

Barchester Healthcare Homes Limited

# Lucerne House



## Are services

Safe?	Good
Effective?	Outstanding ★
Caring?	Outstanding ★
Responsive?	Outstanding ★
Well led?	Outstanding ★

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at [www.cqc.org.uk/location/1-125856395](http://www.cqc.org.uk/location/1-125856395)

We would like to hear about your experience of the care you have received, whether good or bad.

Call us on 03000 61 61 61, e-mail [enquiries@cqc.org.uk](mailto:enquiries@cqc.org.uk), or go to [www.cqc.org.uk/share-your-experience-finder](http://www.cqc.org.uk/share-your-experience-finder)