

Regulations for service providers and managers

This guidance describes how providers and managers can meet the regulations. These include the fundamental standards – the standards below which care must never fall.

Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 (Part 3) (as amended)

Regulation 4: Requirements where the service provider is an individual or partnership

Regulation 5: Fit and proper persons: directors

Regulation 6: Requirement where the service provider is a body other than a partnership

Regulation 7: Requirements relating to registered managers

Regulation 8: General

Regulation 9: Person-centred care

Regulation 9A: Visiting and accompanying in care homes, hospitals and hospices

Regulation 10: Dignity and respect

Regulation 11: Need for consent

Regulation 12: Safe care and treatment

Regulation 13: Safeguarding service users from abuse and improper treatment

Regulation 14: Meeting nutritional and hydration needs

Regulation 15: Premises and equipment

Regulation 16: Receiving and acting on complaints

Regulation 17: Good governance

Regulation 18: Staffing

Regulation 19: Fit and proper persons employed

Regulation 20: Duty of candour

Regulation 20A: Requirement as to display of performance assessments

Care Quality Commission (Registration) Regulations

Regulation 12: Statement of purpose

Regulation 13: Financial position

Regulation 14: Notice of absence

Regulation 15: Notice of changes

Regulation 16: Notification of death of service user

Regulation 17: Notification of death or unauthorised absence of a service user who is detained or liable to be detained under the Mental Health Act 1983

Regulation 18: Notification of other incidents

Regulation 19: Fees

Regulation 20: Requirements relating to termination of pregnancies

Regulation 21: Death of a service provider

Regulation 22A: Form of notifications to the Commission

Related information

Enforcement

Offences

Regulations on legislation.gov.uk

Each set of regulations listed here is set out in its original wording. The amendments to the regulations are also listed here.

Health and Social Care Act 2008 (Regulated Activities) Regulations 2014

The Health and Social Care Act 2008 (Regulated Activities) (Amendment) Regulations 2015

The Health and Social Care Act 2008 (Regulated Activities) (Amendment) (Coronavirus) (No. 2) Regulations 2020

The Health and Social Care Act 2008 (Regulated Activities) (Amendment) (Coronavirus)
Regulations 2021

Care Quality Commission (Registration) Regulations 2009

Care Quality Commission (Registration) and (Additional Functions) and Health and Social Care Act 2008 (Regulated Activities) (Amendment) Regulations 2012 (Amendment to Parts 4 & 5)

Care Quality Commission (Registration and Membership) (Amendment) Regulations 2012

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