

Barchester Healthcare Homes Limited

The Hawthorns

Overall
rating

Inadequate

Requires
improvement

Good

Outstanding

Are services

Safe?

Requires
improvement

Effective?

Requires
improvement

Caring?

Good

Responsive?

Good

Well led?

Requires
improvement

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at www.cqc.org.uk/location/1-125862704

We would like to hear about your experience of the care you have received, whether good or bad.

Call us on 03000 61 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder

Find out what we have changed since we received this rating from CQC: