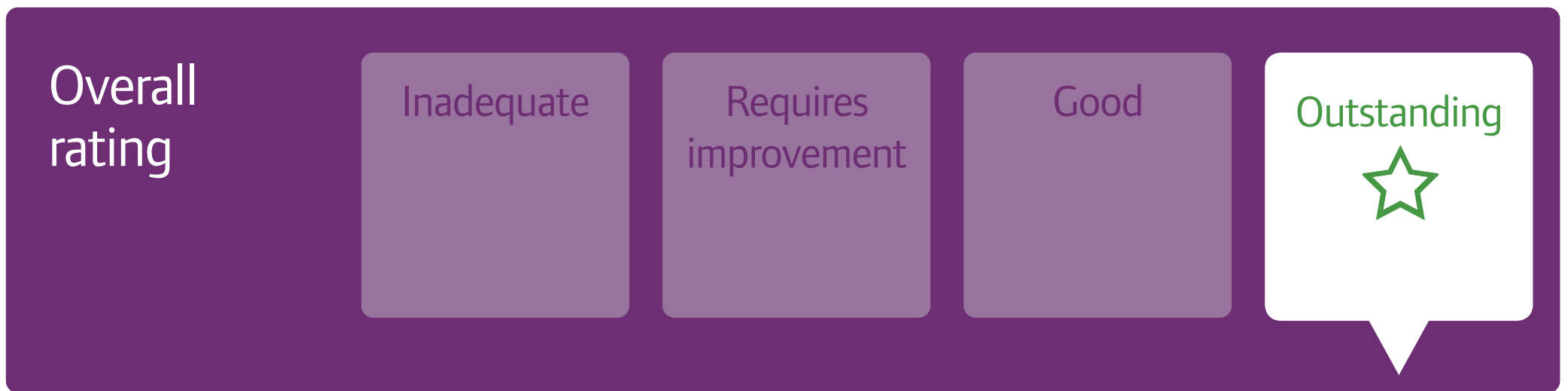






Barchester Healthcare Homes Limited

# Lucerne House



## Are services

Safe?	Good
Effective?	Outstanding 
Caring?	Outstanding 
Responsive?	Outstanding 
Well led?	Outstanding 

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at [www.cqc.org.uk/location/1-125856395](http://www.cqc.org.uk/location/1-125856395)

We would like to hear about your experience of the care you have received, whether good or bad.

Call us on 03000 61 61 61, e-mail [enquiries@ccq.org.uk](mailto:enquiries@ccq.org.uk), or go to [www.cqc.org.uk/share-your-experience-finder](http://www.cqc.org.uk/share-your-experience-finder)