

Barchester Hellens Limited

Lydfords Care Home

⚠ The provider of this service changed				
Rating from inspection with previous provider				
Overall rating	Inadequate	Requires improvement	Good	Outstanding
Are services				
Safe?		Requires improvement		
Effective?			Good	
Caring?		Requires improvement		
Responsive?			Good	
Well-led?		Requires improvement		

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at https://www.cqc.org.uk/location/1-8531217983

We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder

Find out what we have changed since we received this rating from CQC: