

Mr Alan Machen and Mrs Ann Crowe

York Lodge Residential Home

Overall
rating

Inadequate

Requires
improvement

Good

Outstanding

Are services

Safe?

Requires
improvement

Effective?

Requires
improvement

Caring?

Requires
improvement

Responsive?

Good

Well-led?

Requires
improvement

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We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder

Find out what we have changed since we received this rating from CQC: