

HC-One No.1 Limited

# Haven Care Home

## Overall rating

Inadequate

Requires improvement

Good

Outstanding

## Are services

Safe?

Requires improvement

Effective?

Requires improvement

Caring?

Good

Responsive?

Good

Well led?

Requires improvement

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at [www.cqc.org.uk/location/1-3115563740](http://www.cqc.org.uk/location/1-3115563740)

We would like to hear about your experience of the care you have received, whether good or bad.

Call us on 03000 61 61 61, e-mail [enquiries@cqc.org.uk](mailto:enquiries@cqc.org.uk), or go to [www.cqc.org.uk/share-your-experience-finder](http://www.cqc.org.uk/share-your-experience-finder)

Find out what we have changed since we received this rating from CQC: