Care Quality Commission

Last rated
27 October 2021

Optima Care Limited

# Shine Supported Living - South East

| Overall rating | Inadequate | Requires improvement | Good | Outstanding |
|---|---|---|---|---|

## Are services

| | |
|---|---|
| Safe? | Inadequate |
| Effective? | Requires improvement |
| Caring? | Good |
| Responsive? | Requires improvement |
| Well-led? | Inadequate |

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at https://www.cqc.org.uk/location/1-4465486860

We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder

Find out what we have changed since we received this rating from CQC: