

East and North Hertfordshire NHS Trust

## Lister Hospital

Overall  
rating

Inadequate

Requires  
improvement

Good

Outstanding

|                                              | Safe                 | Effective            | Caring | Responsive           | Well-led             | Overall              |
|----------------------------------------------|----------------------|----------------------|--------|----------------------|----------------------|----------------------|
| Medical care (including older people's care) | Requires Improvement | Requires Improvement | Good   | Requires Improvement | Requires Improvement | Requires Improvement |
| Services for children & young people         | Requires Improvement | Good                 | Good   | Good                 | Good                 | Good                 |
| Critical care                                | Good                 | Good                 | Good   | Good                 | Good                 | Good                 |
| End of life care                             | Good                 | Requires Improvement | Good   | Requires Improvement | Requires Improvement | Requires Improvement |
| Maternity                                    | Requires Improvement | Good                 | Good   | Good                 | Requires Improvement | Requires Improvement |
| Outpatients                                  | Good                 | Not rated            | Good   | Good                 | Good                 | Good                 |
| Surgery                                      | Requires Improvement | Good                 | Good   | Requires Improvement | Requires Improvement | Requires Improvement |
| Urgent and emergency services                | Requires Improvement | Good                 | Good   | Requires Improvement | Requires Improvement | Requires Improvement |