - Health And Safety Executive
- [How the Lifting Operations and Lifting Equipment Regulations \(LOLER / PUWER\) apply to health and social care](#) - Health and Safety Executive
- [Moving and handling in health and social care](#) - Health and Safety Executive

Quality monitoring/governance

- [NHS Patient Safety Strategy](#) - NHS England
 - [National Institute for Health and Care Excellence \(NICE\) guidance](#)
 - [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)
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- [Quality, service improvement and redesign \(QSIR\) tools](#) - NHS
- [Patient group directions: Medicines practice guideline \[MPG2\]](#) (Published date: Last updated: 27 March 2017) - NICE
- [Security of prescription forms guidance \(updated August 2015\)](#) - NHS Protect

Personalised care

- [Introduction to personalisation](#) - Social Care Institute for Excellence

Restrictive practice/restraint

- [SCIE Report 25: Minimising the use of 'restraint' in care homes: challenges, dilemmas and positive approaches](#) - Social Care Institute for Excellence 2009

Risk assessment

- [Sensible risk assessment in care settings](#) - Health and Safety Executive
- [Bed rail risk management - Sector information minute SIM 07/2012/06](#) - Health and Safety Executive
- [Bed rails: management and safe use \(Guidance on managing and using bed rails safely, updated January 2021\)](#) - Medicines and Healthcare products Regulatory Agency
- [Managing risk from hot water and surfaces in health and social care](#) - Health and Safety Executive

Safeguarding

- [Commissioning care homes: common safeguarding challenges - SCIE guide 46](#) - Social Care Institute for Excellence

Safety

- [Cryptic clue or familiar sign?](#) - MHRA
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- [Our National Patient Safety Alerts](#) - NHS England
- [Alerts, recalls and safety information: drugs and medical devices](#) - MHRA

Slips, trips and falls

- [Falls from windows or balconies in health and social care](#) - Health and Safety Executive
- [Falls in older people: assessing risk and prevention](#) - NICE
- [Slips and trips in health and social care](#) - Health and Safety Executive

Staffing and recruitment

- [Uniforms and workwear: guidance on uniforms and workwear for NHS employers](#) - Department of Health (2010 archived)

Staff support and training

- [2021 Resuscitation Guidelines](#) - Resuscitation Council UK

Waste management

- [Safe management of healthcare waste](#) - Department of Health and Social Care

Water systems (including legionella)

- [Control of legionella in hot and cold water systems in care services/settings using temperature](#) - Health and Safety Executive
- [Safe water in healthcare premises \(HTM 04-01\)](#) - Department of Health and Social Care

Whistleblowing

- [Whistleblowing: Guidance for providers who are registered with the Care Quality Commission](#)
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- [Whistleblowing: improving organisational practice](#) - Social Care Institute for Excellence
- [Raising a concern with NHS England](#) - NHS England
- [Raising concerns at work: Whistleblowing guidance for workers and employers in health and social care](#) - The British Association of Social Workers (BASW)

Regulation 13: Safeguarding service users from abuse and improper treatment

Care Act and Care Certificate

- [Care Act 2014 \(Social Care Institute for Excellence resources\)](#)
- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

Challenging behaviour

- [Ensuring quality services: Core principles for the commissioning of services for children, young people, adults and older people with learning disabilities and/or autism who display or are at risk of displaying behaviour that challenges](#) (NHS England and Local Government Association, 2014)
 - Meeting needs and reducing distress: guidance on the prevention and management of clinically related challenging behaviour in NHS settings (NHS Protect, 2013)
 - [Services for people with learning disabilities and challenging behaviour or mental health needs Mansell report 2007: revised edition](#) - Department of Health (archived)
-

- [Violence and aggression: short-term management in mental health, health and community settings](#) - NICE

Data protection

- [Information sharing advice for safeguarding practitioners](#) - Department for Education

Deprivation of liberty

- [Department of Health Guidance: Response to the Supreme Court Judgment/ Deprivation of Liberty Safeguards](#)
- [Liberty Protection Safeguards factsheets](#): Information about Liberty Protection Safeguards (LPS) - Department of Health and Social Care

Dignity and respect

- [Dignity in Care – SCIE guide 15](#) - Social Care Institute for Excellence, June 2010 (updated May 2013)

End of life care

- [One chance to get it right: improving people's experience of care in the last days and hours of life](#) - Leadership Alliance for the Care of Dying People

Equality and human rights

- [Equality Act 2010 guidance](#)
- [Guidance for service providers about their duties under the Equality Act 2010](#) - Equality and Human Rights Commission
- [Services, public functions and associations: Statutory code of practice](#) - Equality and Human Rights Commission

General resources

- [National Institute for Health and Care Excellence \(NICE\)](#)

Mental capacity

- [Mental Capacity Act 2005 code of practice](#) - GOV.UK

Mental health

- [Mental Health Act 1983: Code of Practice](#) - Department of Health

Personalised care

- [Introduction to personalisation](#) - Social Care Institute for Excellence

Quality monitoring/governance

- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)

Restrictive practice/restraint

- [Behaviours which challenge](#) - Skills for Care
- [Helping health and care services manage difficult patient behaviour](#) - Department for Health and Social Care

Risk assessment

- [Bed rail risk management - Sector information minute SIM 07/2012/06](#) - Health and Safety Executive
 - [Bed rails: management and safe use \(Guidance on managing and using bed rails safely, updated January 2021\)](#) - Medicines and Healthcare products Regulatory Agency
 - [Managing risks and risk assessment at work](#) - Health and Safety Executive
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- [Sensible risk assessment in care settings](#) - Health and Safety Executive

Safeguarding

- [Child abuse concerns: guide for practitioners](#) - Department for Education
- [Child maltreatment: when to suspect maltreatment in under 18s](#) - NICE
- [Clinical governance and adult safeguarding](#) - Department of Health (archived)
- [Commissioning care homes: common safeguarding challenges - SCIE guide 46](#) - Social Care Institute for Excellence
- [Safeguarding adults](#) - Social Care Institute for Excellence
- [Safeguarding adults: A national framework of standards for good practice and outcomes in adult protection work](#) - Association of Directors of Social Services (ADSS)
- [Safeguarding children and young people: roles and competencies](#) - Royal College of Paediatrics and Child Health

Whistleblowing

- [Raising concerns at work: whistleblowing guidance for workers and employers in health and social care](#) - The British Association of Social Workers (BASW)
- [Raising a concern with NHS England](#) - NHS England
- [Whistleblowing: guidance for providers who are registered with the Care Quality Commission](#)
- [Whistleblowing: improving organisational practice](#) - Social Care Institute for Excellence

Regulation 14: Meeting nutritional and hydration needs

Care Act and Care Certificate

- [Care Act 2014 \(Social Care Institute for Excellence resources\)](#)
- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

Dignity and respect

- [Dignity in Care – SCIE guide 15](#) - Social Care Institute for Excellence, June 2010 (updated May 2013)

End of life care

- [One chance to get it right: improving people's experience of care in the last days and hours of life](#) - Leadership Alliance for the Care of Dying People

Food safety/hygiene

- [Alerts, product withdrawals and recalls](#) - Food Standards Agency
- [Business guidance: How to run your food business](#) - Food Standards Agency
- [Essence of Care 2010: Benchmarks for food and drink](#) - Department of Health
- [General food law](#) - Food Standards Agency
- [Guidance on food served to older people in residential care](#) - Food Standards Agency (archived)
- [Healthier and more sustainable catering](#) - Public Health England
- [Sustainable procurement: the GBS for food and catering services](#) - Official Government Buying Standards (GBS) for food and catering services
- [The Food Safety Act 1990 – A guide for food businesses](#) - Food Standards Agency

General resources

- [National Institute for Health and Care Excellence \(NICE\)](#)

Mental capacity

- [Mental Capacity Act 2005 code of practice](#) - GOV.UK

Nutrition and hydration

- [10 Key Characteristics of good nutritional care in hospitals](#) - Council of Europe
- [At a Glance 3: Nutritional care and older people](#) - Social Care Institute for Excellence
- [Diet, nutrition and obesity](#) - NICE
- [Establishing food standards for NHS hospitals: Independent report](#) - Department of Health and Social Care
- [Malnutrition universal screening tool](#) - BAPEN
- [Nutrition and hydration: Professional Resources](#) - Royal College of Nursing
- Nutrition for specific groups (Royal College of Nursing)
- [Nutrition support for adults: oral nutrition support, enteral tube feeding and parenteral nutrition](#) - NICE
- [Nutrition support in adults: Quality standard 24](#) - NICE
- [Patient-led assessments of the care environment \(PLACE\)](#) - NHS Digital
- [Safer food, better business supplement for residential care homes](#) - Food Standards Agency
- [The nutrition and hydration digest: Improving outcomes through food and beverage services](#) - British Dietetic Association

Personalised care

- [Introduction to personalisation](#) - Social Care Institute for Excellence
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Quality monitoring/governance

- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)

Regulation 15: Premises and equipment

Buildings/premises and equipment

- [Bed rails: management and safe use](#) - Medicines and Healthcare products Regulatory Agency
 - [Building engineering in the health sector \(HTM 00\)](#) - Department of Health and Social Care
 - [Devices in Practice: Checklists for using medical devices](#) - Medicines and Healthcare products Regulatory Agency
 - [Domestic gas health and safety](#) - Health and Safety Executive
 - [Electrical safety and you: a brief guide](#) - Health and Safety Executive
 - [Electrical safety at work](#) - Health and Safety Executive
 - [Gas safety](#) - Health and Safety Executive
 - [Good practice guidelines on lighting](#) - Stirling Dementia Service Development Centre
 - [Have the right workplace facilities](#) - Health and Safety Executive
 - [Health building notes](#) - Department of Health and Social Care
 - [Health technical memoranda collection](#) - Department of Health and Social Care
 - [Health technical memoranda series](#) including policies and principles of healthcare engineering (HTM 00) - Department of Health
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- [Lighting at work, HSG38](#) - Health And Safety Executive
- [Managing medical devices](#) - Medicines and Healthcare products Regulatory Agency
- [Medical devices regulation and safety: detailed information](#) - GOV.UK
- Medical gases pipeline systems - Health technical memorandum 02-01 Part A: Design, installation, validation and verification - Department of Health
- [PAT: Portable appliance testing FAQs](#) - Health And Safety Executive
- Policies and principles of healthcare engineering (HTM 00) - Department of Health, 2014
- [Pressure systems](#) - Health and Safety Executive
- [Provision and Use of Work Equipment Regulations 1998 \(PUWER\)](#) - Health and Safety Executive
- [Stirling Dementia Service Development Centre \(DSDC\)](#)

Care Act and Care Certificate

- [Care Act 2014 \(Social Care Institute for Excellence resources\)](#)
- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

Control of Substances Hazardous to Health (COSHH)

- [Control of Substances Hazardous to Health \(COSHH\)](#) - Health and Safety Executive
- [The Control of Substances Hazardous to Health Regulations 2002: Approved code of practice and guidance](#) - Health and Safety Executive

Data protection

- [In the picture: A data protection code of practice for surveillance cameras and personal information](#) - Information Commissioner's Office

Dignity and respect

- [Eliminating Mixed Sex Accommodation: Declaration Exercise, Letter to NHS Chief Executives](#) - Department of Health and Social Care
- [Eliminating mixed sex accommodation - PL/CNO/2010/3 \(letter from Chief Nursing Officer and Deputy Chief Executive, November 2010\)](#) - Department of Health

End of life care

- [One chance to get it right: improving people's experience of care in the last days and hours of life](#) - Leadership Alliance for the Care of Dying People

Equality and human rights

- [Equality Act 2010 guidance](#)
- [Guidance for service providers about their duties under the Equality Act 2010](#) - Equality and Human Rights Commission
- [Services, public functions and associations: Statutory code of practice](#) - Equality and Human Rights Commission

Fire safety

- [Fire safety risk assessment: residential care premises](#) - Home Office
- [Discover your legal obligations: Regulatory Reform \(Fire Safety\) Order 2005](#) - London Fire Brigade
- [Regulatory Reform \(Fire Safety\) Order 2005: a short guide to making your premises safe from fire](#) - HM Government

General resources

- [NHS Constitution for England](#) - Department of Health and Social Care
- [Handbook to the NHS Constitution for England](#) (updated February 2021) - Department of Health and Social Care, Public Health England

Health and safety

- [Guidance for health and social care services](#) - Health and Safety Executive
- [Health and Safety Executive guidance](#)
- [Health and safety in care homes](#) - Health and Safety Executive
- [Leading health and safety at work](#) - Health and Safety Executive
- [Managing for health and safety](#) - Health and Safety Executive
- [Managing for health and safety \(HSG65\) guidance](#) - Health and Safety Executive
- [Ventilation](#) - Health and Safety Executive

Infection control/cleanliness

- [Care homes: infection prevention and control](#) - Department of Health and Social Care, Public Health England
 - [Essential practice for infection prevention and control](#) - Royal College of Nursing
 - [Guidance on decontamination of equipment for gastrointestinal endoscopy](#) - British Society of Gastroenterology
 - [Health and Social Care Act 2008: code of practice on the prevention and control of infections](#) - Department of Health and Social Care
 - [Healthcare-associated infections: prevention and control in primary and community care Clinical guideline \[CG139\]](#) - NICE
 - [Infection control in the built environment \(HBN 00-09\)](#) - Department of Health and Social Care
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- [Infection prevention and control Quality standard \[QS61\]](#) - NICE
- PAS 5748:2014 Specification for the planning, application, measurement and review of cleanliness services in hospitals
- [Prevention and control of healthcare-associated infections: Quality improvement guide](#) - NICE
- [The national specifications for cleanliness: Guidance on setting and measuring performance outcomes in care homes](#) - NHS National Patient Safety Agency
- [The revised healthcare cleaning manual](#) - National Patient Safety Agency

Mental capacity

- [Mental Capacity Act 2005 code of practice](#) - GOV.UK

Moving and handling

- [Getting to grips with hoisting people](#) - Health And Safety Executive
- [How the Lifting Operations and Lifting Equipment Regulations \(LOLER / PUWER\) apply to health and social care](#) - Health and Safety Executive
- [Moving and handling in health and social care](#) - Health and Safety Executive

Quality monitoring/governance

- [NHS Premises Assurance Model](#) - NHS England
- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)

Risk assessment

- [Bed rail risk management - Sector information minute SIM 07/2012/06](#) - Health and Safety Executive
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- [Bed rails: management and safe use \(Guidance on managing and using bed rails safely, updated January 2021\)](#) - Medicines and Healthcare products Regulatory Agency
- [Managing risks and risk assessment at work](#) - Health and Safety Executive
- [Sensible risk assessment in care settings](#) - Health and Safety Executive

Safeguarding

- [Commissioning care homes: common safeguarding challenges - SCIE guide 46](#) - Social Care Institute for Excellence

Staffing and recruitment

- [People management resources](#) - Social Care Institute for Excellence

Regulation 16: Receiving and acting on complaints

Care Act and Care Certificate

- [Care Act 2014 \(Social Care Institute for Excellence resources\)](#)
- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

Complaints

- [Adult social care complaint reviews](#) - Local Government and Social Care Ombudsman
 - [Adult care services: Ombudsman decisions](#) - Local Government and Social Care Ombudsman
 - [Complaining about health and social care](#) - MIND
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- [Complaints about health and social care](#) - Local Government and Social Care Ombudsman
- [Complaints matter](#)
- [Concerns about a care service](#) - Social Care Institute for Excellence
- [Improving complaints](#) - The Patients Association
- [Independent Sector Complaints Adjudication Service](#)
- My expectations for raising concerns and complaints - Local Government Ombudsman, Healthwatch, Parliamentary and Health Service Ombudsman, November 2014
- [NHS complaints guidance](#) - Department for Health and Social Care
- [Principles of good complaint handling](#) - Parliamentary and Health Service Ombudsman

Data protection

- [Guide to Data Protection](#) - Information Commissioner's Office

Dignity and respect

- [Dignity in Care – SCIE guide 15](#) - Social Care Institute for Excellence, June 2010 (updated May 2013)

End of life care

- [One chance to get it right: improving people's experience of care in the last days and hours of life](#) - Leadership Alliance for the Care of Dying People

General resources

- [NHS Constitution for England](#) - Department of Health and Social Care
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- [Handbook to the NHS Constitution for England](#) (updated February 2021) - Department of Health and Social Care, Public Health England

Quality monitoring/governance

- [Accessible Information Standard: Making health and social care information accessible](#) - NHS England
- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)
- [Patient experience in adult NHS services: improving the experience of care for people using adult NHS services](#) - NICE
- [Quality standard for patient experience in adult NHS services: NICE quality standard 15](#) - NICE
- [Service user experience in adult mental health: improving the experience of care for people using adult NHS mental health services](#) - NICE
- [Service user experience in adult mental health: Quality standard 14](#) - NICE

Regulation 17: Good governance

Care Act and Care Certificate

- [Care Act 2014 \(Social Care Institute for Excellence resources\)](#)
- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

Buildings/premises and equipment

- [Building engineering in the health sector \(HTM 00\)](#) - Department of Health and Social Care
- [DH building notes](#) - Department of Health and Social Care
- [Domestic gas health and safety](#) - Health and Safety Executive
- [Electrical safety and you: a brief guide](#) - Health and Safety Executive
- [Electrical safety at work](#) - Health and Safety Executive
- [Gas safety](#) - Health and Safety Executive
- [Good practice guidelines on lighting](#) - Stirling Dementia Service Development Centre
- [Guidance for health and social care services](#) - Health and Safety Executive
- [Have the right workplace facilities](#) - Health and Safety Executive
- [Health and safety in care homes](#) - Health and Safety Executive
- [Health technical memoranda collection](#) - Department of Health and Social Care
- [Health technical memoranda series](#) including policies and principles of healthcare engineering (HTM 00) - Department of Health
- [Lighting at work, HSG38](#) - Health And Safety Executive
- [PAT: Portable appliance testing FAQs](#) - Health And Safety Executive
- Policies and principles of healthcare engineering (HTM 00) - Department of Health, 2014
- [Stirling Dementia Service Development Centre \(DSDC\)](#)

Care, treatment and support

- [Adult social care outcomes framework 2018/19: handbook of definitions](#) - Department of Health and Social Care
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- [GP services for older people: a guide for care home managers – SCIE guide 52](#) – Social Care Institute for Excellence, December 2013

Complaints

- [Adult care services: Ombudsman decisions](#) - Local Government and Social Care Ombudsman

Conduct, ethics and performance

- [Revised Midwives rules and standards come into force](#) - Nursing and Midwifery Council
- [Standards for competence for registered nurses Pre-2018](#) (still valid) - Nursing and Midwifery Council
- [Standards for the dental team](#) - General Dental Council

Confidentiality

- A guide to confidentiality in health and social care - NHS Digital
- [Confidentiality: NHS code of practice](#) - Department of Health and Social Care

Continuing professional development

- [Standards of continuing professional development](#) - Health and Care Professions Council

Control of Substances Hazardous to Health (COSHH)

- [Control of Substances Hazardous to Health \(COSHH\)](#) - Health and Safety Executive
- [The Control of Substances Hazardous to Health Regulations 2002: Approved code of practice and guidance](#) - Health and Safety Executive

Data protection

- [Guide to Data Protection](#) - Information Commissioner's Office
- [In the picture: A data protection code of practice for surveillance cameras and personal information](#) - Information Commissioner's Office
- [The Information Governance Review: To share or not to share](#)

Deprivation of liberty

- [Liberty Protection Safeguards factsheets](#): Information about Liberty Protection Safeguards (LPS) - Department of Health and Social Care

End of life care

- [One chance to get it right: improving people's experience of care in the last days and hours of life](#) - Leadership Alliance for the Care of Dying People

Equality and human rights

- [A refreshed equality delivery system for the NHS](#) - NHS England, 2013
- [EHRC employment statutory code of practice: sections on reasonable adjustments and pre-employment health checks](#) - Equality and Human Rights Commission
- [Equality Act 2010 guidance](#)
- [Guidance about age discrimination](#) - Equality and Human Rights Commission
- [Guidance for service providers about their duties under the Equality Act 2010](#) - Equality and Human Rights Commission
- [Services, public functions and associations: Statutory code of practice](#) - Equality and Human Rights Commission

