Last rated
14 April 2022

Bhandal Care Group (BSB Care) Ltd

The Cottage Residential Home

Overall rating	Inadequate	Requires improvement	Good	Outstanding

Are services

Safe?	Good
Effective?	Good
Caring?	Requires improvement
Responsive?	Requires improvement
Well-led?	Good

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at https://www.cqc.org.uk/location/1-125954411

We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder

Find out what we have changed since we received this rating from CQC: