Care Quality Commission

GP Direct

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Overall rating	Inadequate	Requires improvement	Good	Outstanding

	Safe	Effective	Caring	Responsive	Well-led	Overall
People with long term conditions	Not rated	Not rated	Not rated	Not rated	Not rated	Good
Families, children and young people	Not rated	Not rated	Not rated	Not rated	Not rated	Good
Older people	Not rated	Not rated	Not rated	Not rated	Not rated	Good
Working age people (including those recently retired and students)	Not rated	Not rated	Not rated	Not rated	Not rated	Good
People experiencing poor mental health (including people with dementia)	Not rated	Not rated	Not rated	Not rated	Not rated	Good
People whose circumstances may make them vulnerable	Not rated	Not rated	Not rated	Not rated	Not rated	Good