General resources

- [National Institute for Health and Care Excellence \(NICE\)](#)
 - [NHS Constitution for England](#) - Department of Health and Social Care
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- [Handbook to the NHS Constitution for England](#) (updated February 2021) - Department of Health and Social Care, Public Health England

Health and safety

- [Health and Safety \(Sharp Instruments in Healthcare\) Regulations 2013](#) - Health and Safety Executive
- [Natural rubber latex sensitisation in health and social care](#) - Health and Safety Executive
- [Selecting latex gloves](#) - Health and Safety Executive
- [Sharps injuries](#) - Health and Safety Executive

Mental capacity

- [Mental Capacity Act 2005 code of practice](#) - GOV.UK
- [Mental Capacity Act resources](#) - Social Care Institute for Excellence

Mental health

- [Mental Health Act 1983: Code of Practice](#) - Department of Health

Moving and handling

- [Getting to grips with hoisting people](#) - Health And Safety Executive
- [How the Lifting Operations and Lifting Equipment Regulations \(LOLER / PUWER\) apply to health and social care](#) - Health and Safety Executive
- [Moving and handling in health and social care](#) - Health and Safety Executive

Quality monitoring/governance

- [Accessible Information Standard: Making health and social care information accessible](#) - NHS England
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- [General Dental Council Governance](#)
- [General Medical Council Legislative Framework](#)
- [Good medical practice](#) - General Medical Council
- [Into practice guide](#) - NICE
- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)
- [National NHS staff survey reports](#)
- [NHS Patient survey programme](#)
- [NHS Patient Safety Strategy](#) - NHS England
- [NICE Quality and Outcomes Framework indicator](#)
- [Prevention of Future Deaths reports](#)- Courts and Tribunals Judiciary
- [Professional Standards Authority](#)
- [Records Management Code of Practice 2021](#) - NHSX
- [Revised Never Events policy and framework](#) - NHS England

Records management

- [Records Management Code of Practice 2021](#) - NHSX
- [Standards for the clinical structure and content of patient records](#) - Royal College of Physicians

Safety

- [Healthcare Professional Alert Notices](#) - NHS Resolution

Staff support and training

- [Discover the Adult Social Care Workforce Data Set](#) - Skills for Care
- [Effective supervision in a variety of settings: SCIE guide 50](#) - Social Care Institute for Excellence
- [2021 Resuscitation Guidelines](#) - Resuscitation Council UK
- [SCIE resources and services](#)- Social Care Institute for Excellence

Whistleblowing

- [Raising concerns at work: Whistleblowing guidance for workers and employers in health and social care](#) - The British Association of Social Workers (BASW)

Regulation 18: Staffing

Care Act and Care Certificate

- [Care Act 2014 \(Social Care Institute for Excellence resources\)](#)
- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Care certificate](#) - Health Education England
- [Care certificate](#) - Skills for Care
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

Care, treatment and support

- [GP services for older people: a guide for care home managers: SCIE guide 52](#) – Social Care Institute for Excellence, December 2013
 - [Making the move to delivering reablement: At a glance summary 56](#) - Social Care Institute for Excellence
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- [Maximising the potential of reablement: SCIE guide 49](#) – Social Care Institute for Excellence

Conduct, ethics and performance

- [Revised Midwives rules and standards come into force](#) - Nursing and Midwifery Council
- [Standards](#) - General Pharmaceutical Council
- [Standards for competence for registered nurses Pre-2018](#) (still valid) - Nursing and Midwifery Council
- [Standards of conduct, performance and ethics](#) - Health and Care Professions Council

Continuing professional development

- [Continuing professional development](#) - General Medical Council
- [CPD for dental professionals](#) - General Dental Council
- [Professional development](#) - Royal College of Nursing
- [Standards of continuing professional development](#) - Health and Care Professions Council

Disclosure and Barring (DBS)

- [Disclosure and Barring Service](#)
- [Disclosure and Barring identity checking guidelines](#)
- [DBS checks for CQC registration](#)

Equality and human rights

- [EHRC employment statutory code of practice: sections on reasonable adjustments and pre-employment health checks](#) - Equality and Human Rights Commission
-

- [Guidance about age discrimination](#) - Equality and Human Rights Commission

End of life care

- [One chance to get it right: improving people's experience of care in the last days and hours of life](#) - Leadership Alliance for the Care of Dying People

Health and safety

- [Consulting employees on health and safety: A brief guide to the law](#) - Health and Safety Executive
- [Guidance for health and social care services](#) - Health and Safety Executive
- [Health and Safety Executive guidance](#)
- [Health and safety in care homes](#) - Health and Safety Executive
- [Health and Safety \(Sharp Instruments in Healthcare\) Regulations 2013](#) - Health and Safety Executive
- [Leading health and safety at work](#) - Health and Safety Executive
- [Managing for health and safety](#) - Health and Safety Executive
- [Managing for health and safety \(HSG65\) guidance](#) - Health and Safety Executive
- [Natural rubber latex sensitisation in health and social care](#) - Health and Safety Executive
- [Selecting latex gloves](#) - Health and Safety Executive
- [Sharps injuries](#) - Health and Safety Executive
- [Violence at work: A guide for employers](#) - Health and Safety Executive

General resources

- [Health and Care Professions Council](#)

Quality monitoring/governance

- [Good medical practice](#) - General Medical Council
- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)
- [Professional Standards Authority](#)
- [Recommendations for CQC providers guide](#) - Skills for Care

Restrictive practice/restraint

- [SCIE Report 25: Minimising the use of 'restraint' in care homes: challenges, dilemmas and positive approaches](#) - Social Care Institute for Excellence 2009

Staff support and training

- [Discover the Adult Social Care Workforce Data Set](#) - Skills for Care
- [Effective supervision in a variety of settings: SCIE guide 50](#) - Social Care Institute for Excellence
- [Manager induction standards](#) - Skills for Care
- [Review of healthcare assistants and support workers in NHS and social care](#) (The Cavendish Review) - Department of Health and Social Care
- [Skills for Care](#)
- [What are the Management Standards?](#) - Health and Safety Executive
- [Work-related stress](#) - Health and Safety Executive

Staffing and recruitment

- [COVID-19 and staffing levels](#) -Royal College of Nursing
 - [How to ensure the right people, with the right skills, are in the right place at the right time](#) - National Quality Board
-

- [People management resources](#) - Social Care Institute for Excellence
- Planning your workforce - Skills for Care
- [Revalidation](#) - General Medical Council
- [Safe staffing for nursing in adult inpatient wards in acute hospitals](#) - NICE
- [Safe staffing guidance and advice list](#) - NICE

Staff support and training

- [National Skills Academy for Social Care](#)

Regulation 19: Fit and proper persons employed

Care Act and Care Certificate

- [Care Act 2014 \(Social Care Institute for Excellence resources\)](#)
- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Care certificate](#) - Health Education England
- [Care certificate](#) - Skills for Care
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

Conduct, ethics and performance

- [Revised Midwives rules and standards come into force](#) - Nursing and Midwifery Council
- [Standards for competence for registered nurses Pre-2018](#) (still valid) - Nursing and Midwifery Council
- [Standards for the dental team](#) - General Dental Council

Continuing professional development

- [Standards of continuing professional development](#) - Health and Care Professions Council

Disclosure and Barring (DBS)

- [Disclosure and Barring Service](#)
- [Disclosure and Barring identity checking guidelines](#)
- [DBS checks for CQC registration](#)

End of life care

- [One chance to get it right: improving people's experience of care in the last days and hours of life](#) - Leadership Alliance for the Care of Dying People

Equality and human rights

- [EHRC employment statutory code of practice: sections on reasonable adjustments and pre-employment health checks](#) - Equality and Human Rights Commission
- [Equality Act 2010 guidance](#)
- [Guidance about age discrimination](#) - Equality and Human Rights Commission
- [Guidance for service providers about their duties under the Equality Act 2010](#) - Equality and Human Rights Commission
- [Services, public functions and associations: Statutory code of practice](#) - Equality and Human Rights Commission

Fees

- [Unfair contract terms guidance: OFT311](#) - Competition and Markets Authority
- [Unfair contract terms: CMA37](#) - Competition and Markets Authority

