

Pauline Lai Chung Fong

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Overall  
rating

Inadequate

Requires  
improvement

Good

Outstanding

People with long term  
conditions

Safe

Not rated

Effective

Not rated

Caring

Not rated

Responsive

Not rated

Well-led

Not rated

Overall

Good

Families, children and  
young people

Not rated

Not rated

Not rated

Not rated

Not rated

Good

Older people

Not rated

Not rated

Not rated

Not rated

Not rated

Good

Working age people  
(including those recently  
retired and students)

Not rated

Not rated

Not rated

Not rated

Not rated

Good

People experiencing poor  
mental health (including  
people with dementia)

Not rated

Not rated

Not rated

Not rated

Not rated

Good

People whose  
circumstances may make  
them vulnerable

Not rated

Not rated

Not rated

Not rated

Not rated

Good