Quality monitoring/governance

- [General Dental Council Governance](#)
- [General Medical Council Legislative Framework](#)
- [Good medical practice](#) - General Medical Council
- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)
- [Professional Standards Authority](#)
- [Recommendations for CQC providers guide](#) - Skills for Care

Safety

- [Healthcare Professional Alert Notices](#) - NHS Resolution

Staffing and recruitment

- [People management resources](#) - Social Care Institute for Excellence

Staff support and training

- [National Skills Academy for Social Care](#)

Regulation 20: Duty of candour

Care Act and Care Certificate

- [Care Act 2014 \(Social Care Institute for Excellence resources\)](#)
- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

Conduct, ethics and performance

- [Revised Midwives rules and standards come into force](#) - Nursing and Midwifery Council
- [Standards for competence for registered nurses Pre-2018](#) (still valid) - Nursing and Midwifery Council
- [Standards for the dental team](#) - General Dental Council

Consent

- [Gillick competency and Fraser guidelines](#) - NSPCC Learning

Duty of candour

- [Openness and honesty when things go wrong: The professional duty of candour](#) - General Medical Council
- [NHS Standard Contract 2014/15: Updated Technical Guidance](#) - NHS England

End of life care

- [One chance to get it right: improving people's experience of care in the last days and hours of life](#) - Leadership Alliance for the Care of Dying People

Mental capacity

- [Mental Capacity Act 2005 code of practice](#) - GOV.UK

Quality monitoring/governance

- [General Dental Council Governance](#)
 - [General Medical Council Legislative Framework](#)
 - [Good medical practice](#) - General Medical Council
 - [NHS Patient Safety Strategy](#) - NHS England
 - [National Institute for Health and Care Excellence \(NICE\) guidance](#)
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- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)
- [Professional Standards Authority](#)
- [Saying Sorry](#) - NHS Resolution

Safety

- [Healthcare Professional Alert Notices](#) - NHS Resolution

Regulation 20A: Requirement as to display of performance assessments

Care Act and Care Certificate

- [Care Act 2014 part 1: factsheets](#) - Department of Health, June 2014
- [Care Act 2014 resources](#) - Social Care Institute for Excellence
- [Statutory Guidance Care Act 2014: supporting implementation Support for local authorities to carry out the implementation for part 1 of the Care Act 2014](#) - Department of Health and Social Care

General resources

- [NICE Collaborating Centre for Social Care](#) - Social Care Institute for Excellence
- [SCIE at-a-glance summaries](#) - Social Care Institute for Excellence
- [SCIE guides](#) - Social Care Institute for Excellence
- [SCIE resources and services](#) - Social Care Institute for Excellence
- [Social Care TV \(requires registration\)](#) - Social Care Institute for Excellence

Quality monitoring/governance

- [National Institute for Health and Care Excellence \(NICE\) guidance](#)
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- [National Institute for Health and Care Excellence \(NICE\) quality standards topic library](#)

CQC registration regulations: related guidance

Abortion/termination of pregnancy

- [Guidance in relation to requirements of the Abortion Act 1967](#) - Department of Health, May 2014. This relates to CQC registration regulation 20.
- [Procedures for the approval of independent sector places for the termination of pregnancy: Required Standard Operating Procedures \(RSOPs\)](#) - Department of Health, May 2014. This relates to CQC registration regulation 20.
- [Termination of pregnancy: An RCN nursing framework](#) - Royal College of Nursing. This relates to CQC registration regulation 20.
- [The care of women seeking induced abortion](#) - Royal College of Obstetricians and Gynaecologists, 2011. This relates to CQC registration regulation 20.

Quality monitoring/governance

- [What is registration?](#) - this relates to **all** CQC registration regulations
- [Making changes to your registration](#) - this relates to CQC registration regulations 12, 14 and 15
- [Notifications for GP providers](#) - this relates to CQC registration regulations 14, 15, 16, 17 and 18
- [Notifications for NHS trusts](#) - this relates to CQC registration regulations 14, 15, 16, 17 and 18
- [Notifications for non-NHS providers](#) - this relates to CQC registration regulations 14, 15, 16, 17 and 18.